

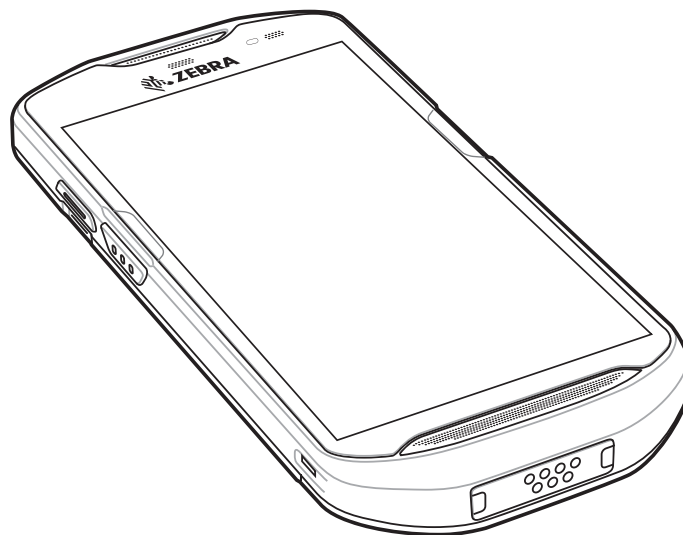


## Coletor de Dados Zebra TC56

Construído para o novo mundo dos negócios, o Zebra TC56 tem um design industrial que se parece com os mais populares smartphones de consumo para atender às expectativas dos funcionários, juntamente com a durabilidade, recursos de classe empresarial, potência, segurança e gerenciamento que seu negócio exige.



# TC56



## Touch Computer

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### User Guide for Android™ Version 6.0.1





**TC56**  
**USER GUIDE FOR ANDROID VERSION 6.0.1**

MN-002958-01

Rev. A

February 2017



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## Revision History

Changes to the original guide are listed below:

Change	Date	Description
-01 Rev. A	01/2017	Initial release.



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# ABOUT THIS GUIDE

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## Introduction

This guide provides information about using the TC56 mobile computer and accessories.



**NOTE** Screens and windows pictured in this guide are samples and can differ from actual screens.

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## Documentation Set

The documentation set for the TC56 provides information for specific user needs, and includes:

- *TC56 Touch Computer Quick Start Guide* - describes how to get the TC56 up and running.
- *TC56 Touch Computer User Guide for Android Version 6.0.1* - describes how to use the TC56.
- *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* - describes how to set up the TC56 and accessories.


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## Configurations

This guide covers the following configurations:

Configuration	Radios	Display	Memory	Data Capture Options	Operating System
TC56CJ	WLAN: 802.11 a/b/g/n/d/h/i/k/r WPAN: Bluetooth v4.1 Low Energy WWAN: HSPA+/LTE/CDMA	5.0" High Definition (1280 x 720) LCD	2 GB RAM / 16 GB Flash or 4 GB RAM / 32 GB Flash	2D imager (SE-4710) and integrated NFC	Android Open Source Project (AOSP) 6.0.1 or Google™ Mobile Services (GMS) 6.0.1.
TC56DJ	WLAN: 802.11 a/b/g/n/d/h/i/k/r WPAN: Bluetooth v4.1 Low Energy WWAN: HSPA+/LTE	5.0" High Definition (1280 x 720) LCD	2 GB RAM / 16 GB Flash or 4 GB RAM / 32 GB Flash	2D imager (SE-4710) and integrated NFC	Android Open Source Project (AOSP) 6.0.1 or Google™ Mobile Services (GMS) 6.0.1.

## Software Versions

To determine the current software versions, swipe down with two fingers from the status bar to open the quick access panel and then touch .

Touch  **About phone**.

- **Model number**- Displays the model number.
- **Android version** - Displays the operating system version.
- **Kernel version** - Displays the kernel version number.
- **Build number** - Displays the software build number.
- **Serial number** - Displays the serial number.

To determine the device serial number, touch  **About phone > Status**.

- **Serial number** - Displays the serial number.

## Chapter Descriptions

Topics covered in this guide are as follows:

- [Chapter 1, Getting Started](#) provides information on getting the TC56 up and running for the first time.
- [Chapter 2, Using the TC56](#) provides information for operating the TC56.
- [Chapter 3, Calls](#) provides instructions for making phone calls.
- [Chapter 4, Applications](#) provides information on using applications installed on the TC56.
- [Chapter 5, Data Capture](#) provides information for capturing bar code data using the imager.
- [Chapter 6, Wireless](#) provides information on the various wireless options.
- [Chapter 7, Accessories](#) provides information for using the accessories for the TC56.

- [Chapter 8, Maintenance and Troubleshooting](#) includes instructions on cleaning and provides troubleshooting solutions for potential problems during TC56 operation.
- [Appendix A, Technical Specifications](#) provides the technical specifications for the TC56.

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## Notational Conventions

The following conventions are used in this document:

- *Italics* are used to highlight the following:
  - Chapters and sections in this and related documents
  - Icons on a screen.
- **Bold** text is used to highlight the following:
  - Dialog box, window, and screen names
  - Drop-down list and list box names
  - Check box and radio button names
  - Button names on a screen.
- Bullets (•) indicate:
  - Action items
  - Lists of alternatives
  - Lists of required steps that are not necessarily sequential
- Sequential lists (for example, lists that describe step-by-step procedures) appear as numbered lists.

---

## Icon Conventions

The documentation set is designed to give the reader more visual clues. The following graphic icons are used throughout the documentation set. These icons and their associated meanings are described below.



**WARNING!** The word **WARNING** with the associated safety icon implies information that, if disregarded, could result in death or serious injury, or serious product damage.



**CAUTION** The word **CAUTION** with the associated safety icon implies information that, if disregarded, may result in minor or moderate injury, or serious product damage.



**NOTE** NOTE contains information more important than the surrounding text, such as exceptions or preconditions. They also refer the reader elsewhere for additional information, remind the reader how to complete an action (when it is not part of the current procedure, for instance), or tell the reader where something is located on the screen. There is no warning level associated with a note.

---

## Related Documents

- *TC56 Touch Computer Quick Start Guide*, p/n MN-002859-xx.
- *TC56 Touch Computer Regulatory Guide*, p/n MN002860-xx.

- *TC56 Touch Computer Integrator Guide for Android Version 6.0.1*, p/n MN002869-xx.
- RS507 Hands-free Imager Product Reference Guide, p/n 72E-12082-xx.
- DS36X8 Product Reference Guide, p/n MN-002689-xx.
- RS6000 User Guide, MN-002704-xx.

For the latest version of this guide and all guides, go to: <http://www.zebra.com/support>.

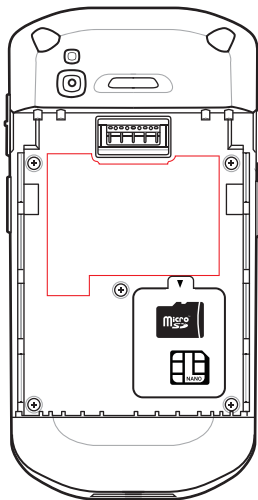
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## Service Information

If you have a problem with the equipment, contact Customer Support in the region. Contact information is available at: <http://www.zebra.com/support>.

When contacting support, please have the following information available:

- Serial number of the unit (found on manufacturing label)
- Model number or product name (found on manufacturing label)
- Software type and version number
- IMEI number.



Customer Support responds to calls by email or telephone within the time limits set forth in support agreements.

If the problem cannot be solved by Customer Support, the user may need to return the equipment for servicing and will be given specific directions. We are not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty. Remove the SIM card and/or microSD card from the device before shipping for service.

If the device was purchased from a business partner, contact that business partner for support.

# CHAPTER 1 GETTING STARTED

This chapter provides information for getting the device up and running for the first time.

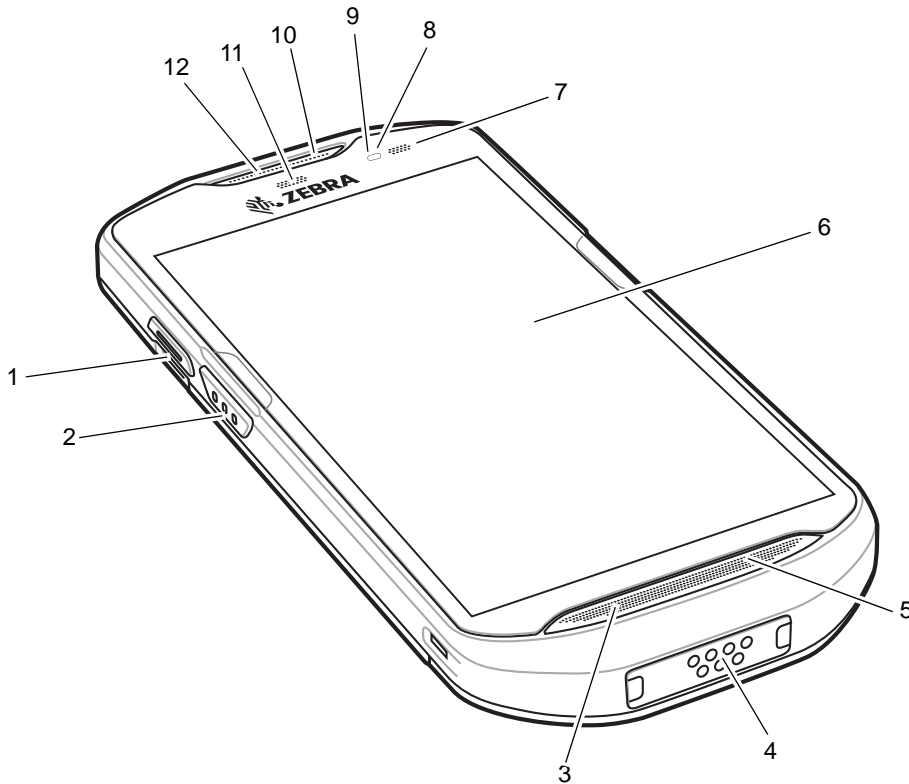
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## Unpacking

1. Carefully remove all protective material from the TC56 and save the shipping container for later storage and shipping.
2. Verify that the following were received:
  - TC56 touch computer
  - 4,300 mAh PowerPercision+ Lithium-ion battery
  - Regulatory Guide.
3. Inspect the equipment for damage. If any equipment is missing or damaged, contact the Global Customer Support center immediately.
4. Prior to using the TC56 for the first time, remove the protective shipping film that covers the scan window, display and camera window.



## Features



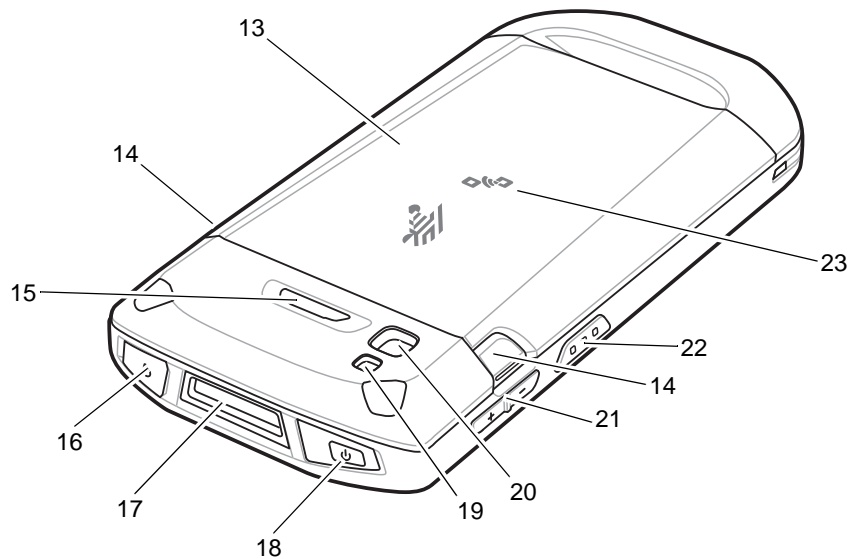
**Figure 1-1** TC56 Front View

**Table 1-1** Front View Features

Number	Item	Function
1	PTT Button	Initiates push-to-talk communications (programmable).
2	Scan Button	Initiates data capture (programmable).
3	Microphone	Use for communications in Handset mode.
4	Interface Connector	Provides USB host and client communications, audio and device charging via cables and accessories. CAUTION: Do not remove the interface connector to ensure proper device sealing.
5	Speaker	Provides audio output for video and music playback. Provides audio in speakerphone mode.
6	Touch Screen	Displays all information needed to operate the TC56.
7	Charging/Notification LED	Indicates battery charging status while charging and application generated notifications.
8	Light Sensor	Determines ambient light for controlling display backlight intensity.

**Table 1-1** Front View Features (Continued)

Number	Item	Function
9	Proximity Sensor	Determines proximity for turning off display when in handset mode.
10	Microphone	Use for communications in Speakerphone mode.
11	Data Capture LED	Indicates data capture status.
12	Receiver	Use for audio playback in Handset mode.

**Figure 1-2** TC56 Rear View**Table 1-2** Back View Features

Number	Item	Function
13	Battery	Provides power to the device.
14	Battery Release Latches	Press to remove the battery.
15	Programmable Button	Programmable.
16	Headset Jack	For audio output to headset.
17	Exit Window	Provides data capture using the imager.
18	Power Button	Turns the display on and off. Press and hold to reset the device, power off or swap battery.
19	Camera	Takes photos and videos.
20	Camera Flash	Provides illumination for the camera.
21	Volume Up/Down Button	Increase and decrease audio volume (programmable).
22	Scan Button	Initiates data capture (programmable).
23	NFC Antenna	Provides communication with other NFC-enabled devices.

## Setup

Perform this procedure to start using the TC56 for the first time.

1. Install a micro secure digital (SD) card (optional).
2. Installing a nano SIM card (optional)
3. Install hand strap (optional).
4. Install the battery.
5. Charge the TC56.
6. Power on the TC56.

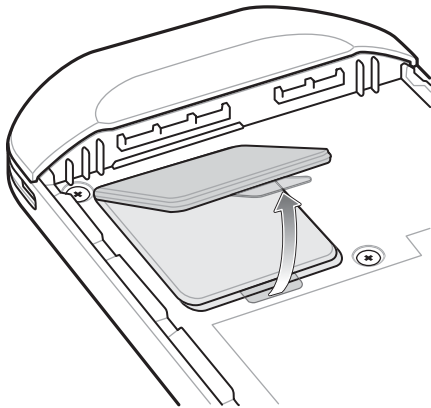
### Installing a microSD Card

The microSD card slot provides secondary non-volatile storage. The slot is located under the battery pack. Refer to the documentation provided with the card for more information, and follow the manufacturer's recommendations for use.



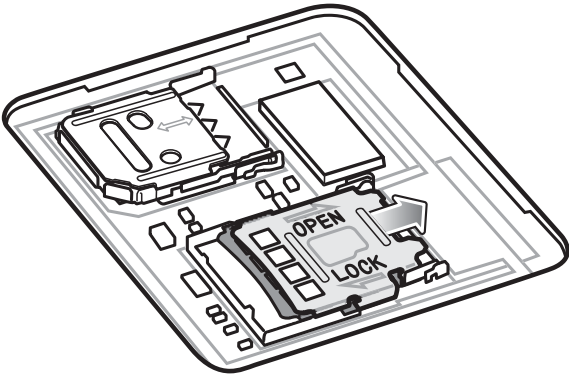
**CAUTION** Follow proper electrostatic discharge (ESD) precautions to avoid damaging the microSD card. Proper ESD precautions include, but are not limited to, working on an ESD mat and ensuring that the operator is properly grounded.

1. Lift the access door.



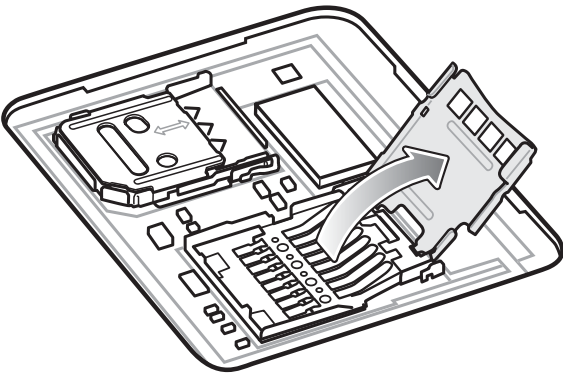
**Figure 1-3** *Lift Access Door*

2. Slide the microSD card holder to the Open position.



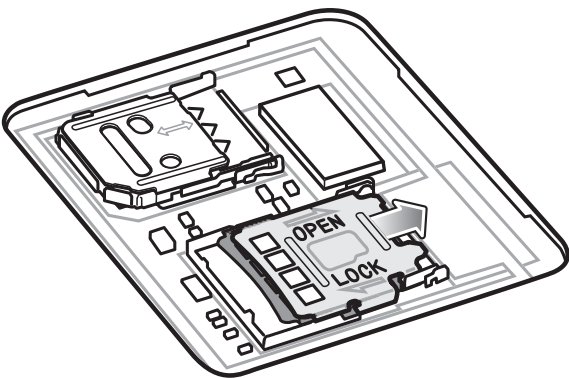
**Figure 1-4** *Open microSD Card Holder*

3. Lift the microSD card holder.



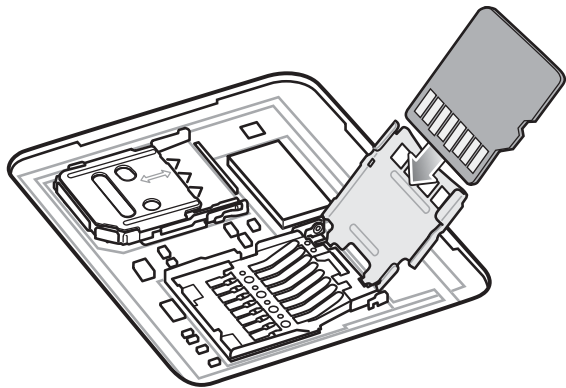
**Figure 1-5** *Lift microSD Card Holder*

4. Insert the microSD card into the card holder door ensuring that the card slides into the holding tabs on each side of the door.



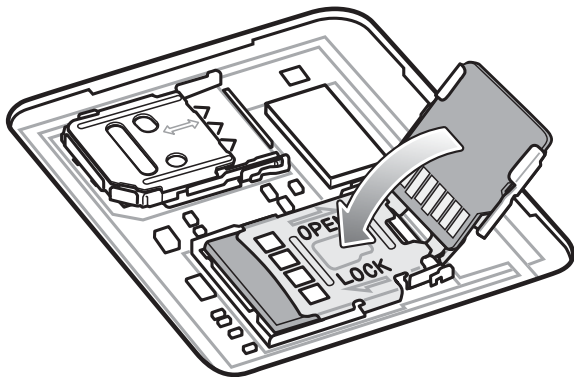
**Figure 1-6** *Lift the SIM Card Holder*

5. Insert the microSD card into the card holder door ensuring that the card slides into the holding tabs on each side of the door.



**Figure 1-7** *Insert microSD Card into Holder*

6. Close the microSD card holder door.



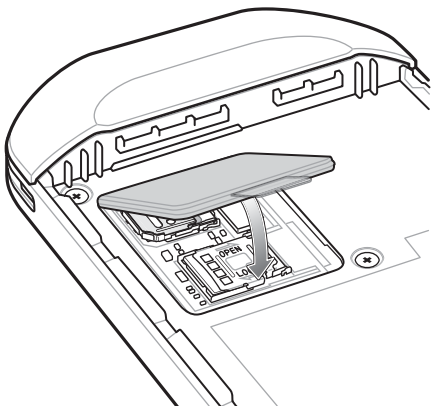
**Figure 1-8** *Insert microSD Card in Holder*

7. Slide the microSD card holder door to the Lock position.



**CAUTION** Access door must be replaced and securely seated to ensure proper device sealing.

8. Re-install the access door.



**Figure 1-9** *Replace Access Door*

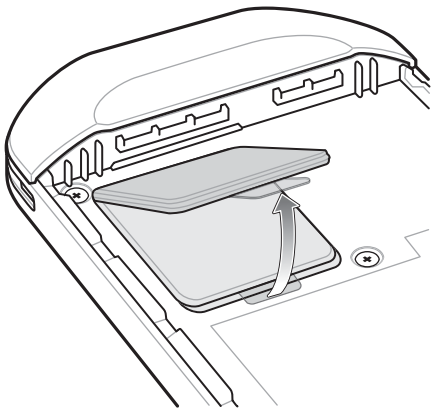
## Installing the SIM Card

✓ **NOTE** Only use a nano SIM card.



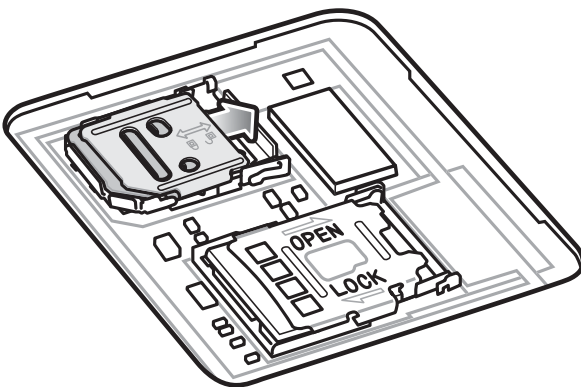
**CAUTION** For proper electrostatic discharge (ESD) precautions to avoid damaging the SIM card. Proper ESD precautions include, but not limited to, working on an ESD mat and ensuring that the user is properly grounded.

1. Remove access cover.



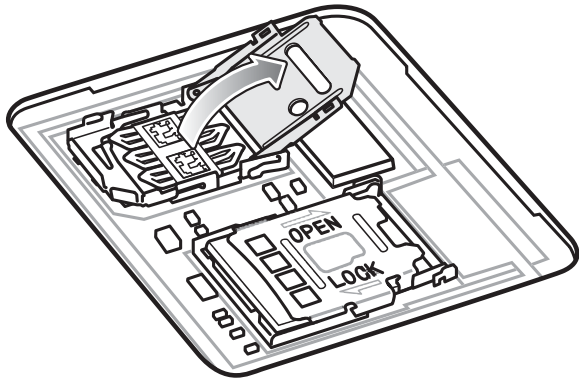
**Figure 1-10** Remove Access Door

2. Slide the SIM card holder to the unlock position.



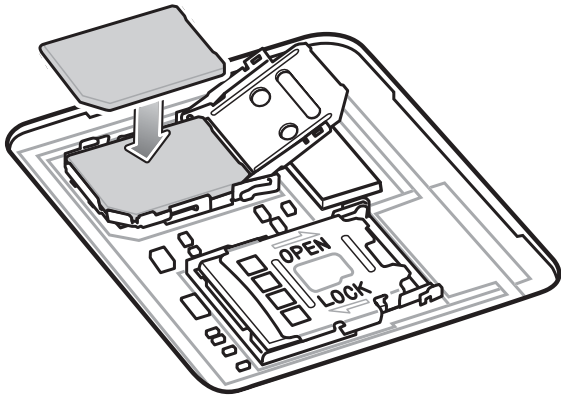
**Figure 1-11** Unlock SIM Card Holder

3. Lift the SIM card holder door.



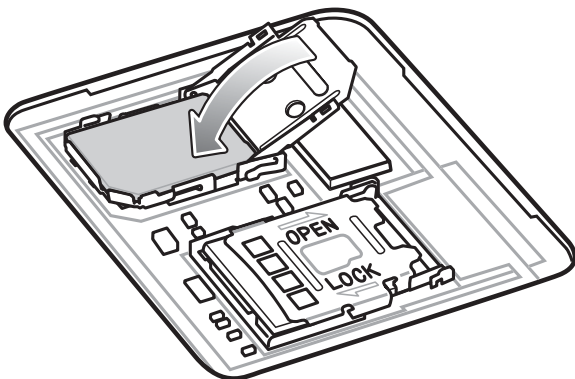
**Figure 1-12** *Lift the SIM Card Holder*

4. Place the nano SIM card into the card holder with contacts facing down.



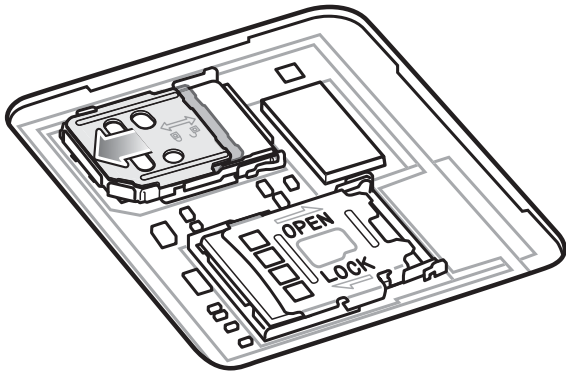
**Figure 1-13** *Place SIM Card in Holder*

5. Close the SIM card holder door.



**Figure 1-14** *Close SIM Card Holder Door*

6. Slide to SIM card holder door to the lock position.

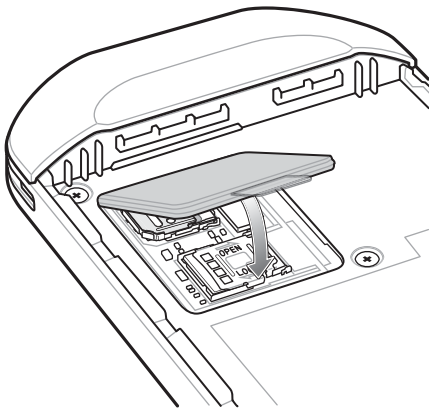


**Figure 1-15** Lock SIM Card Holder Door



**CAUTION** Access door must be replaced and securely seated to ensure proper device sealing.

7. Re-install the access door.

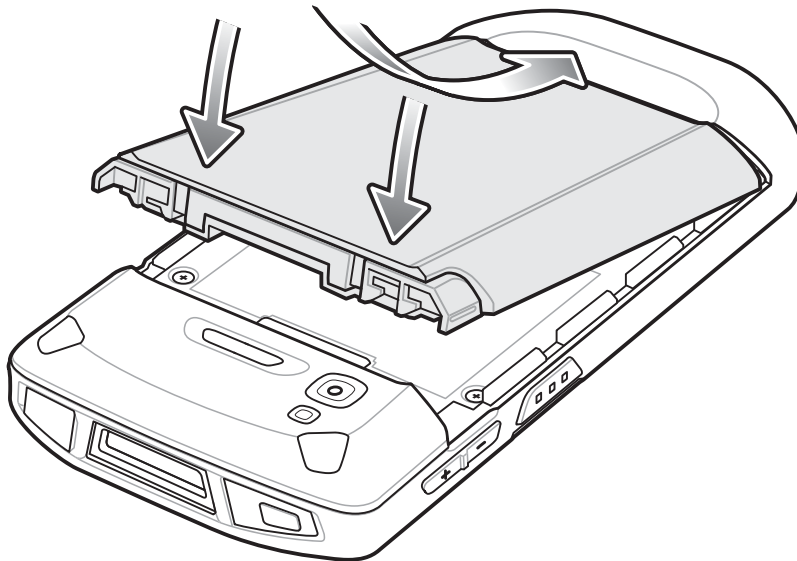


**Figure 1-16** Replace Access Door

## Installing the Battery

1. Insert the battery, bottom first, into the battery compartment in the back of the TC56.





**Figure 1-17** *Insert Bottom of Battery into Battery Compartment*

2. Press the battery down into the battery compartment until the battery release latches snap into place.

## Charging the Battery

Before using the TC56 for the first time, charge the main battery until the green Charging/Notification light emitting diode (LED) remains lit. To charge the TC56 use a cable or a cradle with the appropriate power supply. For information about the accessories available for the TC56 see [Chapter 7, Accessories](#) for more information.

The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.








To achieve the best fast charging results use only Zebra charging accessories and batteries. Charge batteries at room temperature with the TC56 in sleep mode.

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The TC56 or accessory always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the TC56 or accessory may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The TC56 or accessory indicates when charging is disabled due to abnormal temperatures via its LED and a notification appears on the display.

1. To charge the main battery, connect the charging accessory to the appropriate power source.
2. Insert the TC56 into a cradle or attach to a cable. The TC56 turns on and begins charging. The Charging/Notification LED blinks amber while charging, then turns solid green when fully charged.

## Charging Indicators

**Table 1-3** Charging/Notification LED Charging Indicators

State	LED	Indication
Off		TC56 is not charging. TC56 is not inserted correctly in the cradle or connected to a power source. Charger/cradle is not powered.
Slow Blinking Amber (1 blink every 4 seconds)		TC56 is charging.
Slow Blinking Red (1 blink every 4 seconds)		TC56 is charging but the battery is at end of useful life.
Solid Green		Charging complete.
Solid Red		Charging complete but the battery is at end of useful life.
Fast Blinking Amber (2 blinks/second)		Charging error, e.g.: <ul style="list-style-type: none"> <li>• Temperature is too low or too high.</li> <li>• Charging has gone on too long without completion (typically eight hours).</li> </ul>
Fast Blinking Red (2 blinks/second)		Charging error but the battery is at end of useful life., e.g.: <ul style="list-style-type: none"> <li>• Temperature is too low or too high.</li> <li>• Charging has gone on too long without completion (typically eight hours).</li> </ul>

## Google Account Setup



**NOTE** The TC56 has to be connected to the internet in-order to set up a Google account. Google account only required on devices with GMS software.

The first time the TC56 starts, the Setup Wizard displays. Follow the on-screen instructions to set up a Google account, configure Google Wallet for purchasing items from the Play Store, entering your personal information, and enabling backup/restore features.

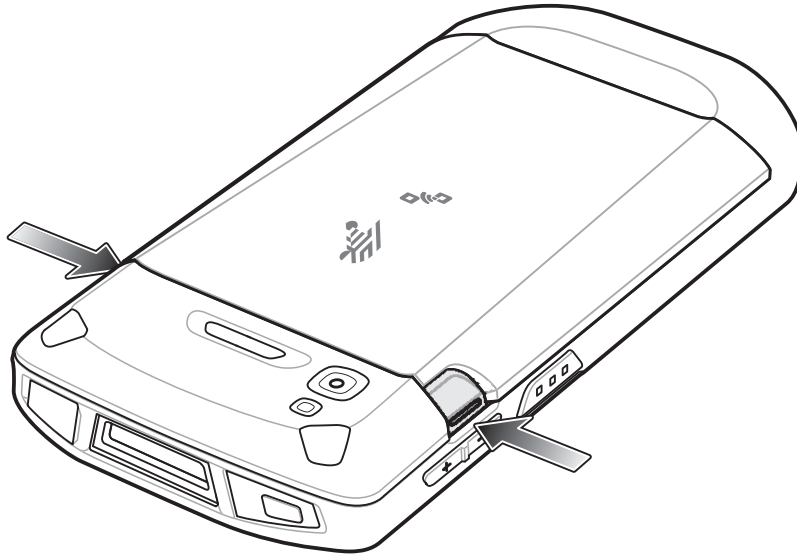
## Replacing the Battery



**CAUTION** Do not add or remove microSD card during battery replacement.

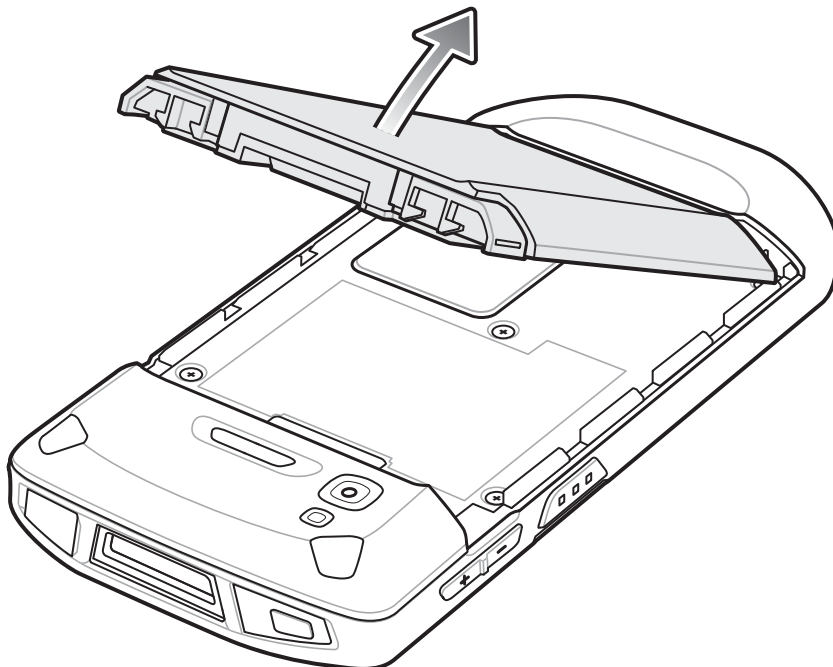
1. Press the Power button until the menu appears.
2. Touch **Battery Swap**.
3. Follow the on-screen instructions.
4. Wait for the LED to turn off.

5. If hand strap is attached, remove hand strap.
6. Press the two battery latches in.



**Figure 1-18** *Press Battery Latches*

7. Lift the battery from the TC56.



**Figure 1-19** *Lift the Battery*



**CAUTION** Replace the battery within 90 seconds. After 90 seconds the device reboots and data may be lost.

8. Insert the replacement battery, bottom first, into the battery compartment in the back of the TC56.
9. Press the battery down until the battery release latch snaps into place.

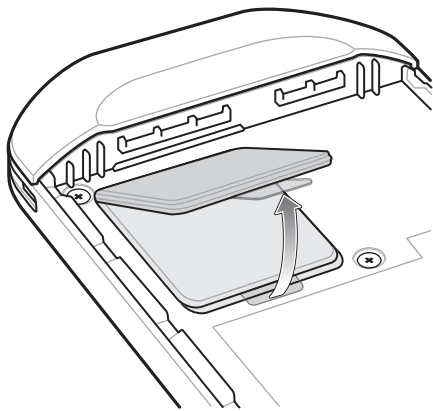
10. Replace the hand strap, if required.
11. Press the Power button to turn on the TC56.

---

## Replacing the microSD Card

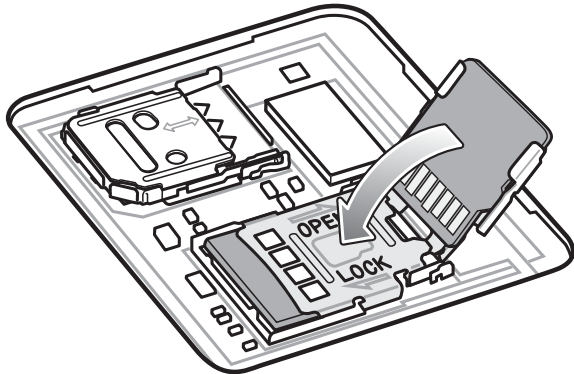
To replace the microSD card:

1. Press the Power button until the menu appears.
2. Touch **Power off**.
3. Touch **OK**.
4. If hand strap is attached, slide the hand strap clip up toward the top of the TC56 and then lift.
5. Press the two battery latches in.
6. Lift the battery from the TC56.
7. Lift the access door.



**Figure 1-20** *Remove Access Door*

8. Slide the microSD card holder to the Open position.
9. Lift the microSD card holder.
10. Remove microSD card from holder.
11. Insert the replacement microSD card into the card holder door ensuring that the card slides into the holding tabs on each side of the door.
12. Close the microSD card holder door.



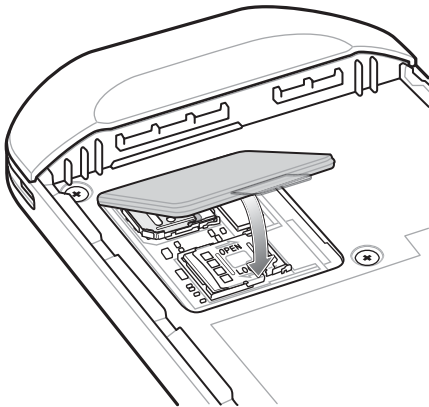
**Figure 1-21** *Insert microSD Card in Holder*

13. Slide the microSD card holder door to the Lock position.
14. Press the access door down and ensure that it is properly seated.



**CAUTION** Access door must be replaced and securely seated to ensure proper device sealing.

15. Replace the access door.



**Figure 1-22** *Replace Access Door*

16. Insert the battery, bottom first, into the battery compartment in the back of the TC56.
17. Press the battery down until the battery release latch snaps into place.
18. Replace the hand strap, if required.
19. Press and hold the Power button to turn on the TC56.

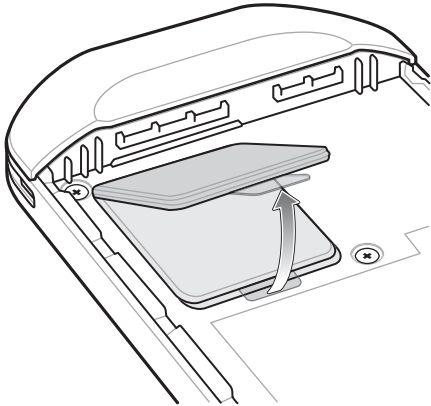
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## Replacing the SIM Card

To replace the SIM card:

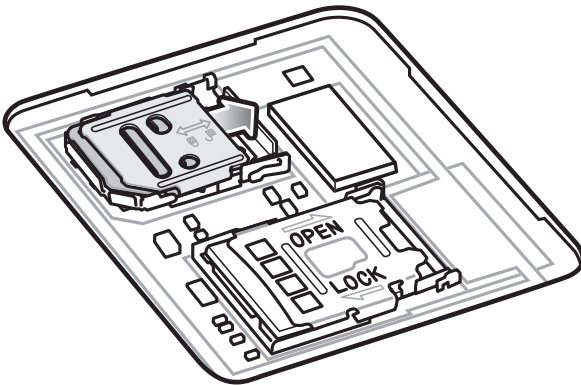
1. Press the Power button until the menu appears.
2. Touch **Power off**.
3. Touch **OK**.

4. If hand strap is attached, slide the hand strap clip up toward the top of the TC56 and then lift.
5. Press the two battery latches in.
6. Lift the battery from the TC56.
7. Lift the access door.



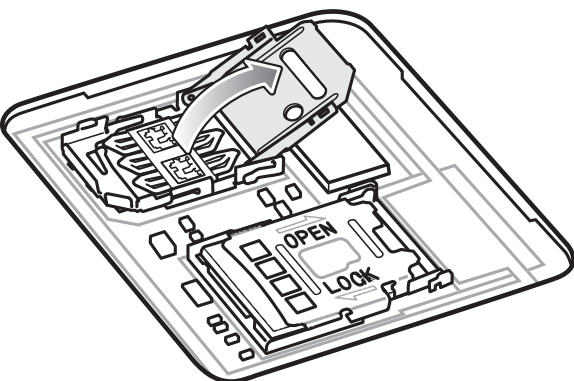
**Figure 1-23** *Remove Access Door*

8. Slide the SIM card door to the unlock position.



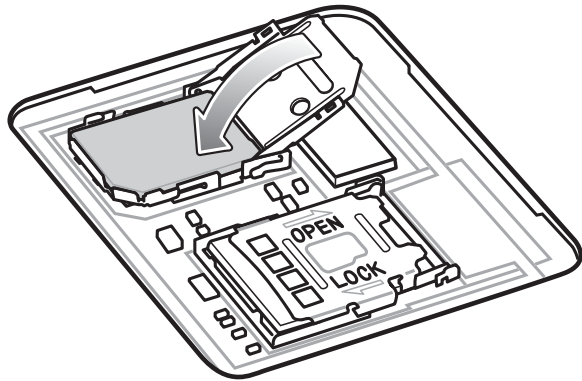
**Figure 1-24** *Unlock SIM Card Door*

9. Lift the SIM card holder door.



**Figure 1-25** *Lift the SIM Card Door*

10. Remove the SIM card.
11. Place the new SIM card into the card holder with contacts facing down.
12. Close the SIM card holder.

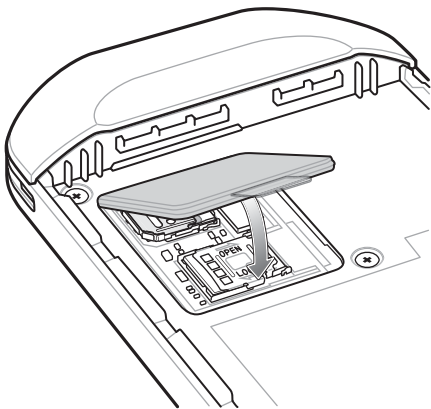


13. Slide the SIM card holder door to the lock position.



**CAUTION** Access door must be replaced and securely seated to ensure proper device sealing.

14. Replace the access door.






**Figure 1-26** *Replace Access Door*

15. Insert the battery, bottom first, into the battery compartment in the back of the TC56.
16. Press the battery down until the battery release latch snaps into place.
17. Replace the hand strap, if required.
18. Press and hold the Power button to turn on the TC56.

---

## Accessing Device Settings

Throughout this guide, the user can access device:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. On the Home screen, touch  > .

## Battery Management

✓ **NOTE** Prior to checking the battery charge level, remove the TC56 from any AC power source (cradle or cable).

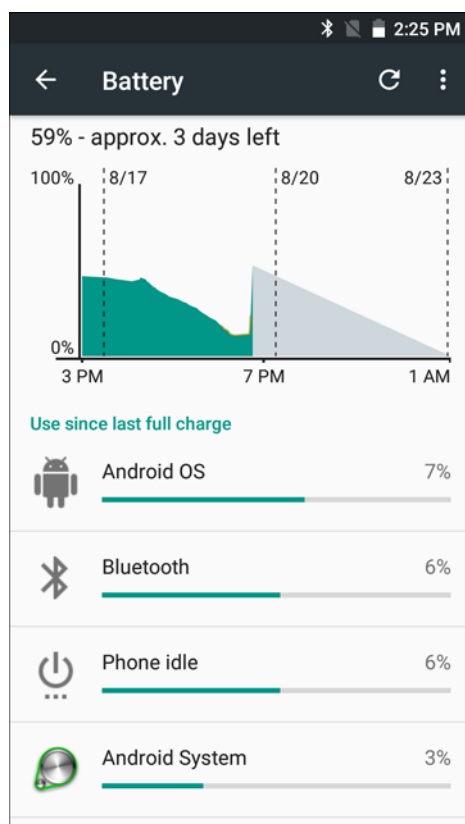
To check the charge status of the main battery, open Settings and touch ⓘ **About phone** > **Battery Information**.

**Battery status** indicates that the battery is discharging and **Battery level** lists the battery charge (as a percentage of fully charged).

### Monitor Battery Usage

The **Battery** screen lists which applications consume the most battery power. Also use it to turn off applications that were downloaded if they are consuming too much power.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch ⚙️.
2. Touch 🔋 **Battery**.



**Figure 1-27** Battery Screen

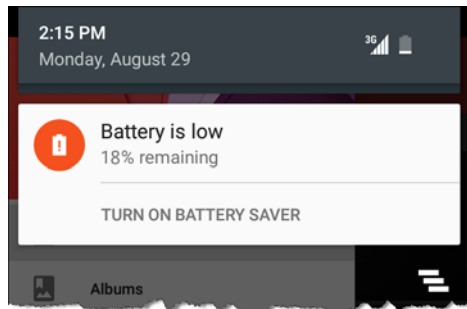
The Battery screen lists the applications using the battery. The discharge graph at the top of the screen shows the rate of the battery discharge since last charged (short periods of time when connected to a charger are shown as thin green lines at the bottom of the chart), and how long it has been running on battery power.



Touch an application in the Battery screen to display details about its power consumption. Different applications display different information. Some applications include buttons that open screens with settings to adjust power use.

### Low Battery Notification

When the battery charge level drops below 18%, the TC56 displays a notice to connect the TC56 to power. The user should charge the battery using one of the charging accessories.



**Figure 1-28** *Low Battery Notification*

When the battery charge drops below 10%, the TC56 displays a notice to connect the TC56 to power. The user must charge the battery using one of the charging accessories.

When the battery charge drops below 4%, the TC56 turns off.

The user must charge the TC56 using one of the charging accessories.


### Battery Optimization

Observe the following battery saving tips:

- Disable DataWedge Launcher profile. Refer to the *TC56 Touch Computer Integrator Guide for Android 6.0.1* for instructions.
- Set the screen to turn off after a short period of non-use. See *Setting Screen Timeout Setting on page 1-20*.
- Reduce screen brightness. See *Setting the Screen Brightness on page 1-19*.
- Turn off all wireless radios when not in use.
- Turn off automatic syncing for Email, Calendar, Contacts and other applications.
- Minimize use of applications that keep the TC56 from suspending, for example, music and video applications.

#### Turning Off the Radios




To turn off all the radios:

1. Press the Power button until the menu appears.
2. Touch **Airplane mode**. The airplane icon  appears in the Status bar indicating that all the radios are off.

---

## Setting the Date and Time

The date and time is automatically synchronized using a NITZ server when the TC56 is connected to a cellular network. The user is only required to set the time zone or set the date and time when not connected to a cellular network or if the wireless LAN does not support Network Time Protocol (NTP).

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Date & time**.
3. Touch **Automatic date & time** to disable automatic date and time synchronization.
4. Touch **Set date**.
5. Move the sliders up and down to select the month, date and year.
6. Touch **Done**.
7. Touch **Set time**.
8. Move the sliders up and down to select the hour, minutes and part of the day.
9. Touch **Done**.
10. Touch **Select time zone**.
11. Select the current time zone from the list.
12. Touch .



---

## Display Setting

Use Display settings to change the screen brightness, change the background image, enable screen rotation, set sleep time and change font size.

### Setting the Screen Brightness


To manually set the screen brightness:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Display**.
3. Touch **Brightness Level**.





**Figure 1-29** *Brightness Dialog Box*

To let the TC56 automatically adjust the screen brightness using the built-in light sensor:

1. Touch **Adaptive brightness** to automatically adjust the brightness.
2. Touch .

### Setting Screen Rotation

By default, screen rotation is disabled. To enable screen rotation:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Display**.
3. Touch **When device is rotated** and select **Rotate to contents of the screen** to set the TC56 to automatically switch orientation when the TC56 is rotated.
4. Touch

## Setting Home Screen Rotation

By default the Home screen rotation is disabled. To enable Home screen rotation:




1. Touch and hold anywhere on the Home screen until the options appear.
2. Touch .
3. Touch Allow rotation switch.
4. Touch .
5. Rotate the device.




Figure 1-30 Rotated Home Screen

## Setting Screen Timeout Setting




To set the screen sleep time:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Display**.
3. Touch **Sleep**.
4. Select one of the sleep values.
  - 15 seconds
  - 30 seconds
  - **1 minute** (default)
  - 2 minutes

- 5 minutes
  - 10 minutes
  - 30 minutes
5. Touch .

## Setting Font Size

To set the size of the font in system applications:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Display**.
3. Touch **Font size**.
4. Select one of the font size values.
  - Small
  - **Normal** (default)
  - Large
  - Huge
5. Touch .



## Touch Panel Mode

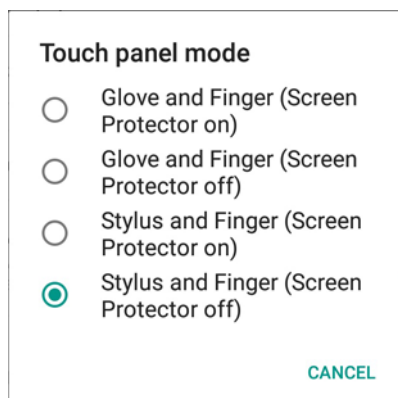
The TC56 display is able to detect touches using a finger, a conductive-tip stylus or gloved finger with or without a screen protector.




**NOTE** A glove can be made of medical latex, leather, cotton or wool.

For optimal performance use Zebra certified stylus.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Display**.
3. Touch **Touch panel mode**.






**Figure 1-31** Touch Panel Mode Dialog Box

4. Select:
  - a. **Glove and Finger (Screen Protector on)** to use a finger or a gloved finger on the screen with a screen protector.
  - b. **Glove and Finger (Screen Protector off)** to use a finger or a gloved finger on the screen without a screen protector.
  - c. **Stylus and Finger (Screen Protector on)** to use a finger or a stylus on the screen with a screen protector.
  - d. **Stylus and Finger (Screen Protector off)** to use a finger or a stylus on the screen without a screen protector.
5. Touch .

## Setting Notification LED



The Charging/Notification LED lights blue when an application, such as email and VoIP, generates a programmable notification or to indicate when the TC56 is connected to a Bluetooth device. By default, LED notifications are enabled. To change the notification setting:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Sounds & notifications**.
3. Touch **Pulse notification light** to toggle the notification on or off.
4. Touch .

---

## General Sound Setting

Use the Sounds settings to configure media and alarm volumes.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Sounds & notifications**.

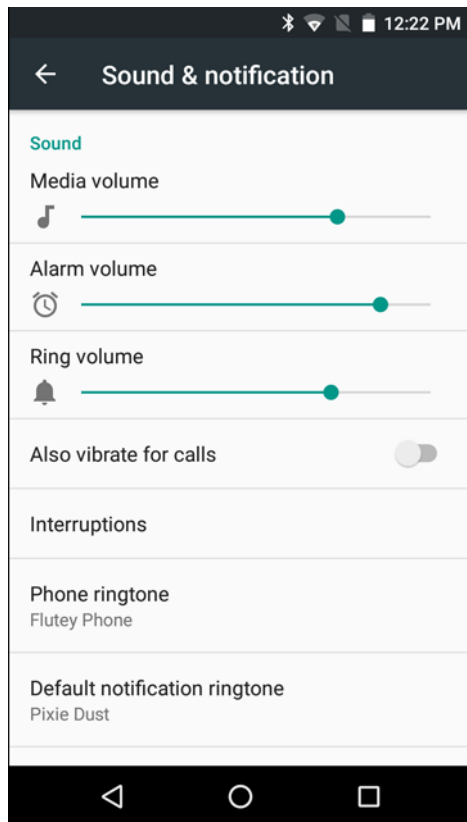


Figure 1-32 Sound and Notification Screen

- **Sound**
  - **Media volume** - Controls the music, games and media volume.
  - **Alarm volume** - Controls the alarm clock volume.
  - **Ring volume** - - Controls the ringtone volume.
  - **Also vibrate for calls** - Turn on the switch to make the device vibrate when a call is received (default – disabled).
  - **Interruptions** - Use to prioritize sound notifications. Touch the settings to turn call and message interruptions on or off.
 

If user turns Messages notifications on, touch **Calls/messages from** to specify from whom to accept notifications (**Anyone**, **Starred contacts only** or **Contacts Only**).



In **Downtime** section, select which days and times to allow for sound notifications.
  - **Phone ringtone** - Touch to select a sound to play for incoming calls.
  - **Default notification ringtone** - Touch to select a sound to play for all system notifications.
  - **Other sounds**
    - **Dial pad tones** - Play a sound when pressing keys on dial pad (default - enabled).
    - **Screen locking sounds** - play a sound when locking and unlocking the screen (default – enabled)
    - **Charging sounds** - Play a sound when the device begins charging (default - enabled).
    - **Touch sounds** - Play a sound when making screen selections (default – enabled).
    - **Vibrate on touch** - Device vibrates when making screen selections (default – enabled).
  - **Cast screen** - Opens the **Cast screen** window.

- **Notification**
  - **Pulse notification light** - Blinks LED when a notification exists (default - enabled).
  - **When device is locked** - Manage whether notifications can be seen when the TC56 is locked. Options: **Show all notification content** (default) or **Don't show notifications at all**.
  - **App notification** - Modify the notification settings individually for an application. The setting under **When device is locked** always takes precedence over the setting for an individual application.
- **Advanced**
  - **Notification access** - Displays which applications can access notifications.  
When a notification arrives, its icon appears at the top of the screen. Icons for pending notifications appear on the left, and system icons on the right.
  - **Do Not Disturb access** - Displays which applications can access DO Not Disturb feature.

---

## Wake-Up Sources

By default the TC56 wakes from suspend mode when the user presses the power button. The TC56 can be configured to wake when the user presses the PPT or Scan buttons on the left side of the device.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Wake-Up Sources**.
3. Touch **Keypad** checkbox. A check appears in the checkbox.

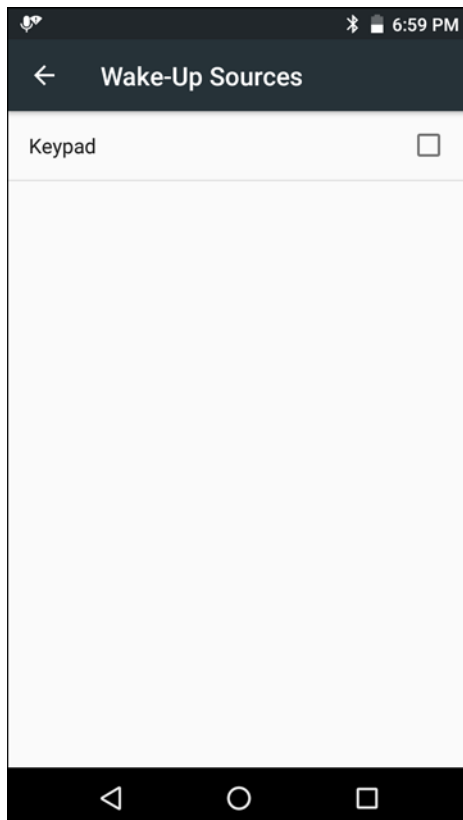


Figure 1-33 *Wake-Up Sources*

4. Touch ○.





# CHAPTER 2 USING THE TC56

---

## Introduction

This chapter explains the buttons, status icons, and controls on the TC56, and provides basic instructions for using the TC56 including resetting the TC56 and entering data.

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## Google Mobile Services



**NOTE** This section only applies to TC56 devices with Google Mobile Services (GMS) software.

The TC56 with GMS contains applications and services that provide additional functionality to the TC56.

GMS includes:

- **Applications** - GMS adds a variety of Google applications and associated widgets including Chrome, Gmail, Drive and Maps.
- **Services:**
  - **Speech to Text** - Allows for free format speech to text, in many languages for both connected and disconnected network. Launch by touching the microphone icon on the keyboard.
  - **TalkBack Service** - Provides spoken feedback on various parts of the user interface. To enable, go to **Settings > Accessibility**.
  - **Network Location Provider** - Adds a location provider which uses mobile network tower information and Wi-Fi access point information to provide a location without using GPS. To enable, go to **Settings > Location access**.
  - **Widevine DRM** - Enables the digital rights management so that protected content can be played. Enable via DRM Info from the Play Store.
  - **Google Cloud Messaging** - Allows the sending of data from your server to your TC56 and also to receive messages from devices on the same connection.
  - **Backup and Restore** - Allows the users settings and applications to be backed up to a Google server and subsequently restored from that server after a factory reset.

- **Google accounts** - Create and use a Google account to synchronize mail, files, music, photos, contacts and calendar events.

## Home Screen

The Home screen displays when the TC56 turns on. Depending upon the configuration, the Home screen might appear different. Contact your system administrator for more information.

After a suspend or screen time-out, the Home screen displays with the lock sliders. Touch the screen and slide up to unlock. For screen locking information see *Un-Locking the Screen on page 2-18*.



**Figure 2-1** Home Screen

**Table 2-1** Home Screen Items

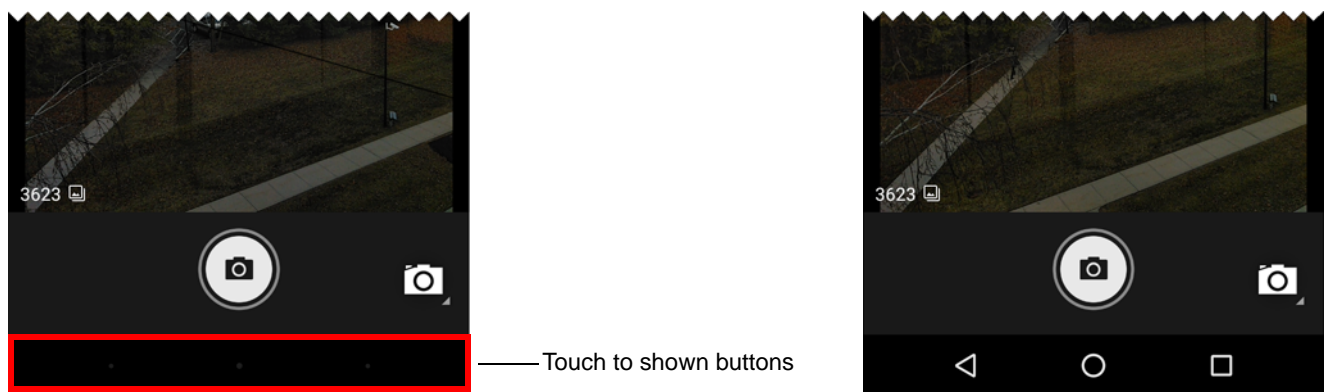
Item	Description
1 — Recent Button	Displays recently used applications.
2 — All Apps Icon	Opens the APPS window.
3 — Home	Displays the Home screen.
4 — Back	Displays the previous screen.

**Table 2-1** Home Screen Items (Continued)

Item	Description
5 — Shortcut Icons	Opens applications installed on the TC56. See <i>Application Shortcuts and Widgets on page 2-7</i> for more information.
6 — Widgets	Launches stand-alone applications that run on the Home screen. See <i>Application Shortcuts and Widgets on page 2-7</i> for more information.
7 — Status Bar	Displays the time, status icons (right side), and notification icons (left side). For more information see <i>Status Bar on page 2-3</i> and <i>Managing Notifications on page 2-6</i> .

The Home screen provides four additional screens for placement of widgets and shortcuts. Swipe the screen left or right to view the additional screens.

Some apps (e.g., Camera and Gallery) use the whole screen and hide the three soft button on the bottom of the screen.

**Figure 2-2** Hidden Soft Buttons


To show the button, touch the soft button area to display the button icons.

## Status Bar

The Status bar displays the time, notification icons (left side) and status icons (right side).





















✓ **NOTE** Some Status icons might not appear in the Status Bar if there are too many icons to display.

**Figure 2-3** Notification and Status Icons

If there are more notifications than can fit in the Status bar,  displays indicating that more notifications exist. Open the Notifications panel to view all notifications and status.







## Status Icons

Table 2-2 *Status Icons*

Icon	Description
	Indicates that the Alarm is active.
	Indicates that the main battery is fully charged.
	Indicates that the main battery is partially drained.
	Indicates that the main battery charge is low.
	Indicates that the main battery charge is very low.
	Indicates that the main battery is charging.
	Indicates that all sounds except media and alarms are silenced and vibrate mode is active.
	Indicates that the Airplane Mode is active. All radios are turned off.
	Indicates that Bluetooth is on.
	Indicates that the TC56 is connected to a Bluetooth device.
	Connected to a Wi-Fi network.
	Not connected to a Wi-Fi network or no Wi-Fi signal.
	Connected to an Ethernet network.
	Portable Wi-Fi Hotspot is active.
	Mobile network signal strength.
	No mobile network signal.
	Connected to a 4G LTE/LTE-CA network (see Note 1).
	Connected to a DC -HSPA, HSDPA, HSPA+, HSUPA, LTE/LTE-CA or WCDMA network (see Note 1).
	Connected to a 1x-RTT (Sprint), EGDGE, EVDO, EVDV or WCDMA network (see Note 1).
	Connected to an DC - HSPA, HSDPA, HSPA+ or HSUPA network (see Note 1).

Note 1: Cellular network icon that appears is dependent upon the carrier/network.














**Table 2-2** *Status Icons (Continued)*

Icon	Description
	Connected to an EDGE network (see Note 1).
	Connected to a GPRS network (see Note 1).
	Connected to a GPRS network (see Note 1).
	Connected to a 1x-RTT (Verizon) network (see Note 1).
	Roaming from a network.
	No SIM card installed.





Note 1: Cellular network icon that appears is dependent upon the carrier/network.

## Notification Icons

**Table 2-3** *Notification Icons*

Icon	Description
	Indicates the main battery is low.
	Indicates that more notifications are available for viewing.
	Indicates that data is syncing.
	Indicates an upcoming event.
	Indicates that an open Wi-Fi network is available.
	Indicates that a song is playing.
	Indicates that a problem with sign-in or sync has occurred.
	Indicates that the TC56 is uploading data.
	Indicates that the TC56 is downloading data when animated and download is complete when static.
	Indicates that USB tethering is active.
	Indicates that the TC56 is connected to or disconnected from virtual private network (VPN).
	Preparing Internal Storage.
	Indicates that USB debugging is enabled on the TC56.

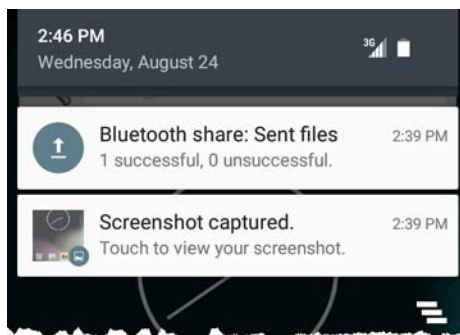
**Table 2-3** *Notification Icons (Continued)*

Icon	Description
	Headset is connected to device.
	Indicates the status of the PTT Express Voice Client. See Notification Icons for complete list of PTT Express notification icons.
	Indicates that RxLogger application is running.
	Indicates the RS507 or the RS6000 is connected to the TC56.


## Managing Notifications

Notification icons report the arrival of new messages, calendar events, and alarms, as well as ongoing events. When a notification occurs, an icon appears in the Status bar with a brief description. See *Notification Icons* on page 2-5 for a list of possible notification icons and their description. Open the Notifications panel to view a list of all the notifications.

To open the Notification panel drag the Status bar down from the top of the screen.

**Figure 2-4** *Notification Panel*

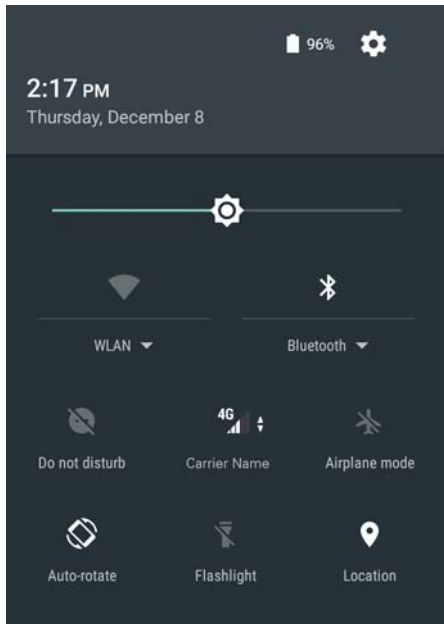
To respond to a notification, open the Notifications Panel and then touch a notification. The Notifications Panel closes and the subsequent activity is dependent on the notification.

To clear all notifications, open the Notifications Panel and then touch . All event-based notifications are removed. Ongoing notifications remain in the list.

Ongoing notifications remain in the list.

To close the Notification Panel, swipe the Notifications Panel up.

Use Quick Access Panel to get to frequently used settings, like turning on airplane mode. To open Quick Access Panel, swipe down from the top of the screen with two fingers or twice with one finger.



**Figure 2-5** Quick Settings


To change a setting, just touch the icon:

- Display brightness: Slide to lower or increase the brightness of the screen.
- Wi-Fi network: Turn Wi-Fi on or off. To open Wi-Fi settings, touch the Wi-Fi network name.
- Bluetooth settings: Turn Bluetooth on or off. To open Bluetooth settings, touch the **Bluetooth**.
- Do not disturb: Control how and when to receive notifications.
- Cellular Network: Displays the cellular carrier name and signal information. **No SIM card** indicates that a SIM card is not installed or activated.
- Airplane mode: Turn airplane mode on or off. Airplane mode means device will not connect to Wi-Fi or Bluetooth.
- Auto-rotate: Lock the device's orientation in portrait or landscape mode or set to automatically rotate.
- Flashlight: Turn camera flash on or off.
- Location: Enable or disable locationing feature.

## Application Shortcuts and Widgets

Application shortcuts placed on the Home screen allow quick and easy access to applications. Application Widgets are self-contained applications placed on the Home screen to access frequently used features.

### Adding an Application to the Home Screen

1. Go to the desired Home screen.
2. Touch .
3. Scroll through the list to find the application icon.
4. Touch and hold the icon until the Home screen appears.
5. Position the icon on the screen and then release.



### Adding a Widget to the Home Screen


To add a widget to the Home screen:

1. Go to the desired Home screen.
2. Touch and hold onto the menu appears.
3. Touch **WIDGETS**.
4. Scroll through the list to find the widget.
5. Touch and hold the widget until the Home screen appears.
6. Position the widget on the screen and then release.

### Moving Items on the Home Screen

1. Touch and hold the item until it floats on the screen.
2. Drag the item to a new location. Pause at the edge of the screen to drag the item onto an adjacent Home screen.
3. Lift finger to place the item on the Home screen.

### Removing an Application Shortcut or Widget from the Home Screen

1. Go to the desired Home screen.
2. Touch and hold the application shortcut or widget icon until it floats on the screen.
3. Drag the icon to  **Remove** on the top of the screen and then release.

## Folders

Use **Folders** to organize similar applications together. Tap the folder to open and display items in the folder.

### Creating a Folder

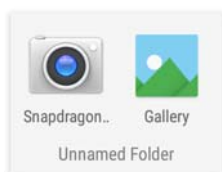
To create a folder, there must be at least two app icons on the Home screen.

1. Go to the desired Home screen.
2. Touch and hold on one application icon.
3. Drag the icon and stack on top of another icon.
4. Lift and release.

### Naming Folders

To name a folder:

1. Touch the folder.



**Figure 2-6** *Open Folder*

2. Touch the title area and enter a folder name using the keyboard.

3. Touch **Done** on the keyboard.
4. Touch anywhere on the Home screen to close the folder. The folder name appears under the folder.



**Figure 2-7** *Renamed Folder*

### Removing a Folder

To remove a folder:

1. Touch and hold the folder icon until it enlarges.
2. Drag the folder to **X Remove** and release.

### Home Screen Wallpaper

To change the Home screen wallpaper:

1. Touch and hold on the screen until the menu appears.
2. Touch **WALLPAPERS**.
3. Touch **My photos** to select a photo from Gallery or select one of the pre-installed photos.
4. Touch **Save wallpaper**.

---

## Using the Touchscreen

Use the multi-tap sensitive screen to operate the device.

- **Tap** - Tap to:
  - select items on the screen
  - type letters and symbols using the on-screen keyboard
  - press on-screen buttons.
- **Tap and Hold** - Tap and hold:
  - an item on the Home screen to move it to a new location or to the trash.
  - an item in Apps to create a shortcut on the Home screen.
  - the Home screen to open a menu for customizing the Home screen.
  - an empty area on the Home screen until the menu appears.
- **Drag** - Tap and hold an item for a moment and then move finger on the screen until reaching the new position.
- **Swipe**- Move finger up and down or left and right on the screen to:
  - unlock the screen
  - view additional Home screens
  - view additional application icons in the Launcher window
  - view more information on an application's screen.
- **Double-tap** - Tap twice on a web page, map, or other screen to zoom in and out.

- **Pinch** - In some applications, zoom in and out by placing two fingers on the screen and pinching them together (to zoom out) or spreading them apart (to zoom in).

---

## Keyboards



The TC56 provides two types of keyboards:

- Android Keyboard (default)
- Enterprise Keyboard.



**NOTE** By default the Enterprise keyboard is disabled. To enable the Enterprise keyboard, refer to the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1*.

To switch between keyboards:

1. Touch in a text box to display the current keyboard.
2. On the Enterprise keyboard, touch  or on the Android keyboard, touch .

### Keyboard Configuration

To configure the keyboard, See the Keyboard Settings section in the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1*.

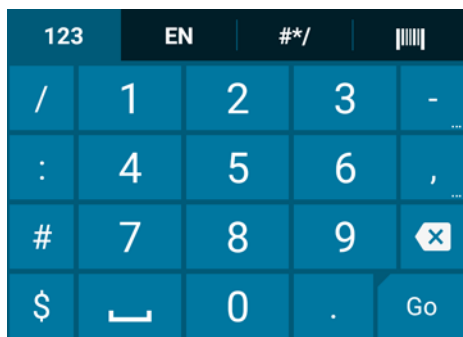
## Using the Enterprise Keyboard

The Enterprise Keyboard contains the following keyboards:

- Numeric
- Alpha
- Special characters
- Data capture.

### Numeric Tab

To access the numeric keyboard, touch the **123** tab.



**Figure 2-8** *Numeric Keyboard*

## Alpha Tab

To access the alpha keyboard, touch the **EN** tab.



**NOTE** The Enterprise keyboard support English (US), English (UK), French, German, Spanish and Italian. When a keyboard language is selected in Settings, the corresponding keyboard language displays.



Figure 2-9 Alpha Keyboard

Touch 😊 to enter emoji icons in a text message.



Figure 2-10 Emoji Keyboard

Touch **ABC** to return to the Alpha keyboard.

## Additional Character Tab

To access additional characters, touch the **#\*/** tab.



Figure 2-11 Symbols Keyboard



### Scan Tab

The Scan tab provides an easy data capture feature for scanning bar codes.



Figure 2-12 Scan Keyboard

### Using the Android Keyboard



Use the on-screen keyboard to enter text in a text field. To configure the keyboard settings, touch and hold  (comma) >  and then select **Android keyboard settings**.

#### Editing Text

Edit entered text and use menu commands to cut, copy, and paste text within or across applications. Some applications do not support editing some or all of the text they display; others may offer their own way to select text.

#### Entering Numbers, Symbols and Special Characters

To enter numbers and symbols:

- Touch and hold one of the top-row keys until a menu appears then select a number. Keys with alternate characters display an ellipsis ( ... ) below the character.
- Touch and hold the Shift key with one finger, touch one or more capital letters or symbols to enter them, and then lift both fingers to return to the lowercase keyboard.
- Touch  to switch to the numbers and symbols keyboard.
- Touch the  key on the numbers and symbols keyboard to view additional symbols.

To enter special characters, touch and hold a number or symbol key to open a menu of additional symbols.

- A larger version of the key displays briefly over the keyboard.
- Keys with alternate characters display an ellipsis ( ... ) below the character.

## Applications

The **APPS** screen displays icons for all installed applications. The table below lists the applications installed on the TC56. Refer to the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for information on installing and uninstalling application.

**Table 2-4** Applications












Icon	Description
	<b>AppGallery</b> - Provides links to utilities and demonstration applications that can be installed on the TC56.
	<b>Battery Management</b> - Displays battery information, including charge level, status, health and wear level.
	<b>Battery Swap</b> – Use to place device in Battery Swap mode when replacing the battery.
	<b>Bluetooth Pairing Utility</b> – Use to pair the RS507 Hans-free Imager with the TC56 by scanning a bar code.
	<b>Browser</b> - Use to access the Internet or intranet.
	<b>Calculator</b> - Provides the basic and scientific arithmetic functions.
	<b>Calendar</b> - Use to manage events and appointments (Available only on devices without GMS software).
	<b>Calendar</b> - Use to manage events and appointments (Available only on devices with GMS software).
	<b>Chrome</b> - Use to access the Internet or intranet (Available only on devices with GMS software).
	<b>Clock</b> - Use to schedule alarms for appointments or as a wake-up.
	<b>Contacts</b> - Use to manage contact information. See <i>Contacts on page 4-7</i> for more information.

Table 2-4 Applications (Continued)














Icon	Description
	<b>DataWedge</b> - Enables data capture using the imager.
	<b>Downloads</b> - lists all downloads files.
	<b>Drive</b> - Upload photos, videos, documents, and other files to personal storage site (Available only on devices with GMS software).
	<b>Duo</b> - A one-to-one video calling application (Available only on devices with GMS software).
	<b>DWDemo</b> - Provides a way to demonstrate the data capture features using the imager. See <i>DataWedge Demonstration on page 4-20</i> for more information.
	<b>elemez</b> — Use to provide diagnostic information. See <i>Elemesz on page 4-28</i> for more information.
	<b>Email</b> - Use to send and receive email.
	<b>File Browser</b> - Organize and manage files on the TC56. See <i>File Browser on page 4-4</i> for more information.
	<b>Gallery</b> - Use to view photos stored on the microSD card. For more information, see <i>Gallery on page 4-13</i> for more information.
	<b>Gmail</b> - Use to send and receive email using a Google email account (Available only on devices with GMS software).
	<b>Google</b> - Launches Google search application (Available only on devices with GMS software).
	<b>Google+</b> - Connect with people on Google social network (Available only on devices with GMS software).
	<b>Hangouts</b> - Use to communicate with friends using text messages and photos (Available only on devices with GMS software).

Table 2-4 Applications (Continued)


















Icon	Description
	<b>Maps</b> - Use to see your location on a map (with public transit, traffic or satellite overlays). Search for any business or place of interest. Provides turn-by-turn navigation with voice guidance and traffic-avoidance and alternate routes, for drivers, cyclist, walkers and users of public transportation (Available only on devices with GMS software).
	<b>Messaging</b> - Send SMS and MMS messages. See <i>Messaging</i> on page 4-5 for more information.
	<b>MobiControl Stage</b> – Opens the <b>MobiControl Stage</b> application to stage the device.
	<b>Music</b> - Play music stored on the microSD card (Available only on devices without GMS software).
	<b>News &amp; Weather</b> - Provides news and weather information (Available only on devices with GMS software).
	<b>Notes</b> - Use to take and save notes.
	<b>Phone</b> - Use to make cellular calls or to dial a phone number when used with some Voice over IP (VoIP) clients.
	<b>Photos</b> - Use to sync photos with Google account (Available only on devices with GMS software).
	<b>Play Books</b> - Use to read books (Available only on devices with GMS software).
	<b>Play Games</b> - Use to play games (Available only on devices with GMS software).
	<b>Play Movies &amp; TV</b> - View movies and video on your device (Available only on devices with GMS software).
	<b>Play Music</b> - Use to listen to music (Available only on devices with GMS software).



Table 2-4 Applications (Continued)


Icon	Description
	<b>Play Newsstand</b> - Displays current news (Available only on devices with GMS software).
	<b>Play Store</b> - Download music, movies, books, and Android apps and games from the Google Play Store (Available only on devices with GMS software).
	<b>PTT Express</b> - Use to launch PTT Express client for VoIP communication.
	<b>Rapid Deployment</b> - Allows the TC56 to stage a device for initial use by initiating the deployment of settings, firmware and software. Requires the purchase of an MSP client license per device.
	<b>RxLogger</b> - Use to diagnose device and application issues. See the <i>TC56 Touch Computer Integrator Guide for Android Version 6.0.1</i> for more information.
	<b>Search</b> - (Available only on devices without GMS software).
	<b>Settings</b> - Use to configure the TC56.
	<b>Snapdragon Camera</b> - Take photos or record videos. For more information see <i>Camera</i> on page 4-8.
	<b>Sound Recorder</b> - Use to record audio (Available only on devices without GMS software).
	<b>StageNow</b> - Allows the TC56 to stage a device for initial use by initiating the deployment of settings, firmware and software.
	<b>Tethering &amp; portable hotspot</b> - Use to configure tethering and Wi-Fi hotspot.
	<b>Videos</b> - Play videos on the device (Available only on devices without GMS software).

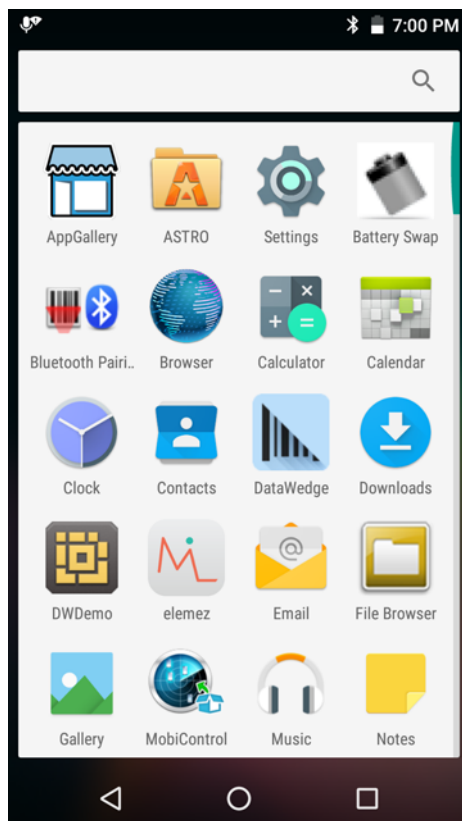
**Table 2-4** Applications (Continued)

Icon	Description
	<b>Voice Search</b> - Use to perform searches by asking questions (Available only on devices with GMS software).
	<b>YouTube</b> - Use to view videos on the YouTube web site (Available only on devices with GMS software).

## Accessing Applications

All applications installed on the device are accessed using the **APPS** window.


1. On the Home screen, touch .

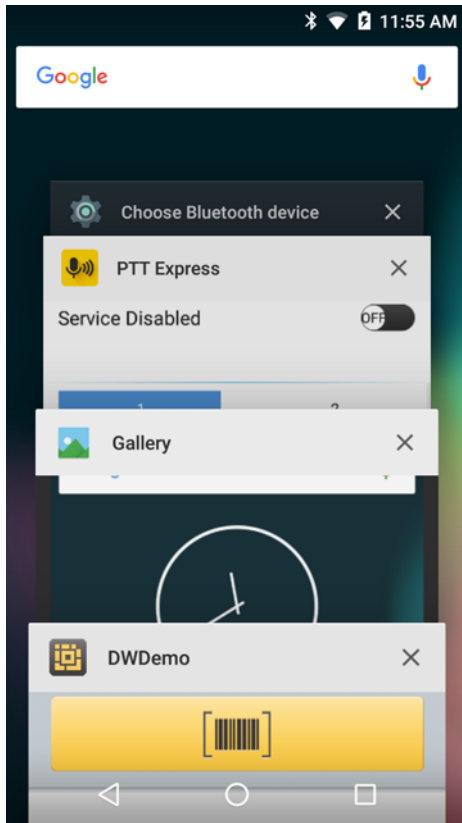


**Figure 2-13** APPS Window Example


2. Slide the **APPS** window left or right to view more application icons. Touch an icon to open the application. See *Application Shortcuts and Widgets* on page 2-7 for information on creating a shortcut on the Home screen.

## Switching Between Recent Applications

1. Touch and hold . A window appears on the screen with icons of recently used applications.



**Figure 2-14** *Recently Used Applications*

2. Slide the window up and down to view all recently used applications.
3. Swipe left or right to remove application from the list and force close the application.
4. Touch an icon to open it or touch  to return to the current screen.



---

## Un-Locking the Screen

Use the Lock screen to protect access to data on the TC56. Some email account require locking the screen. Refer to the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for information on setting up the locking feature. The Locking feature functions differently in Single User mode or Multiple User mode.

When locked, a pattern, PIN or password is required to unlock the device. Press the Power button to lock the screen. The device also locks after a pre-defined time-out.

Press and release the Power button to wake the device.

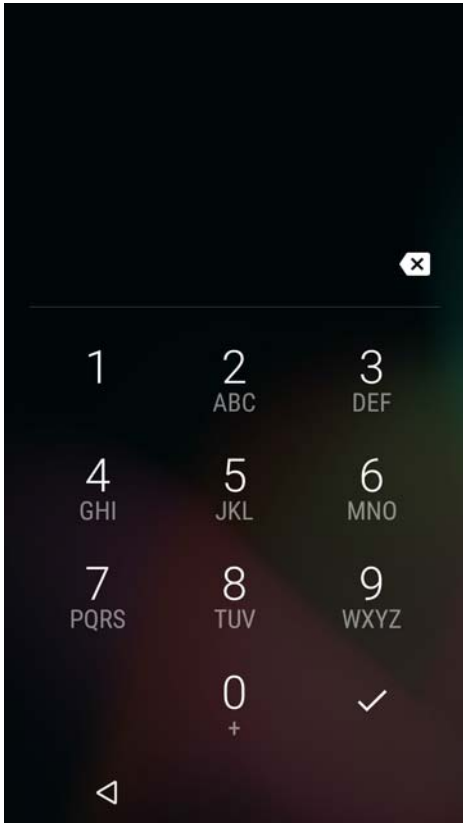
The Lock screen displays. Slide  to the right toward  to unlock the screen.

If the Pattern screen unlock feature is enabled, the Pattern screen appears instead of the Lock screen.

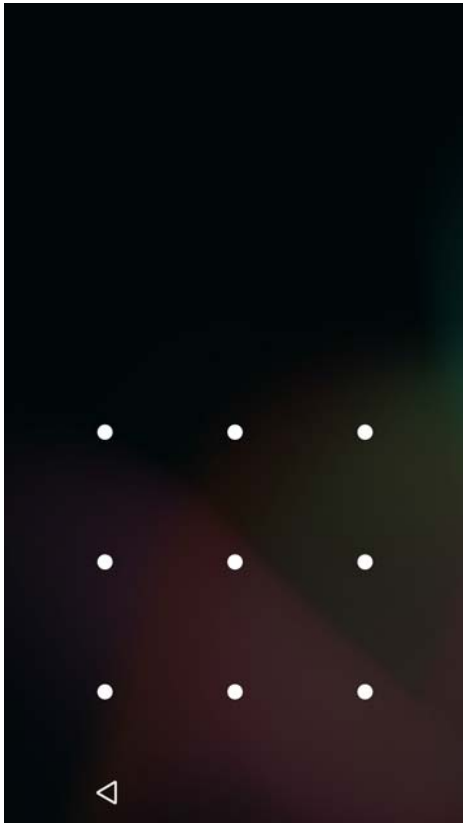
If the PIN or Password screen unlock feature is enabled, enter the PIN or password after unlocking the screen.



**Figure 2-15** *Lock Screen*



**Figure 2-16** *PIN Screen*



**Figure 2-17** *Pattern Screen*

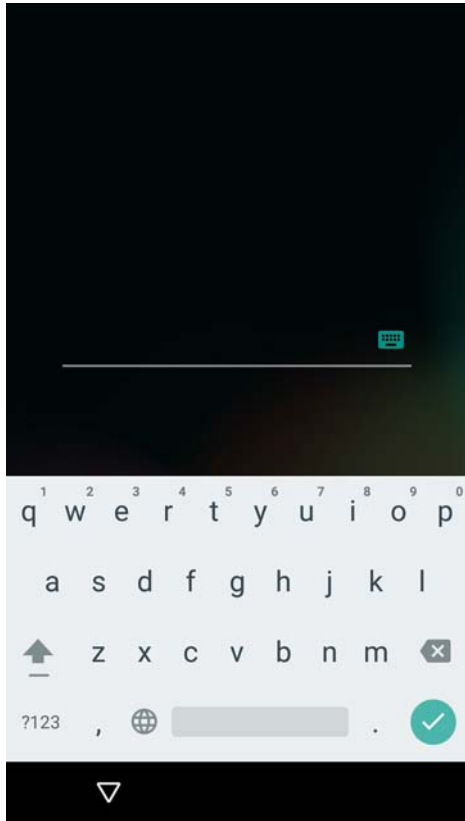


Figure 2-18 Password Screen

---

## Resetting the Device

There are two reset functions, soft reset and hard reset.

### Performing a Soft Reset

Perform a soft reset if applications stop responding.

1. Press and hold the Power button until the menu appears.
2. Touch **Reset**.
3. The device reboots.

### Performing a Hard Reset



**CAUTION** Performing a hard reset with a microSD card installed in the TC56 may cause damage or data corruption to the microSD card.

Perform a hard reset if the TC56 stops responding.



1. Simultaneously press the Power, PTT and Volume Up buttons for at least four seconds.
2. When the screen turns off, release the buttons.
3. The TC56 reboots.

---

## Suspend Mode

The TC56 goes into suspend mode when the user presses the Power button or after a period of inactivity (set in the Display settings window).

To wake the TC56 from Suspend mode, press the Power button.

The Lock screen displays. Slide  to the right toward  to unlock the screen. If the Pattern screen unlock feature is enabled, the Pattern screen appears instead of the Lock screen. See *Un-Locking the Screen on page 2-18*.



**NOTE** If the user enters the PIN, password or pattern incorrectly five times, they must wait 30 seconds before trying again.

If the user forgets the PIN, password or pattern contact the system administrator.

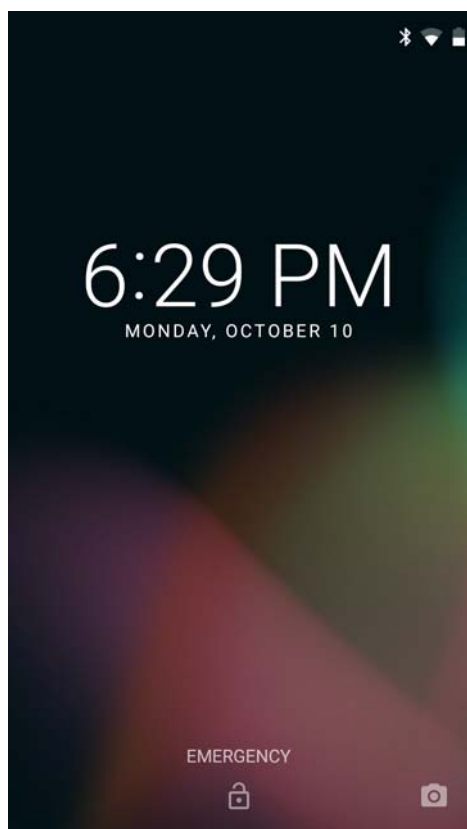


Figure 2-19 Lock Screen

---

## Transferring Files with a Host Computer via USB

Connect the TC56 to a host computer using the USB Charging cable or the 1-Slot USB cradle to transfer files between the TC56 and the host computer. See [Chapter 7, Accessories](#) for more information.

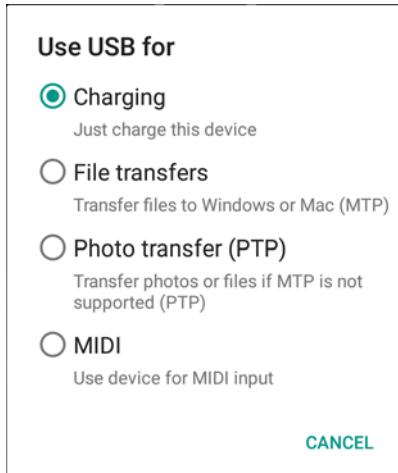
When connecting the TC56 to a host computer, follow the host computer's instructions for connecting and disconnecting USB devices, to avoid damaging or corrupting files.



## Transferring Files using Media Transfer Protocol

✓ **NOTE** Use Media Transfer Protocol (MTP) to copy files between the TC56 (internal memory or microSD card) and the host computer.

1. Connect the Rugged Charge/USB Cable to the TC56 or place the TC56 into the 1-Slot USB/Charge Only Cradle. See [Chapter 7, Accessories](#) for setup information.
2. Pull down the Notification panel and touch **USB for Charging**.



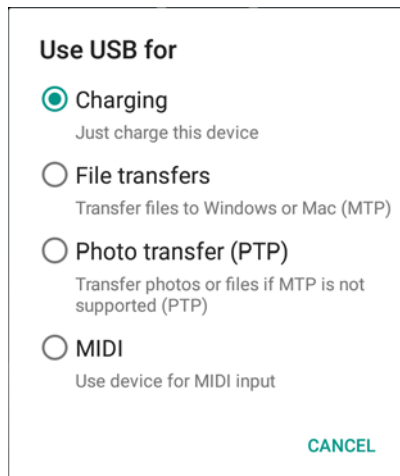
**Figure 2-20** Use USB Dialog Box

3. Touch **File transfers**.
4. On the host computer, open a file explorer application.
5. Locate the **TC56** as a portable device.
6. Open the **SD card** or the **Internal storage** folder.
7. Copy files to and from the TC56 or delete files as required.

## Transferring Files using Photo Transfer Protocol

✓ **NOTE** Use Photo Transfer Protocol (PTP) to copy photos from either the microSD card or internal memory to the host computer.

1. Connect the Rugged Charge/USB Cable to the TC56 or place the TC56 into the 1-Slot USB/Charge Only Cradle. See [Chapter 7, Accessories](#) for setup information.
2. Pull down the Notification panel and touch **USB for Charging**.



**Figure 2-21** *Use USB Dialog Box*

3. Touch **Photo transfer (PTP)**.
4. On the host computer, open a file explorer application.
5. Open the **SD card** or the **Internal storage** folder.
6. Copy or delete photos as required.

## Disconnect from the Host Computer



**CAUTION** Carefully follow the host computer's instructions to unmount the microSD card and disconnect USB devices correctly to avoid losing information.

1. On the host computer, unmount the device.
2. Remove the USB Charging cable from the device or remove the device from the cradle.



# CHAPTER 3 CALLS

Make a phone call from the **Phone** application, the **Contacts** application or other applications or widgets that display contact information.

---

## Emergency Calling

The service provider programs one or more emergency phone numbers, such as 911 or 999, that the user can call under any circumstances, even when the phone is locked, a SIM card is not inserted or the phone is not activated. The service provider can program additional emergency numbers into the SIM card. However, the SIM card must be inserted in the device in order to use the numbers stored on it. See the service provider for additional information.



**NOTE** Emergency numbers vary by country. The phone's pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

---

## Audio Modes

The device offers three audio modes for use during phone calls:

- **Handset Mode:** Switches audio to the receiver at the top front of the device, so the user can use the device as a handset. This is the default mode.
- **Speaker Mode:** Use the device as if on speaker phone.
- **Headset Mode:** Connect a Bluetooth or wired headset to automatically switch audio to the headset.

---

## Using a Bluetooth Headset

Use a Bluetooth headset for audio communication when using an audio-enabled application. See *Bluetooth* on page 6-11 for information on connecting a Bluetooth headset to the device. Set the volume appropriately before putting on the headset. When a Bluetooth headset is connected, the speakerphone is muted.

---

## Using a Wired Headset

Use a wired headset and Audio Adapter for audio communication when using an audio-enabled application. Set the volume appropriately before putting on the headset. When a wired headset is connected, the speakerphone is muted.

To end a call using the wired headset, press and hold the headset button until the call ends.



**Figure 3-1** 3.5 mm Headset Adapter

---

## Adjusting Audio Volume

Use the Volume buttons to adjust the volume of the ringer when not in a call and the audio volume when in a call.





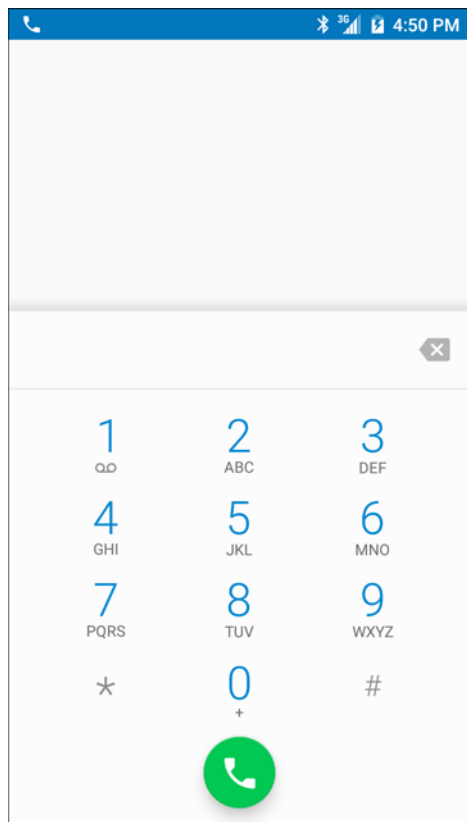
**NOTE** Adjust the conversation phone volume during a call. Adjusting the volume while not in a call affects the ring and notification sound levels.

---


## Making a Call Using the Dialer

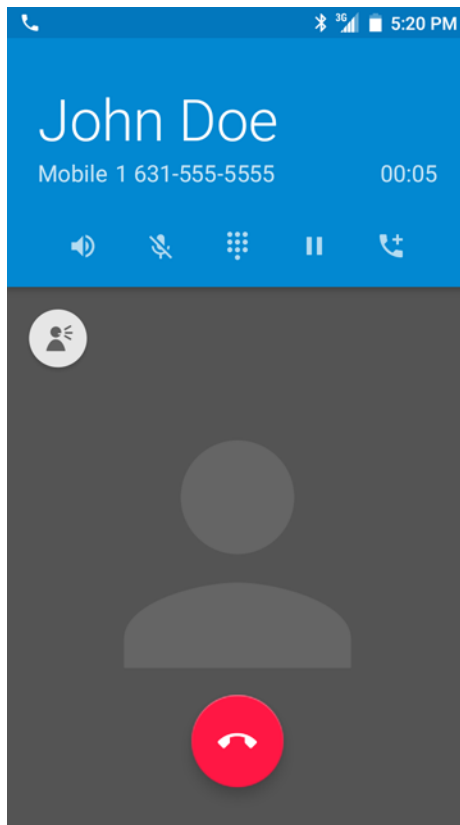
Use the dialer tab to dial phone numbers.

1. On the Home screen touch .
2. Touch .










**Figure 3-2** *Dialer Screen*

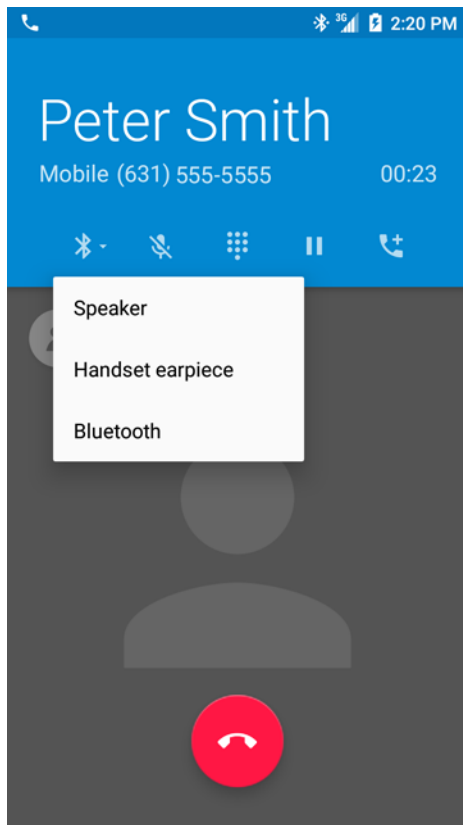
3. Touch the keys to enter the phone number.
4. Touch  below the dialer to initiate the call.






**Figure 3-3** *Call in Progress*

-  - touch to send audio to the speakerphone.
  -  - touch to mute the call.
  -  - touch to display the dial pad.
  -  - touch to place the call on hold (not available on all services).
  -  - touch to create a conference call.
  -  - touch to increase audio level.
5. Touch  to end the call.


If using a Bluetooth headset, additional audio options are available. Touch the audio icon to open the audio menu.



**Figure 3-4** *Bluetooth Audio Options*

-  - indicates that audio is routed to the Bluetooth headset.
-  - indicates that audio is routed to the speakerphone.
-  - indicates that audio is routed to the earpiece.

## Dialer Dialing Options

The dialer provides options to save the dialed number to contacts, insert pauses and wait into the dial string and options for setting the Call settings. Enter at least one digit to access these options. Touch  to access the following.

- **Add 2-sec pause** - pause the dialing of the next number for two seconds. Multiple pauses can be added sequentially.
- **Add wait** - wait for confirmation to send the rest of the digits.





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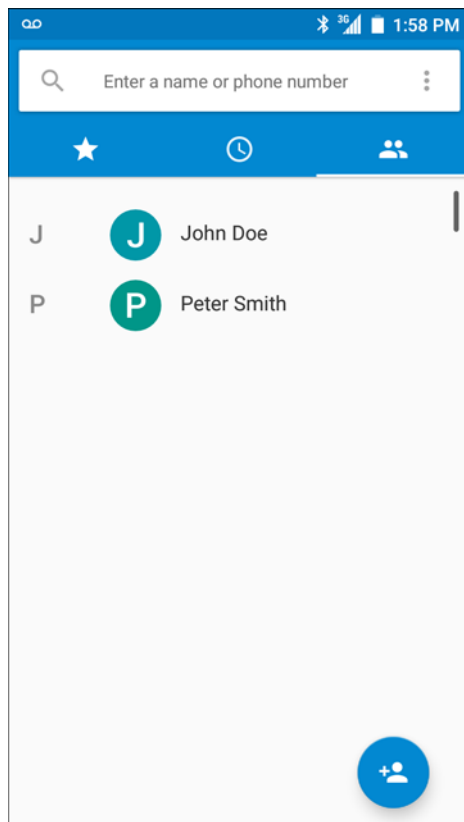
## Making a Call Using Contacts

There are two ways to make a call using contacts:



- Using the Dialer
- Using the Contacts application.

### Using the Dialer

1. On the Home screen touch .
2. Touch the  tab.



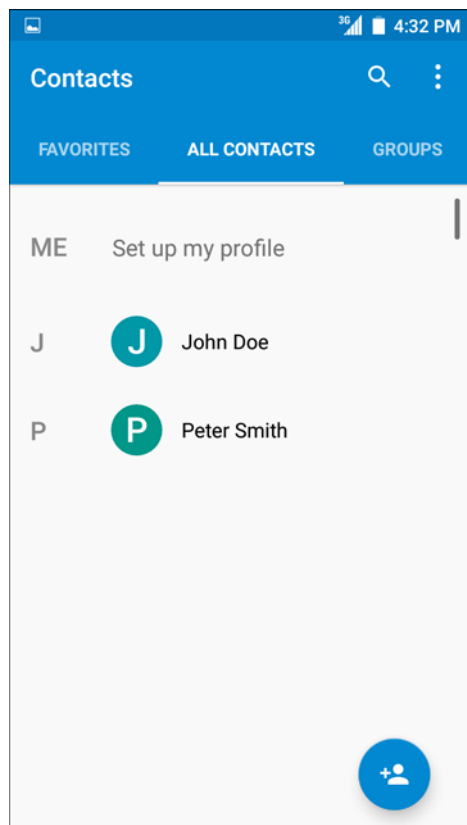
**Figure 3-5** *Dialer Contacts Tab*

3. Touch the contact.
4. Touch  to initiate the call.
5. Touch  to end the call.

### Using the Contacts Application

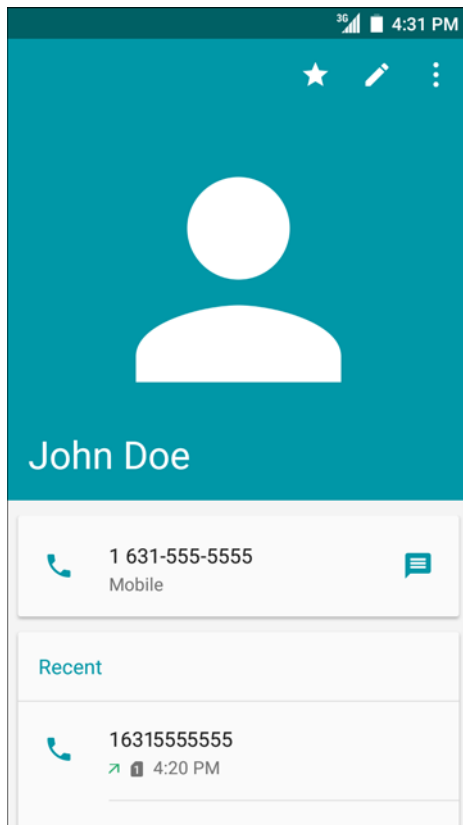
To make a call from the Contacts application:

1. Touch .



**Figure 3-6** *Contact Application*

2. Touch a contact name.



**Figure 3-7** *Contact Information*




3. Touch to initiate a call.



---

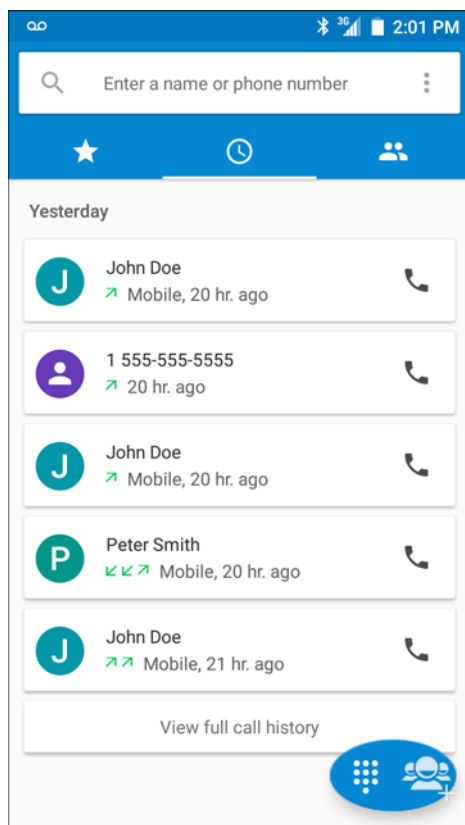
## Making a Call Using Call History

Call History is a list of all the calls placed, received, or missed. It provides a convenient way to redial a number, return a call, or add a number to Contacts.



Arrow icons beside a call indicate the type of call. Multiple arrows indicate multiple calls:

-  - Missed incoming call
-  - Received incoming call
-  - Outgoing call.

1. On the Home screen touch .
2. Touch the  tab.








**Figure 3-8** Call History Tab


3. Touch  next to the contact to initiate the call.
4. Touch the contact to perform other functions.
5. Touch  to end the call.

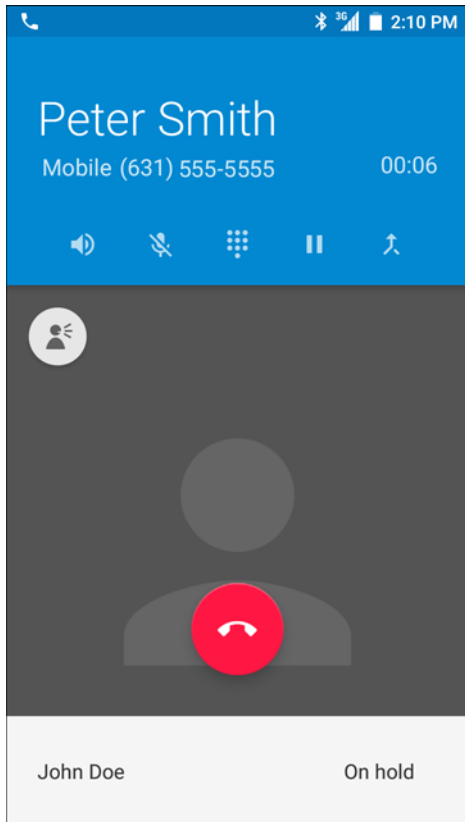
## Making a Conference Call on GSM

To create a conference phone session with multiple people.


 **NOTE** Conference Calling and the number of conference calls allowed may not be available on all services. Please check with the service provider for Conference Calling availability.

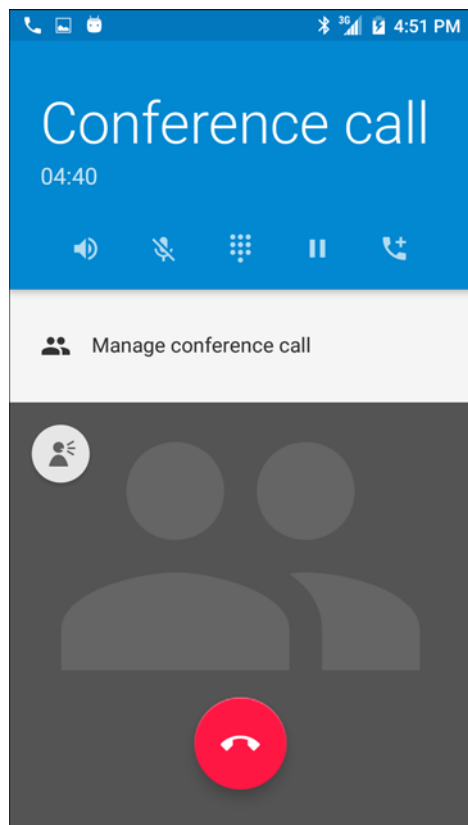
1. On the Home screen touch .
2. Touch .
3. Touch the keys to enter the phone number.
4. Touch  below the dialer to initiate the call.
5. When the call connects, touch .  
The first call is placed on hold.
6. Touch the keys to enter the second phone number.

7. Touch  below the dialer to initiate the call.
8. When the call connects, the first call is placed on hold and the second call is active.






**Figure 3-9** *Two Calls*

9. Touch  icon to create a conference call with three people.



**Figure 3-10** *Merged Calls*

10. Touch  to add another call.  
The conference is placed on hold.
11. Touch the keys to enter the another phone number.
12. Touch  below the dialer to initiate the call.
13. Touch  icon to add the third call to the conference.
14. Touch **Manage Conference call** to view all callers.

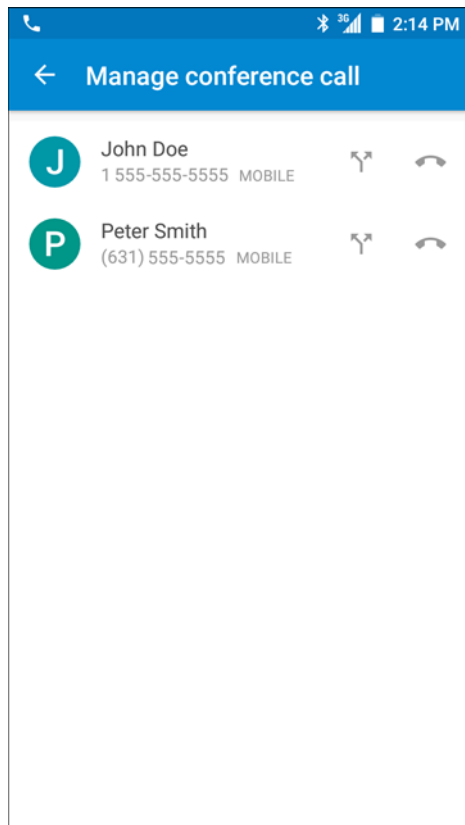




Figure 3-11 Un-merge Calls

15. To remove a caller from the conference, touch  next to the caller.

To speak privately with one party during a conference call, touch . To include all parties again, touch .






---

## Three-Way Calling on CDMA

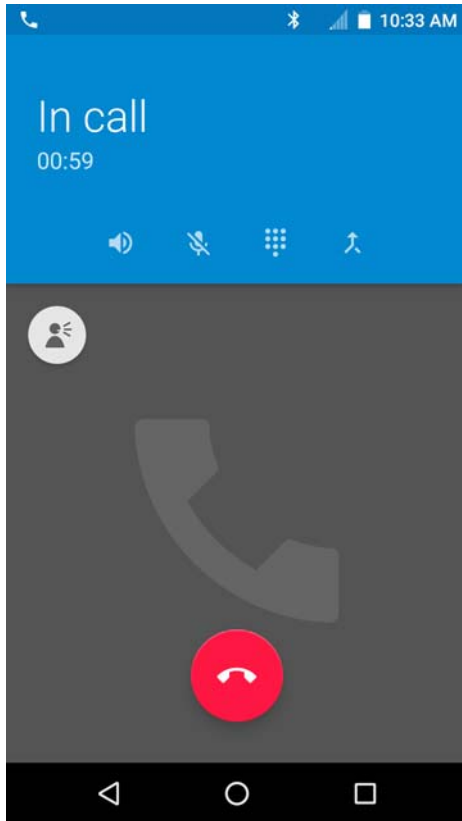
To create a conference phone session with two other people.




**NOTE** Three-way calling may not be available on all services. Check with your service provider for availability.

1. On the Home screen touch .
2. Touch .
3. Touch the keys to enter the phone number.
4. Touch  below the dialer to initiate the call.
5. When the call connects, touch .  
The first call is placed on hold.
6. Touch the keys to enter the second phone number.
7. Touch  below the dialer to initiate the call.

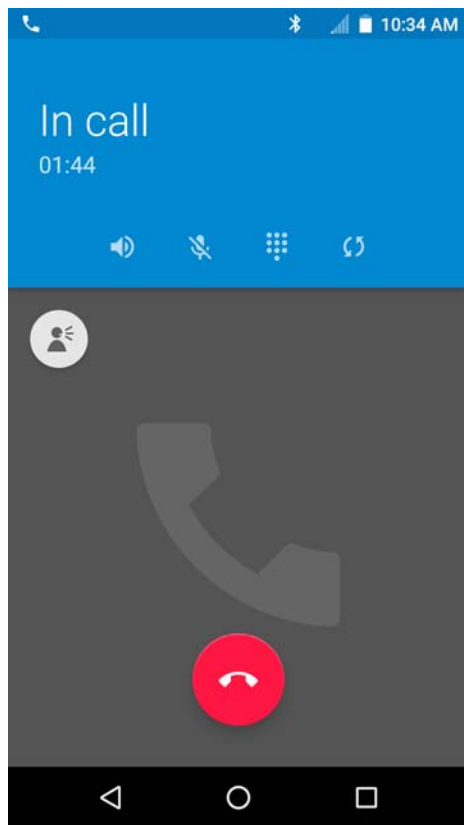
- When the call connects, the first call is placed on hold and the second call is active.





**Figure 3-12** *Two Calls*

- Touch  icon to create a conference call with three people.



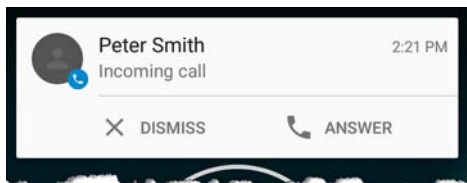


**Figure 3-13** *3-Way Call in Progress*

10. Touch  to drop the last call.
11. Touch  to end the first caller.

## Answering Calls

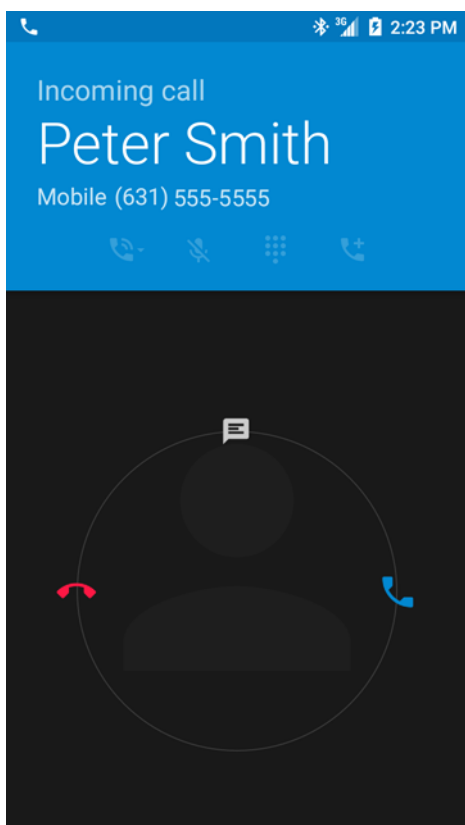
When you receive a phone call, the **Incoming Call** screen displays, displaying the caller ID and any additional information about the caller that is in the **Contacts** application.



**Figure 3-14** *Incoming Call Screen*




Touch **Answer** to answer the call or **Dismiss** to send the caller to voice mail.

If the screen lock is enabled, the user can still answer the call without unlocking the device.



**Figure 3-15** *Incoming Call Locked Screen*

When a call arrives, touch the white phone icon and slide over one of these icons:

-  Answer call - Start talking to the caller.
-  Send to voice mail - Direct the caller to leave a voice mail message.
-  Send a message - Opens a list of quick text responses. Touch one to send it to the caller immediately.

When the calls ends, the device remains locked.

If using a Bluetooth headset, when a call arrives, touch the Call button on the Bluetooth headset to answer the call. To end the call press the headset Call button.

All incoming calls are recorded in the Phone application Call log tab. If you miss a call, you receive a notification. To silence the ringer before answering the call, press the volume down button on the side of device.

---

## Call Settings



**NOTE** Not all options are available for all configurations.

Use the Call Settings to modify options related to the phone call feature.

- **Display options**
  - **Sort by** - Options: **First name** or **Last name**.
  - **Name format** - Options: **First name first** or **Last name first**.
- **Sounds and vibrations**
  - **Phone ringtone** - Touch to select a ringtone to sound when an incoming call is received.
  - **Also vibrate for calls** - Check to make the device vibrate when a call is received (default - disabled).
  - **Dialpad tones** - Check to play a sound when a phone key is touched (default - enabled).
- **Quick responses** - Touch to edit quick responses to use instead of answering a call.
- **Speed dial settings** - Set speed dial contact shortcuts.
- **Calls**
  - **Calling accounts**
    - **SIP accounts** - Choose to receive Internet calls for accounts added to the device, view or change SIP accounts, or add an Internet calling account.
    - **Use SIP calling** - Options: **For all calls** or **Only for SIP calls** (default).
    - **Receive incoming calls** - When enabled, allows incoming calls (default - disabled).
    - **Display duration** - When enabled, displays the duration of the call (default - enabled).
    - **Vibrating after connected** - When enabled, the device vibrates after connecting to the SIP call (default - enabled).
    - **Turn on proximity sensor** - When enabled, the screen turn off to save power (default - enabled).
  - **Voicemail** - Touch to configure voicemail settings.
    - **Service** - Set the service provider or other provider for voicemail service.
    - **Setup** - Touch to update the phone number used to access voicemail.
    - **Sound** - Touch to select a sound to play when a voicemail is received.
    - **Vibrate** - Set vibrate option. (default – disabled).
  - **Fixed Dialing Numbers** - Use Fixed Dialing to restrict the device to dial only the phone number(s) or area code(s) specified in a Fixed Dialing list.
  - **GSM call settings**
    - **Call forwarding** - Use call forwarding to forward incoming calls to a different phone number.



**NOTE** Call Forwarding may not be available on all networks. Check with the service provider for availability.

- **Additional settings**

- **Caller ID** - Enable caller ID to reveal the identity of the person making an outgoing call. Options: **Network default** (default), **Hide number**, **Show number**.
- **Call waiting** - set to be notified of an incoming call while on a call.
- **Call barring** - Use call barring to block certain types of incoming and/or outgoing calls. Select the type of incoming and/or outgoing calls to block.

- **Accessibility**

- **TTY mode** - Touch to set the TTY setting. Use an optional teletypewriter (TTY) device with the TC56 to send and receive calls. Plug the TTY device into the TC56 headset jack and set the TC56 to operate in one of the TTY modes.



**NOTE** Use a TSB-121 compliant cable (provided by the TTY manufacturer) to connect the TTY device to the TC56.

Set the TC56 volume to a middle level setting for proper operation. If you experience a high number of incorrect characters, adjust the volume as needed to minimize the error rate.

For optimal performance, the TC56 should be at least 30 cm (12 inches) from the TTY device. Placing the TC56 too close to the TTY device may cause high error rates.

- **TTY off** - TTY is off (default).
- **TTY Full** - Transmit and receive TTY characters.
- **TTY HCO** - Transmit TTY characters but receive by listening to earpiece.
- **TTY VCO** - Receive TTY characters but transmit by speaking into microphone.



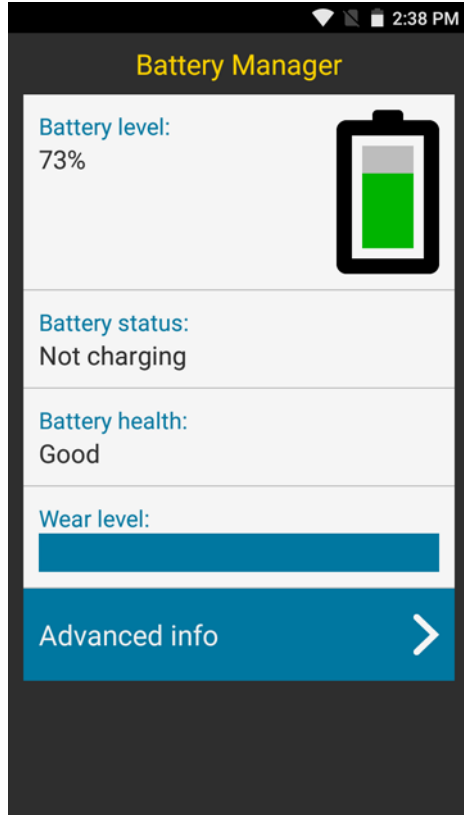
# CHAPTER 4 APPLICATIONS

This section describes the applications installed on the device.

---




## Battery Manager


The **Battery Manager** provides detailed information about the battery.



**Figure 4-1** *Battery Manager Screen*

Table 4-1 Battery Icon Description

Battery Icon	Description
	Indicates battery charge level.
	Indicates battery charging.
	Indicates battery charge level is below 20%.

- **Battery level** - Indicate the current battery charge level as a percentage. Displays -% when level is unknown.
- **Battery status**
  - **Not charging** - Indicates that the device is not connected to AC power.
  - **Charging over AC** - Indicates that the device is connected to AC power and charging.
  - **Charging over USB** - Indicates that the device is connected to a host computer with a USB cable and charging.
  - **Discharging** - Indicates that the battery is discharging.
  - **Full** - Indicates that the battery is fully charged.
  - **Unknown** - Indicates that the battery status is unknown.
- **Battery health** - Indicates the health of the battery. If a critical error occurs,  appears. Touch to view error description.
  - Decommission - The battery is past it's useful life and should be replaced. See system administrator.
  - Good - The battery is good.
  - Charge error - An error occurred while charging. See system administrator.
  - Over Current - An over-current condition occurred. See system administrator.
  - Dead - The battery has no charge. Replace the battery.
  - Over Voltage - An over-voltage condition occurred. See system administrator.
  - Below Temperature - The battery temperature is below the
  - Failure Detected - A failure has been detected in the battery. See system administrator.
  - Unknown - See system administrator.
- **Wear level** - Indicates the health of the battery in graphical form. When the wear level exceeds 80%, the bar color changes to red.

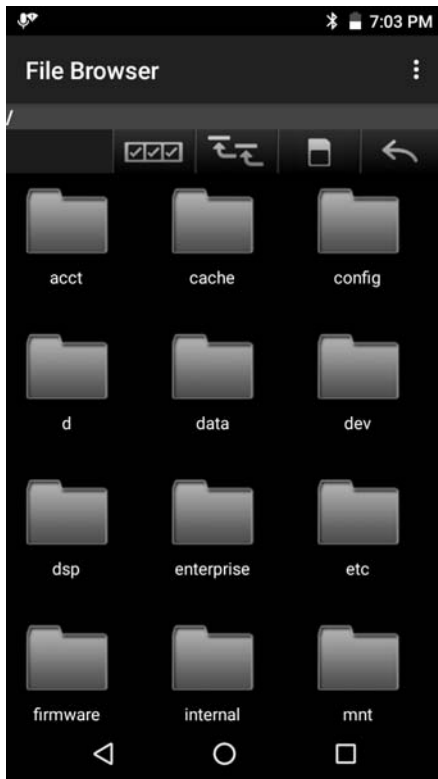
- **Advanced info** - Touch to view additional battery information.
  - **Battery present status** - Indicates the maximum amount of charge (in mAh) that could be pulled from the battery under the present discharge conditions if the battery is fully charged.
  - **Battery level** - Indicates battery charge level as a percentage of scale.
  - **Battery scale** - Battery scale level used to determine battery level (100).
  - **Battery voltage** - Indicates current battery voltage in millivolts.
  - **Battery temperature** - Indicates current battery temperature in degrees Centigrade.
  - **Battery technology** - Lists the type of battery.
  - **Battery manufacture date** - Lists the date of manufacture.
  - **Battery serial number** - Lists the battery serial number. The number matches the serial number printed on the battery label.
  - **Battery part number** - Lists the battery part number.
  - **Battery rated capacity** - Lists the battery capacity in mAh.
  - **App version** - Lists the application version number.



## File Browser


Use the **File Browser** application to view and manage files on the device.

To open **File Browser**, touch  > .




**Figure 4-2** *File Browser Screen*

The address bar indicates the current folder path. Touch the current folder path to manually enter a path and folder name.

Use  to select multiple files/folder.

Use  to view the internal storage root folder.


Use  to view the microSD card root folder.

Use  to view the previous folder or to exit the application.

Touch and hold an item to perform an operation on that item. Select one of the options from the **File Operations** menu:

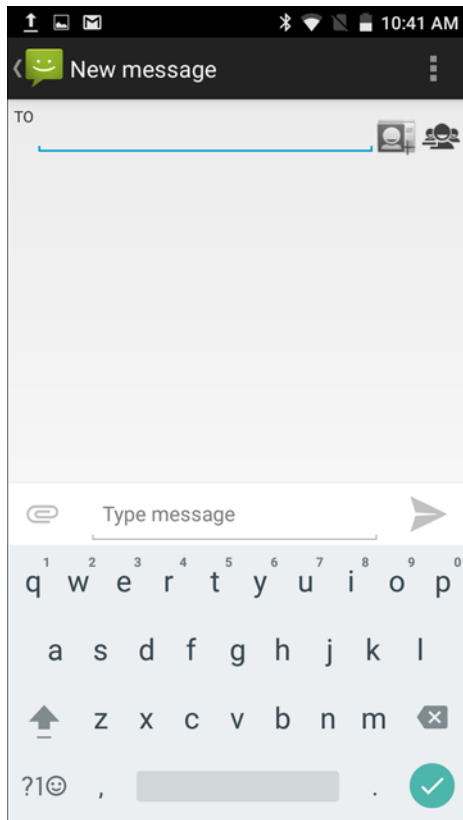
- **Information** - View detailed information about the file or folder.
- **Move** - Move the file or folder to a new location.
- **Copy** - Copy the select file.
- **Delete** - Delete the selected file.
- **Rename** - Rename the select file.
- **Open as** - Open the selected file as a specific file type.
- **Share** - Share the file with other devices.

## Messaging

Use Messaging to send and receive SMS and MMS messages. From a Home or All Apps screen, touch .

### Sending a Text Message


1. In the main Messaging screen, touch .





**Figure 4-3** *New Text Message Screen*

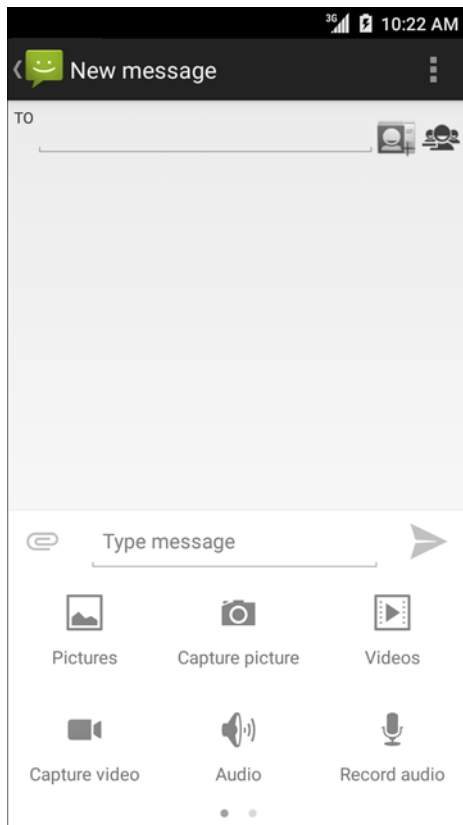
2. In the **To** field, enter a name or a mobile phone number.
3. In the **Type message** field, enter the text message.
 

The 160-character limit counter indicates how many characters are left. If it goes over that limit, a new message is created, which is joined with its predecessors when received.


If the user presses the Back button while composing a message, it's saved as a draft in the Messaging screen. Touch the conversation to resume composing it.
4. Touch  to send the message.

### Sending a Multimedia Message

1. In the main Messaging screen, touch .
2. In the **To** field, enter a name or a mobile phone number.
3. Touch  to attach the media file of your choice:




**Figure 4-4** *New Multimedia Message Screen*

- **Pictures.** Select a picture to attach.
  - **Capture picture.** Camera opens to take a picture and attach it.
  - **Videos.** Select a video to attach.
  - **Capture video.** Camcorder opens to record a video and attach it to the message.
  - **Audio.** Choose a sound file to attach.
  - **Record audio.** Sound Recorder opens to record a spoken message and attach it to the message.
  - **Slideshow.** Opens a screen opens to assemble text, photos, videos, and recordings into a slideshow of up to 10 slides to attach to the message.
  - Insert contact info.
  - **Contact vCard.** Send a contact's information.
4. Touch  to send the message.


---

## Contacts


Use the **Contacts** application to manage contacts.

From a Home or Apps screen, touch . **People** opens to the main list of contacts. View contacts in three ways at the top of the screen: **Groups**, **All contacts**, and **Favorites**. Touch the tabs to change how to view the contacts. Swipe up or down to scroll through the lists.


### Adding a Contact

1. In the **Contacts** application, touch .
2. If there are more than one account with contacts, touch the one to use.
3. Type the contact's name and other information. Touch a field to start typing, and swipe down to view all categories.
4. To open a menu with preset labels, such as **Home** or **Work** for an email address, touch the label to the right of the item of contact information. Or, to create your own label, touch **Custom** in the menu.
5. Touch **<- Add New Contact**.

### Editing Contacts

1. In the **Contacts** application, touch a contact name to edit.
2. Touch .
3. Edit the contact information.
4. Touch **<- Edit contact**.

### Deleting Contacts

1. In the **Contacts** application, touch a contact name to delete.
2. Touch .
3. Touch **Delete**.
4. Touch **OK** to confirm.

## Camera


This section provides information for taking photos and recording videos using the integrated digital cameras.

✓ **NOTE** If a microSD card is installed, The TC56 saves photos and videos on the microSD card. If a microSD card is not installed, the TC56 saves photos and videos on the internal storage.

### Taking Photos

✓ **NOTE** Camera settings are described in *Photo Settings on page 4-11*.

1. Touch .


2. Touch .



**Figure 4-5** Camera Mode


3. If necessary, touch the Camera Mode icon and touch .

4. Frame the subject on the screen.

5. To zoom in or out, press two fingers on the display and pinch or expand fingers. The zoom controls appear on the screen.
6. Touch an area on the screen to focus. The focus circle appears on the screen. The two bars turn green when in focus.
7. Touch .  
The camera takes a photo and a shutter sound plays.  
The photo momentarily displays as a thumbnail in the lower left corner.



## Taking a Panoramic Photo


Panorama mode lets the user create a single wide image by panning slowly across a scene.

1. Touch .
2. Touch .






**Figure 4-6** *Panoramic Mode*

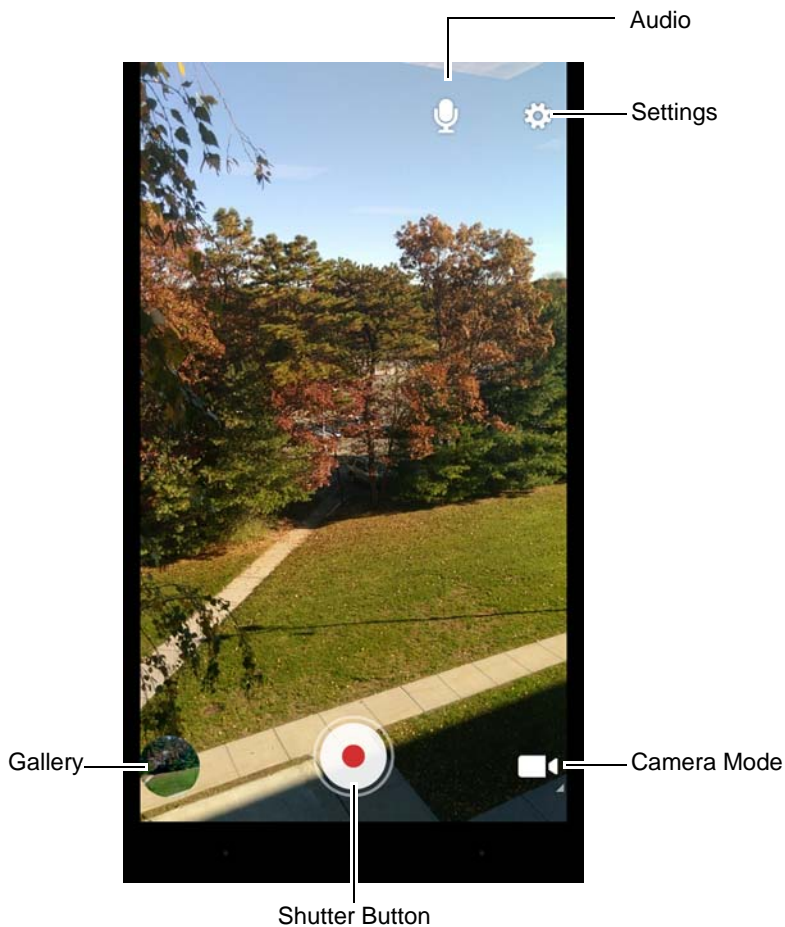
3. Touch the Camera Mode and touch .
4. Frame one side of the scene to capture.
5. Touch  and slowly start panning across the area to capture. A small white square appears inside the button indicating the capture is in progress.  
If panning too quickly, the message **Too fast** appears.

6. Touch  to end the shot. The panorama appears immediately and a progress indicator displays while it saves the image.



## Recording Videos

To record a video:


1. Touch .
2. Touch .
3. Touch the options bar and touch .












**Figure 4-7** Video Mode


4. Point the camera and frame the scene.
5. To zoom in or out, press two fingers on the display and pinch or expand fingers. The zoom controls appear on the screen.
6. Touch  to start recording.  
The device starts recording the video. The video time remaining appears in the top left of the screen.
7. Touch  to end recording.  
The video momentarily displays as a thumbnail in the lower left corner.



## Photo Settings

When in Photo mode, photo settings are displayed on screen. Touch  to display the photo settings options.






- **Flash** - Touch to set whether the camera relies on its light meter to decide whether a flash is necessary, or to turn it on or off for all shots.
  -  **Off** - Disable flash.
  -  **Auto** - Camera adjusts flash automatically depending upon light meter (default).
  -  **On** - Enable flash upon taking a photo.
  -  **Torch** - Turn flash on continuously.
- **Picture size** - Touch to set the size (in pixels) of the photo. Options: **13M pixels** (default), **12M pixels**, **8M pixels**, **Square (1:1)**, **5M pixels**, **4M pixels (16:9)**, **3M pixels**, **HD 1080**, **2M pixels**, **1.5M pixels**, **1.3M pixels**, **WXGA**, **HD 720**, **1M pixels**, **SVGA**, **WVGA**, **720 x 480**, **VGA**, **CIF** or **QVGA** or **QCIF**.
- **Picture quality** - Touch to select picture quality setting. Options: **Low**, **Standard** (default) or **High**.
- **Countdown timer** - Options: **Off** (default), **2 seconds**, **5 seconds** or **10 seconds**.
- **Storage** – Touch to select location to store the photo. Options: **Phone** or **SD Card**.
- **Face Detection** - Select to enable face detection. Options: **Off** (default) or **On**.
- **ISO** - Set how sensitive the camera is to light. Options: **Auto** (default), **ISO Auto (HJR)**, **ISO100**, **ISO200**, **ISO400**, **ISO800** or **ISO1600**.
- **Exposure** - Touch to adjust the exposure settings. Options: **+2**, **+1**, **0**(default), **-1** or **-2**.
- **White balance** - Touch to select how Camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.
  -  **Incandescent** - Adjust the white balance for incandescent lighting.
  -  **Fluorescent** - Adjust the white balance for florescent lighting.
  -  **Auto** - Adjust the white balance automatically (default).
  -  **Daylight** - Adjust the white balance for daylight.
  -  **Cloudy** - Adjust the white balance for a cloudy environment.
- **Focus mode** - Touch to select the camera focus setting. Options: **Auto**, **Infinity**, **Macro** or **CAF** (Continuous Auto Focus) (default).
- **ZSL** - Set the camera to immediately take a picture when the button is pressed (default – enabled)

## Video Settings

When in Video mode, video settings are displayed on screen. Touch  to display the video settings options.

- **Flash** - Touch to set whether Rear-facing Camera relies on its light meter to decide whether a flash is necessary, or to turn it on or off for all shots.
  -  **Off** - Disable flash (default).
  -  **Torch** - Turn flash on continuously.
- **Video quality** - Touch to select video quality. Options: **4k UHD**, **HD 1080p** (default), **HD 720p**, **SD 480p**, **VGA**, **CIF**, **QVGA** or **QCIF**.
- **Video duration** - Options: **30 seconds (MMS)**, **10 minutes**, **30 minutes** (default) or **no limit**.



- **Storage** – Touch to select location to store the photo. Options: **Phone** (default) or **SD Card**.
- **White balance** - Touch to select how Camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.
  -  **Incandescent** - Adjust the white balance for incandescent lighting.
  -  **Fluorescent** - Adjust the white balance for florescent lighting.
  -  **Auto** - Adjust the white balance automatically (default).
  -  **Daylight** - Adjust the white balance for daylight.
  -  **Cloudy** - Adjust the white balance for a cloudy environment.

## Gallery



**NOTE** The device supports the following image formats: jpeg, gif, png and bmp.



The device supports the following video formats: H.263, H.264 and MPEG4 Simple Profile.

Available on TC56 with GMS only.

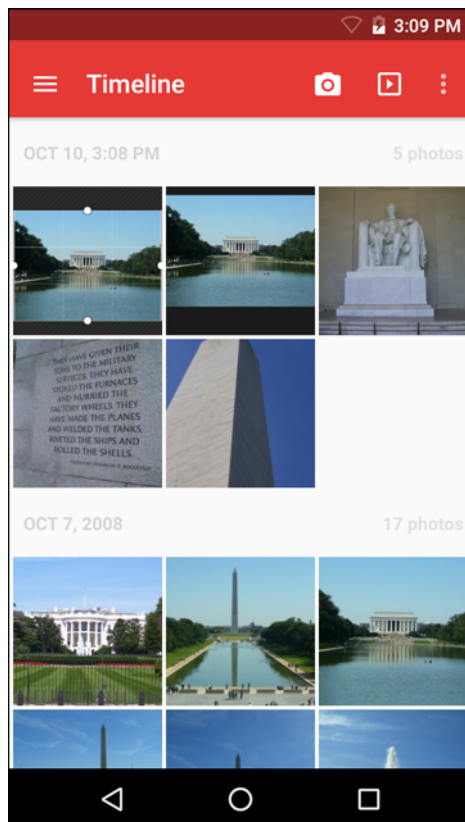
Use Gallery to:

- view photos
- play videos
- perform basic editing of photos
- set photos as wallpaper
- set photos as a contact photo
- share photos and videos.



**Gallery** presents all photos and videos stored on the microSD card and internal memory.

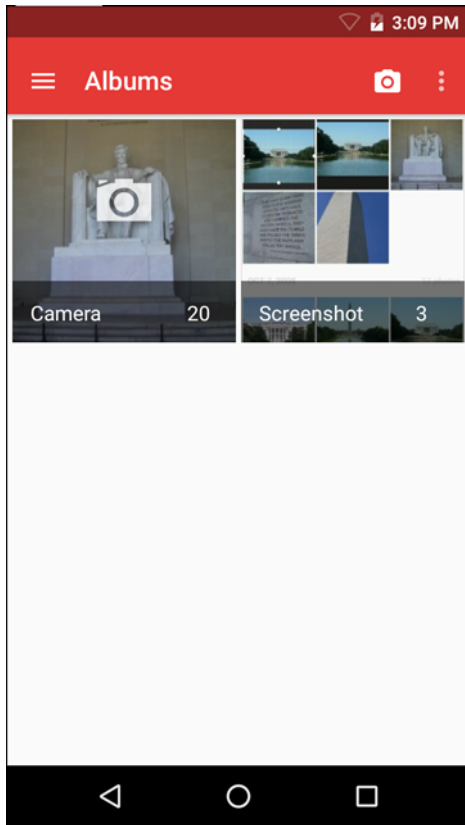
To open the Gallery application, touch  >  or in the camera application touch the thumbnail image at the bottom left.

By default, Gallery open to the **Timeline** view.




**Figure 4-8** Gallery - Timeline View

Touch  > **Albums** to view photos sorted by albums or  > **Videos** to view only videos.



**Figure 4-9** *Gallery — Albums*

- Touch an album to open it and view its contents. The photos and videos in the album are displayed in chronological order.
- Touch a photo or video in an album to view it.
- Touch  to return to the main **Gallery** screen.

## Working with Albums




Albums are groups of images and videos in folders. Touch an album to open it. The photos and videos are listed in a chronologically ordered grid. The name of the album displays at the top of the screen.






**Figure 4-10** *Photos Inside an Album*

Swipe left or right to scroll images across the screen.

### Share an Album

1. Touch  > .
2. Touch and hold an album until it highlights.
3. Touch other albums as required.
4. Touch . The Share menu opens. Touch the application to use to share the selected albums.
5. Follow the instructions within the selected application.


### Get Album Information

1. Touch  > .
2. Touch and hold an album until it highlights.
3. Touch .
4. Touch **Details**.

### Deleting an Album

To delete an album and its contents:

1. Touch  > .



2. Touch and hold an album until it highlights.
3. Check other albums to delete. Ensure that other albums are selected.
4. Touch .
5. In the **Delete selected item?** menu, touch **OK** to delete the album.

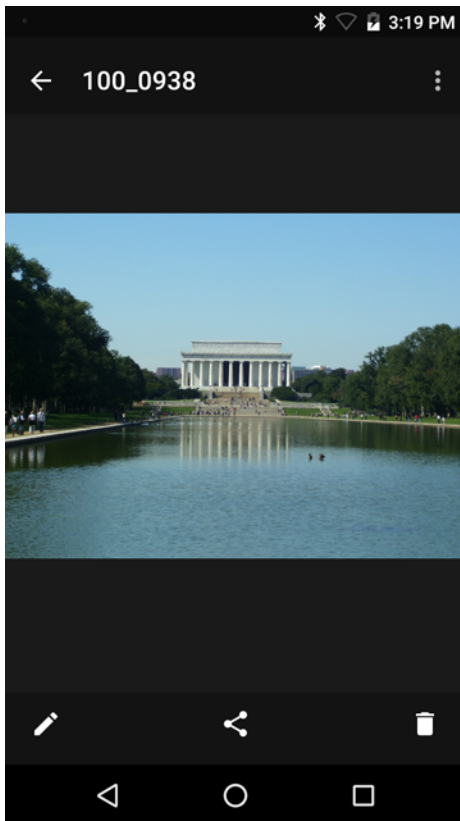
## Working with Photos

Use Gallery to view photos on the microSD card and edit and share photos.

### Viewing and Browsing Photos

To view a photo:


1. Touch  > .
2. Touch an album to open it.
3. Touch a photo.

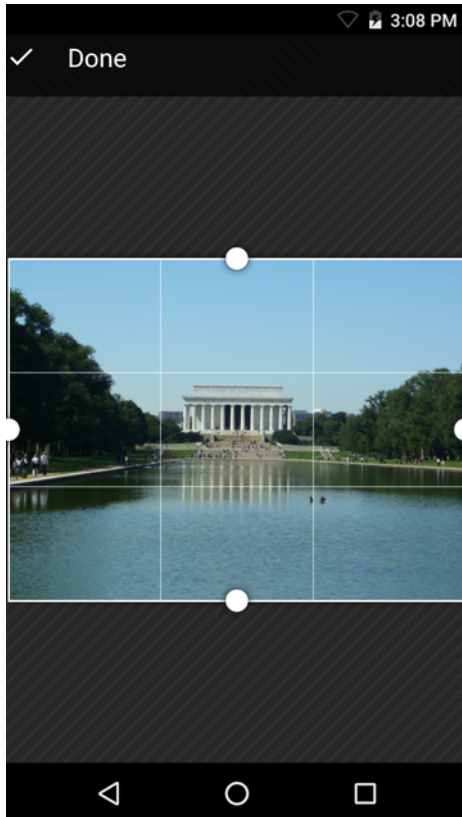


**Figure 4-11** *Photo Example*

4. Swipe left or right to view the next or previous photo in the album.
5. Turn the device to view the photo in upright (portrait) or sideways (landscape) orientation. The photo is displayed (but not saved) in the new orientation.
6. Touch the photo to view the controls.
7. Double-tap the screen to zoom in or pinch two fingers together or spread them apart to zoom in or out.
8. Drag the photo to view parts that are not in view.

### Cropping a Photo




1. In Gallery, touch a photo to view the controls.
2. Touch  > **Crop**. The cropping tool appears.
3. Use the cropping tool to select the portion of the photo to crop.
  - Drag from the inside of the cropping tool to move it.
  - Drag an edge of the cropping tool to resize it to any proportion.






**Figure 4-12** *Cropping Tool*

4. Touch **Done** to save a copy of the cropped photo. The original version is retained.




### Setting a Photo as a Contact Icon

1. Touch  > .
2. Touch an album to open it.
3. Touch the photo to open it.
4. Touch .
5. Touch **Set picture as**.
6. Touch **Contact photo**.
7. In the **People** application, touch a contact.
8. Touch the white box and crop the photo accordingly.
9. Touch **Done**.

### Share a Photo

1. Touch  > .
2. Touch an album to open it.
3. Touch a photo to open it.
4. Touch .
5. Touch the application to use to share the selected photo. The application selected opens with the photo attached to a new message.




### Deleting a Photo

1. Touch  > .
2. Touch an album to open it.
3. Touch a photo to open it.
4. Touch .
5. Touch **Delete**.
6. Touch **OK** to delete the photo.




## Working with Videos

Use **Gallery** to view videos and share videos.




### Watching Videos

1. Touch  > .
2. Touch an album to open it.
3. Touch a video.
4. Touch . The video begins to play.
5. Touch the screen to view the playback controls.

### Sharing a Video

1. Touch  > .
2. Touch an album to open it.
3. Touch a video to open it.
4. Touch . The Share menu appears.
5. Touch the application to use to share the selected video. The application selected opens with the video attached to a new message.

### Deleting a Video

1. Touch  > .
2. Touch an album to open it.
3. Touch a video to open it.
4. Touch .

5. Touch **Delete**.
6. Touch **OK**.



## DataWedge Demonstration



**NOTE** DataWedge is enabled when on the Home screen displays. To disable this feature, go to the DataWedge settings and disable the **Launcher** profile.

Use **DataWedge Demonstration** to demonstrate data capture functionality.

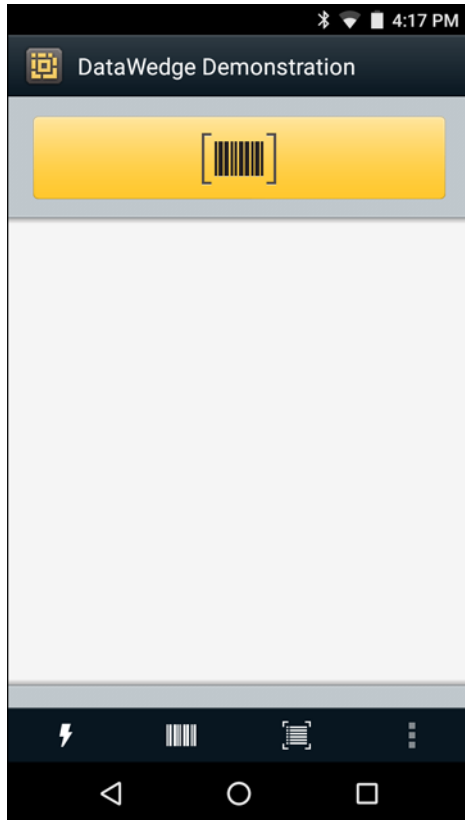


Figure 4-13 *DataWedge Demonstration Window*

Table 4-2 *DataWedge Demonstration Icons*

Icon	Description
	Toggles illumination on and off when using the imager to capture bar code data.
	Toggles the data capture function between the internal imager, RS507 Hands-free Bluetooth imager, RS6000 Ring Scanner or (if connected).
	Toggles between normal scan mode and picklist mode when using the imager to capture bar code data.
	Opens a menu to view the application information or to set the application DataWedge profile.



**NOTE** See the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for information on DataWedge configuration.

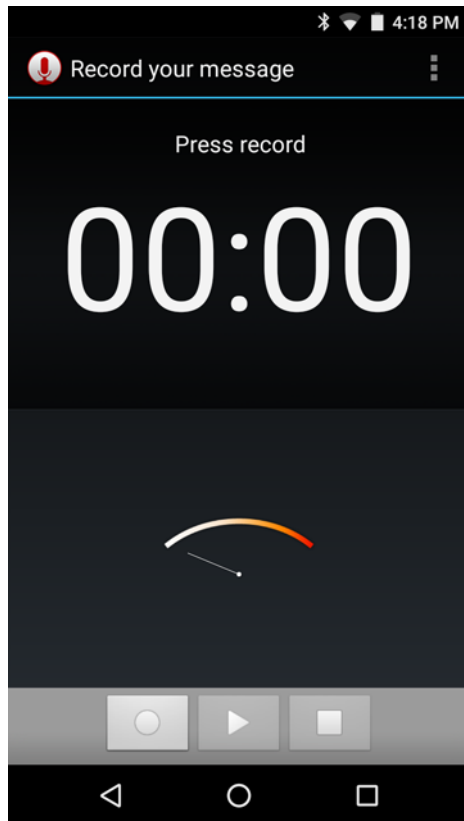
Either press the programmable button or touch the yellow scan button to enable data capture. The captured data appears in the text field below the yellow button.

---

## Sound Recorder

Use **Sound Recorder** to record audio messages.

Recordings are saved on the microSD card (if installed) or the Internal Storage and available in the Music application playlist titled “My Recordings.”



**Figure 4-14** *Sound Recorder Application*

---

## PTT Express Voice Client



**NOTE** PTT Express Voice Client creates Push-To-Talk (PTT) communication capability between disparate enterprise devices. Leveraging existing Wireless Local Area Network (WLAN) infrastructure, PTT Express delivers simple PTT communication without the need of a voice communication server.

- **Group Call:** Press and hold the PTT button to start communicating with other voice client users.
- **Private Response:** Double-press and the PTT button to respond to the originator of the last broadcast or to make a Private Response.

### PTT Audible Indicators

The following tones provide helpful cues when using the voice client.

- **Talk Tone:** Double chirp. Plays when the Talk button is depressed. This is a prompt for the user to start talking.
- **Access Tone:** Single beep. Plays when another user just finished a broadcast or response. The user is now able to initiate a Group Broadcast or Private Response.
- **Busy Tone:** Continuous tone. Plays when the Talk button is depressed and another user is already communicating on the same talkgroup. Plays after the maximum allowed talk time is reached (60 seconds).
- **Network Tone:**
  - Three increasing pitch beeps. Plays when PTT Express has acquired the WLAN connection and the service is enabled.
  - Three decreasing pitch beeps. Plays when PTT Express has lost the WLAN connection or the service is disabled.

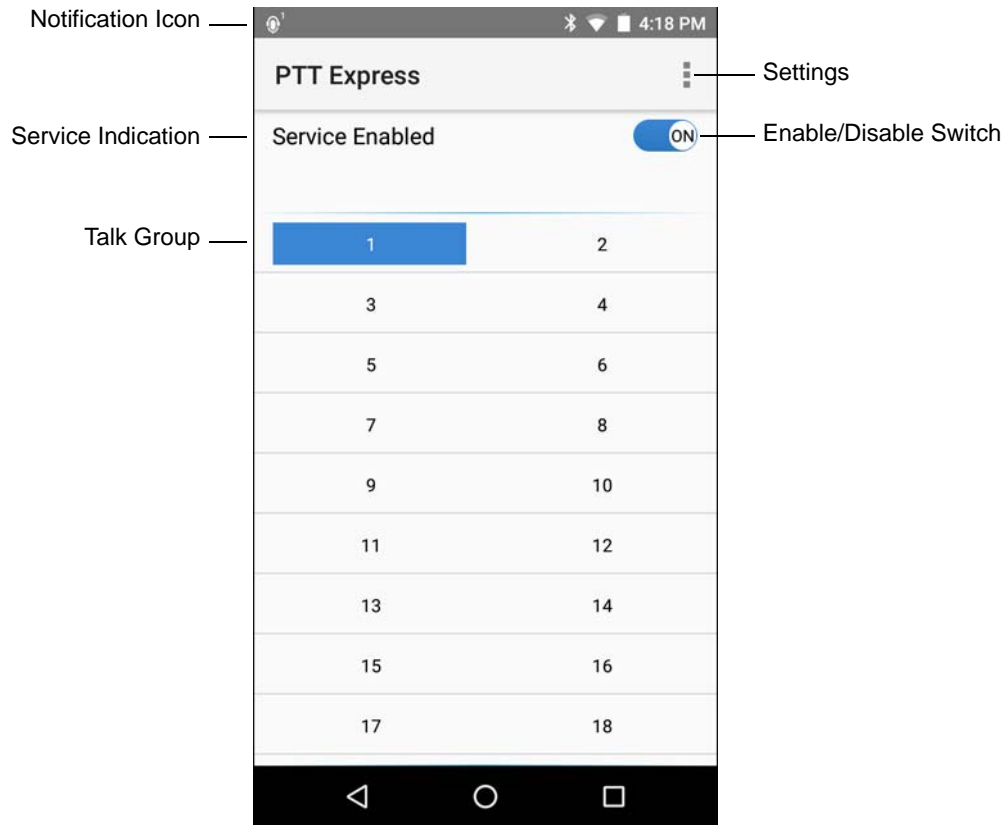


Figure 4-15 PTT Express Default User Interface








Table 4-3 PTT Express Default User Interface Descriptions

Item	Description
Notification Icon	Indicates the current state of the PTT Express client.
Service Indication	Indicates the status of the PTT Express client. Options: <b>Service Enabled</b> , <b>Service Disabled</b> or <b>Service Unavailable</b> .
Talk Groups	Lists all 32 Talk Groups available for PTT communication.
Settings	Opens the PTT Express Settings screen.
Enable/Disable Switch	Turns the PTT service on and off.


## Notification Icons

Indicates the current state of the PTT Express Voice client.

Table 4-4 PTT Express Default User Interface Descriptions

Status Icon	Description
	Indicates that PTT Express Voice client is disabled.
	Indicates that PTT Express Voice client is enabled but not connected to a WLAN.
	Indicates that PTT Express Voice client is enabled, connected to a WLAN and listening on the Talk Group indicated by the number next to the icon.
	Indicates that PTT Express Voice client is enabled, connected to a WLAN and communicating on the Talk Group indicated by the number next to the icon.
	Indicates that PTT Express Voice client is enabled, connected to a WLAN and in a private response.
	Indicates that PTT Express Voice client is enabled and muted.
	Indicates that the PTT Express Voice client is enabled but it is not able to communicate due to a VoIP telephony call is in progress.

## Enabling PTT Communication

1. Touch .
2. Touch .
3. Slide the **Enable/Disable Switch** to the **ON** position. The button changes to an **ON** button.

## Selecting a Talk Group

One of 32 Talk Groups can be selected by PTT Express users. However, only one talk group may be enabled at a time on the device. Touch one of the 32 Talk Groups. The selected Talk Group is highlighted.

## PTT Communication



**NOTE** This section describes the default PTT Express client configuration. See the *PTT Express V1.2 User Guide* for detailed information on using the client.

PTT communication may be established as a Group Call. When PTT Express is enabled, the PTT button on the left side of the device is assigned for PTT communication. When the Wired Headset is used, Group Calls can also be initiated using the headset Talk button.

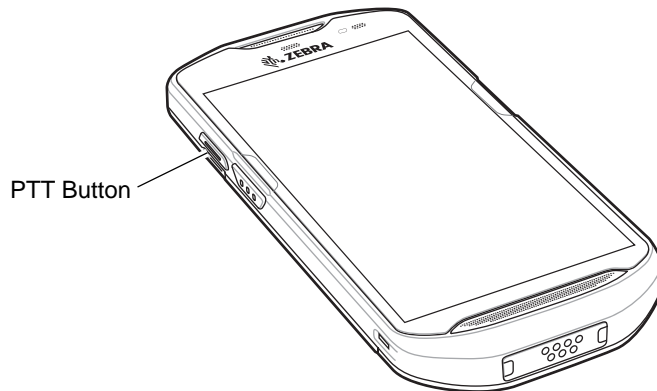


Figure 4-16 PTT Buttons

### Creating a Group Call

1. Press and hold the PTT button (or the Talk button on the headset) and listen for the talk tone to play.  
If a busy tone is heard, release the button and wait a moment before making another attempt. Ensure that PTT Express and the WLAN are enabled.
2. Start talking after the talk tone is heard.



**NOTE** If the user holds the button for more than 60 seconds (default), the call is dropped allowing others to make Group calls. The user should release the button when finished talking to allow others to make calls.


3. Release the button when finished talking.

### Responding with a Private Response

The Private Response can only be initiated once a Group Call has been established. The initial Private Response is made to the originator of the Group Call.

1. Wait until an access tone is heard.
2. Within 10 seconds, double-press the PTT button, and listen for the talk tone to play.
3. If a busy tone is heard, release the button and wait a moment before making another attempt. Ensure that PTT Express and the WLAN are enabled.
4. Start talking after the talk tone plays.
5. Release the button when finished talking.

### Disabling PTT Express Voice Client Communication

1. Touch .
2. Touch .
3. Slide the **Enable/Disable Switch** to the **OFF** position. The button changes to **OFF**.
4. Touch .

---

## RxLogger

RxLogger is a comprehensive diagnostic tool that provides application and system metrics. It allows for custom plug-ins to be created and work seamlessly with this tool. RxLogger is used to diagnose device and application issues. Its information tracking includes the following: CPU load, memory load, memory snapshots, battery consumption, power states, wireless logging, cellular logging, TCP dumps, Bluetooth logging, GPS logging, logcat, FTP push/pull, ANR dumps, etc. All logs and files generated are saved onto flash storage on the device (internal or external).

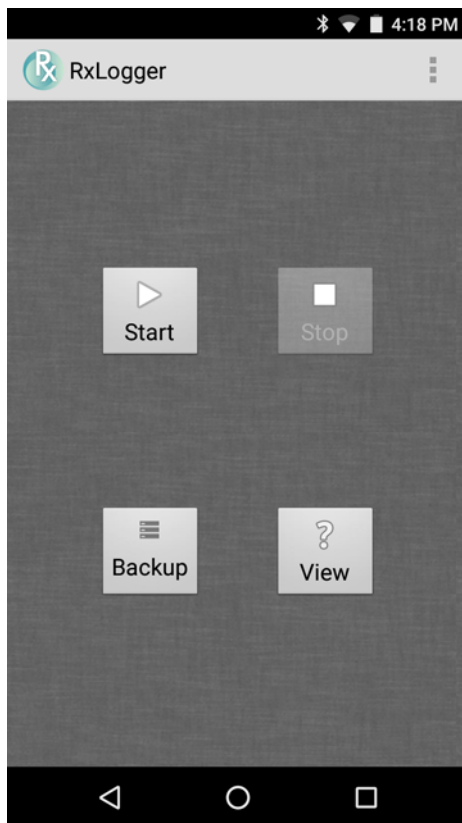


Figure 4-17 RxLogger



---

## Elemesz



**NOTE** Elemesz collects specific device information in the background and sends this information to us to help improve product functionality. This feature can be disabled. See *Disabling Elemesz Data Collection on page 4-28*.

Use **Elemesz** to provide diagnostics information to Zebra. Touch **Submit Diagnostics** button to send the data.

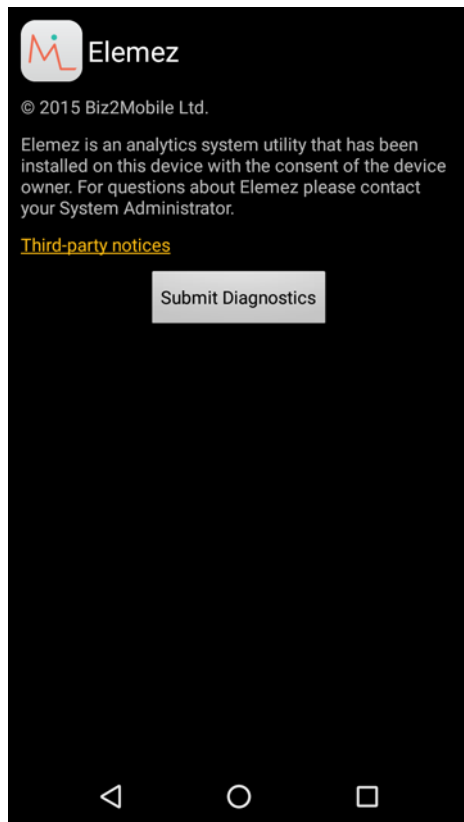


Figure 4-18 Elemesz Application

## Disabling Elemesz Data Collection





The user can disable the **Elemesz** application from collection specific data in the background and sending it to Zebra Technologies.

1. From the Home screen, touch .
2. Touch **Apps**.
3. Scroll through the list and touch **Elemesz**.
4. Touch **FORCE STOP**.
5. Touch **OK**.
6. Touch **Disable**.
7. Touch **DISABLE APP**.
8. Touch **OK**.

9. Touch .

## Enabling Elemez Data Collection

The user can re-enable the Elemez application for collection specific data in the background and sending it to Zebra Technologies.

1. From the Home screen, touch .
2. Touch **Apps**.
3. Scroll through the list and touch **Elemez**.
4. Touch **Enable**.
5. Touch .
6. Touch .
7. Touch .
8. Touch **Enable Elemez**.



# CHAPTER 5 DATA CAPTURE

The TC56 supports data capture using:

- integrated imager
- RS507 Hands-free Imager
- RS6000 Bluetooth Ring Scanner
- DS3678 Digital Scanner.

---

## Imaging

The TC56 with an integrated 2D imager has the following features:

- Omnidirectional reading of a variety of bar code symbologies, including the most popular linear, postal, PDF417, and 2D matrix code types.
- The ability to capture and download images to a host for a variety of imaging applications.
- Advanced intuitive laser aiming cross-hair and dot aiming for easy point-and-shoot operation.

The imager uses imaging technology to take a picture of a bar code, stores the resulting image in its memory, and executes state-of-the-art software decoding algorithms to extract the bar code data from the image.

## Operational Modes

The TC56 with an integrated imager supports two modes of operation, listed below. Activate each mode by pressing the Scan button.

- **Decode Mode:** In this mode, the TC56 attempts to locate and decode enabled bar codes within its field of view. The imager remains in this mode as long as the user holds the scan button, or until it decodes a bar code.



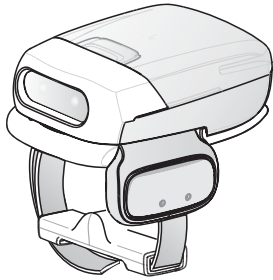
**NOTE** To enable Pick List Mode, configure in DataWedge or set in an application using a API command.

- **Pick List Mode:** This mode allows the user to selectively decode a bar code when more than one bar code is in the TC56's field of view. To accomplish this, move the aiming crosshair or dot over the required bar code to decode only this bar code. This feature is ideal for pick lists containing multiple bar codes and manufacturing or transport labels containing more than one bar code type (either 1D or 2D).

---

## RS507 Hands-Free Imager

The RS507 Hands-free Imager is a wearable bar code scan solution for both 1D and 2D bar code symbologies.



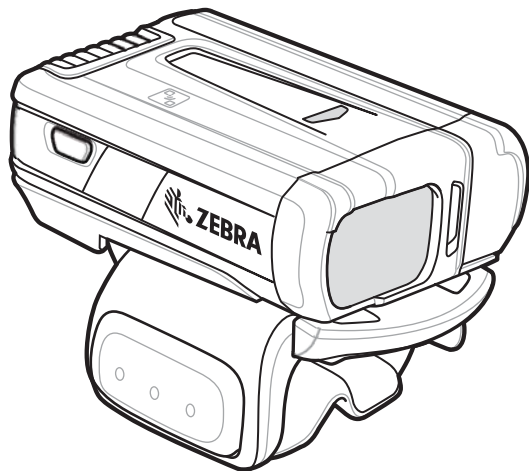
**Figure 5-1** *RS507 Hands-Free Imager*

See to the *RS507 Hands-free Imager Product Reference Guide* for more information.

---

## RS6000 Bluetooth Ring Scanner

The RS6000 Bluetooth Ring Scanner is a wearable bar code scan solution for both 1D and 2D bar code symbologies.



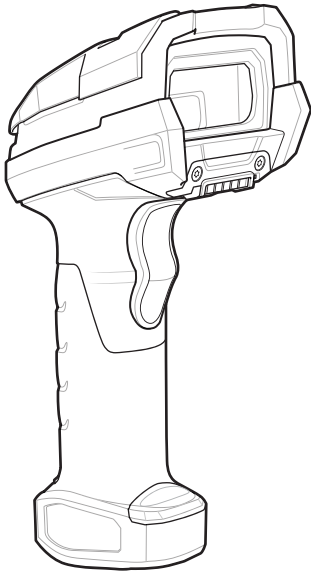
**Figure 5-2** *RS6000 Bluetooth Ring Scanner*

See to the *RS6000 Bluetooth Ring Scanner Product Reference Guide* for more information.

---

## DS3678 Digital Scanner

The cordless DS3678 combines superior 1D and 2D omnidirectional bar code scanning performance and advanced ergonomics in a lightweight design.



**Figure 5-3** DS3678 Digital Scanner

See to the *DS36X8 Digital Scanner Product Reference Guide* for more information.

---

## Scanning Considerations

Typically, scanning is a simple matter of aim, scan, and decode and a few quick trial efforts master it. However, consider the following to optimize scanning performance:

- *Range:* Any scanning device decodes well over a particular working range — minimum and maximum distances from the bar code. This range varies according to bar code density and scanning device optics. Scanning within range brings quick and constant decodes; scanning too close or too far away prevents decodes. Move the scanner closer and further away to find the right working range for the bar codes being scanned.
- *Angle:* Scanning angle is important for promoting quick decodes. When laser beams reflect directly back into the scanner from the bar code, this specular reflection can “blind” the scanner. To avoid this, scan the bar code so that the beam does not bounce directly back. But don’t scan at too sharp an angle; the scanner needs to collect scattered reflections from the scan to make a successful decode. Practice quickly shows what tolerances to work within.
- Hold the TC56 farther away for larger symbols
- Move the TC56 closer for symbols with bars that are close together.



**NOTE** Scanning procedures depend on the application and TC56 configuration. An application may use different scanning procedures from the one listed above.

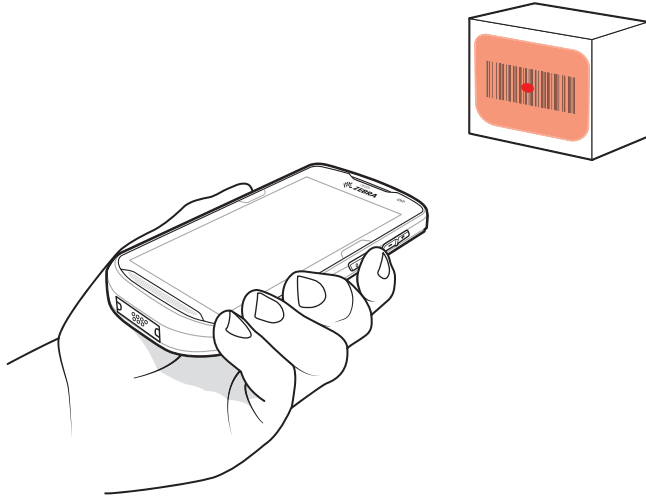
---

## Bar Code Scanning with Internal Imager

To read a bar code, a scan-enabled application is required. The TC56 contains the DataWedge application that allows the user to enable the imager, decode the bar code data and display the bar code content.

1. Ensure that an application is open on the TC56 and a text field is in focus (text cursor in text field).

2. Point the exit window on the top of the TC56 at a bar code.



**Figure 5-4** *Imager Scanning*

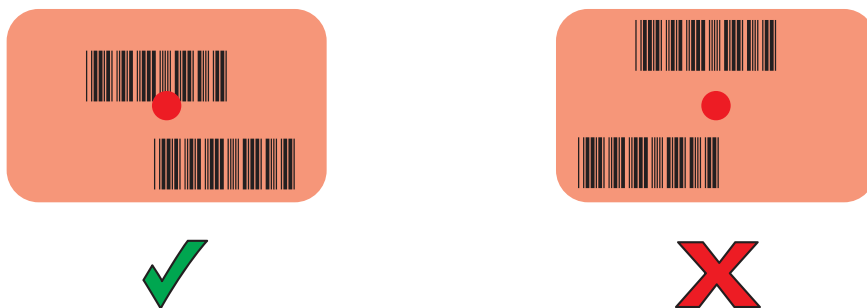
3. Press and hold the scan button.  
The red laser aiming pattern turns on to assist in aiming.

✓ **NOTE** When the TC56 is in Picklist mode, the imager does not decode the bar code until the crosshair or aiming dot touches the bar code.

4. Ensure the bar code is within the area formed by the aiming pattern. The aiming dot is used for increased visibility in bright lighting conditions.



**Figure 5-5** *Aiming Pattern*



**Figure 5-6** *Pick List Mode with Multiple Bar Codes in Aiming Pattern*

5. The Data Capture LED lights green and a beep sounds, by default, to indicate the bar code was decoded successfully.
6. Release the scan button.

✓ **NOTE** Imager decoding usually occurs instantaneously. The TC56 repeats the steps required to take a digital picture (image) of a poor or difficult bar code as long as the scan button remains pressed.

7. The bar code content data displays in the text field.

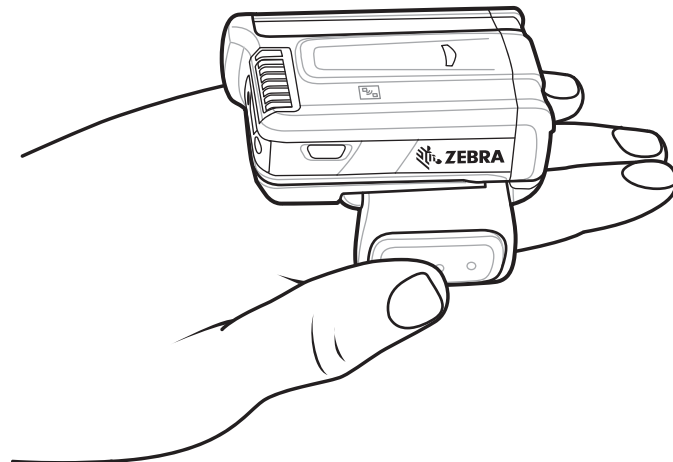
---

## Bar Code Capture with RS6000 Bluetooth Ring Scanner

To read a bar code, a scan-enabled application is required. The TC56 contains the **DataWedge** application that allows the user to enable the scanner to decode bar code data and display the bar code content. See *DataWedge Demonstration on page 4-20* for more information on launching DataWedge.

Pair the RS6000 with the TC56. See *Pairing Using Simple Serial Interface on page 5-11* or *Pairing Using Bluetooth Human Interface Device on page 5-11* for more information.

1. Ensure that an application is open on the device and a text field is in focus (text cursor in text field).
2. Point the RS6000 at a bar code.



**Figure 5-7** Bar Code Scanning with RS6000

3. Press and hold the trigger.

The red laser aiming pattern turns on to assist in aiming. Ensure the bar code is within the area formed by the cross-hairs in the aiming pattern. The aiming dot is used for increased visibility in bright lighting conditions.

The RS6000 LEDs light green, a beep sounds to indicate the bar code was decoded successfully. Note that when the RS6000 is in Pick List Mode, the RS6000 does not decode the bar code until the center of the crosshair touches the bar code.



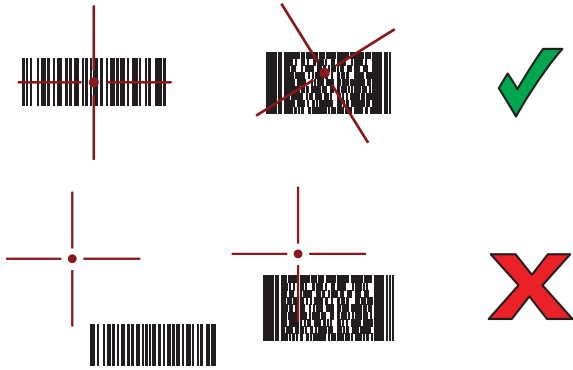


Figure 5-8 Aiming Pattern



Figure 5-9 Pick List Mode with Multiple Bar Codes in Aiming Pattern

4. The captured data appears in the text field.

---

## Bar Code Capture with RS507 Hands-Free Imager

Pair the RS507 with the TC56. See *Pairing the RS507/RS6000 Hands-Free Imager on page 5-8* for more information.

1. Ensure that an application is open on the device and a text field is in focus (text cursor in text field).
2. Point the RS507 at a bar code.

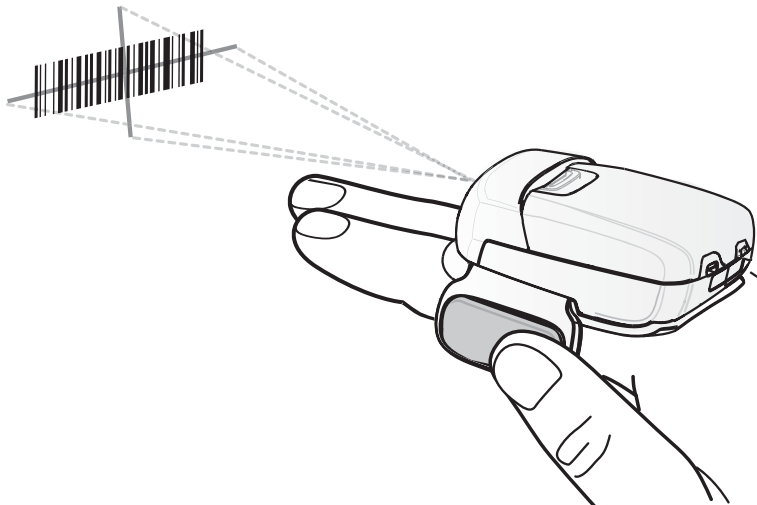
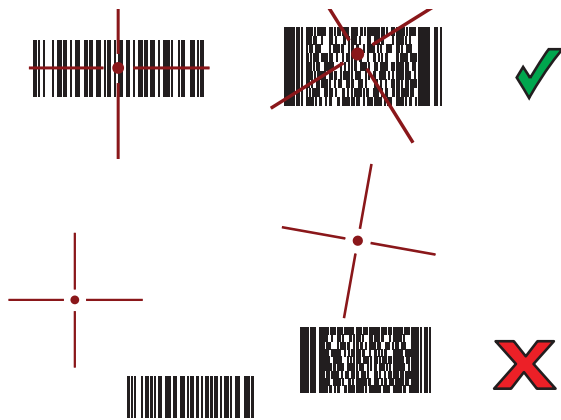


Figure 5-10 Bar Code Scanning with RS507

3. Press and hold the trigger.

The red laser aiming pattern turns on to assist in aiming. Ensure the bar code is within the area formed by the cross-hairs in the aiming pattern. The aiming dot is used for increased visibility in bright lighting conditions.

The RS507 LEDs light green, a beep sounds to indicate the bar code was decoded successfully. Note that when the RS507 is in Pick List Mode, the RS507 does not decode the bar code until the center of the crosshair touches the bar code.



**Figure 5-11** *Aiming Pattern*



**Figure 5-12** *Pick List Mode with Multiple Bar Codes in Aiming Pattern*

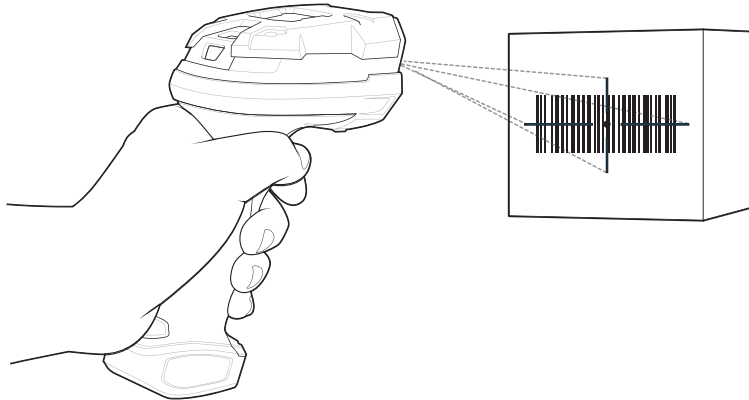
4. The captured data appears in the text field.

---

## Bar Code Capture with DS3678 Bluetooth Scanner

Pair the DS3678 with the TC56. See *Pairing the DS3678 Digital Scanner on page 5-12* for more information.

1. Ensure that an application is open on the device and a text field is in focus (text cursor in text field).
2. Point the DS3678 at a bar code.

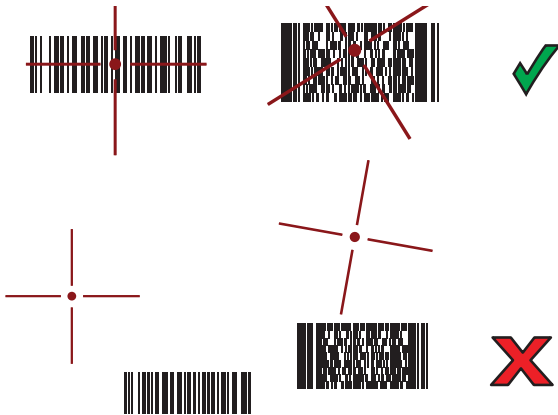


**Figure 5-13** Bar Code Scanning with DS3678-HP

3. Press and hold the trigger.

Upon successful decode, the scanner beeps and the LED displays a single green flash.

Note that when the DS3678 is in Pick List Mode, the scanner does not decode the bar code until the center of the crosshair touches the bar code.



**Figure 5-14** Aiming Pattern



**Figure 5-15** Pick List Mode with Multiple Bar Codes in Aiming Pattern

4. The captured data appears in the text field.

## Pairing the RS507/RS6000 Hands-Free Imager

To connect the RS507 or RS6000 imagers to the TC56, use one of the following methods:

- Near Field Communication (NFC) (RS6000 only)
- Simple Serial Interface (SSI)
- Bluetooth Human Interface Device (HID) Mode.

## Pairing Using Near Field Communication

The TC56 provides the ability to pair the RS6000 using NFC.

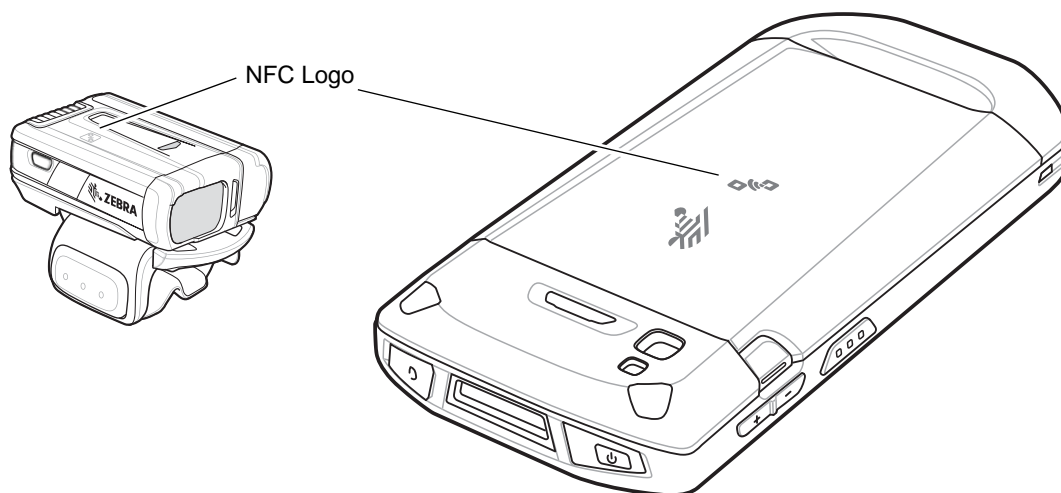
✓ **NOTE** RS6000 only.

1. Ensure that the RS6000 is in SSI mode. Refer to the *RS6000 User Guide* for more information.
2. Ensure that NFC is enabled on the TC56.
3. Align the NFC icon on the RS6000 with the NFC icon on the TC56 battery.


The Status LED blinks blue indicating that the RS6000 is attempting to establish connection with the TC56. When connection is established, the Status LED turns off and the RS6000 emits a single string of low/high beeps.

A notification appears on the TC56 screen.

The  icon appears in the Status bar.



**Figure 5-16** Align NFC Antennas

The TC56 pairs with the RS6000 and  appears in the Status bar.

✓ **NOTE** Not all Zebra device support NFC readers and the Tap-to-Pair feature.

## Pairing in HID Mode Using Near Field Communication

The TC56 provides the ability to pair the RS6000 in HID Mode using NFC.

✓ **NOTE** RS6000 only.

1. Ensure that NFC is enabled on the TC56.
2. Ensure that Bluetooth is enabled on both devices.
3. Ensure that the Bluetooth device to discover is in discoverable mode.
4. Ensure that the two devices are within 10 meters (32.8 feet) of one another.
5. Place the RS6000 in Human Interface Device (HID) mode. If the RS6000 is already in HID mode, skip to step 5.
  - a. Remove the battery from the RS6000.
  - b. Press and hold the Restore key.
  - c. Install the battery onto the RS6000.
  - d. Keep holding the Restore key for about five seconds until a chirp is heard and the Scan LEDs flash green.
  - e. Scan the bar code below to place the RS6000 in HID mode.




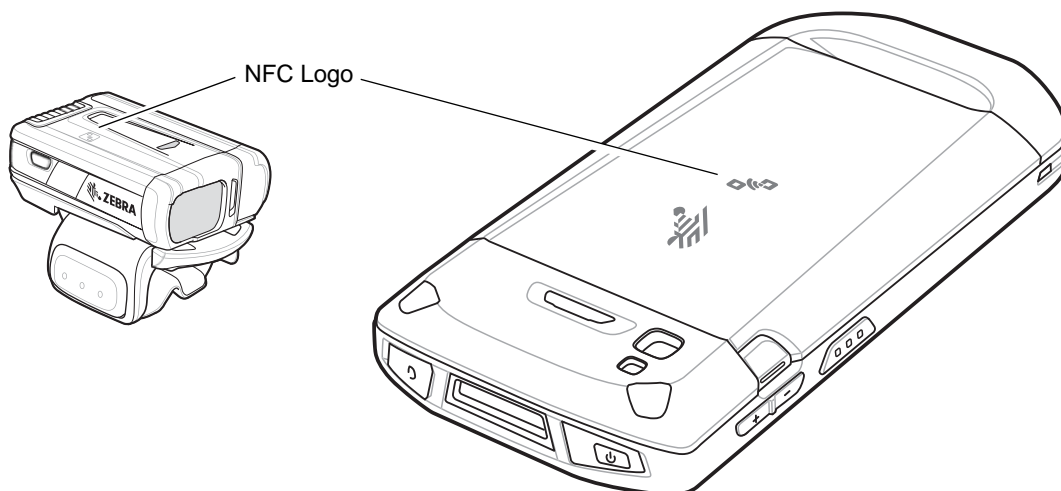
**Figure 5-17** Bluetooth HID Bar Code

6. Remove the battery from the RS6000.
7. Re-install the battery into the RS6000.
8. Align the NFC icon on the RS6000 with the NFC icon on the TC56.


The Status LED blinks blue indicating that the RS6000 is attempting to establish connection with the TC56. When connection is established, the Status LED turns off and the RS6000 emits a single string of low/high beeps.

A notification appears on the TC56 screen.

The  icon appears in the Status bar.





**Figure 5-18** Align NFC Antennas

The TC56 pairs with the RS6000 and  appears in the Status bar.

✓ **NOTE** Not all Zebra device support NFC readers and the Tap-to-Pair feature.

## Pairing Using Simple Serial Interface

To pair the RS507/RS6000 with the TC56 using SSI:

1. Ensure that the two devices are within 10 meters (32.8 feet) of one another.
2. Install the battery into the RS507/RS6000.
3. On the TC56, touch  > .



**Figure 5-19** Bluetooth Pairing Utility

4. Using the RS507/RS6000, scan the bar code on the screen.

The RS507/RS6000 emits a high/low/high/low beeps. The Scan LED flashes green indicating that the RS507/RS6000 is attempting to establish connection with the TC56. When connection is established, the Scan LED turns off and the RS507/RS6000 emits one string of low/high beeps.

5. On the TC56, touch .



## Pairing Using Bluetooth Human Interface Device

To pair the RS507/RS6000 with the TC56 using HID:

1. Ensure that Bluetooth is enabled on both devices.
2. Ensure that the Bluetooth device to discover is in discoverable mode.
3. Ensure that the two devices are within 10 meters (32.8 feet) of one another.
4. Place the RS507/RS6000 in Human Interface Device (HID) mode. If the RS507/RS6000 is already in HID mode, skip to step 5.
  - a. Remove the battery from the RS507/RS6000.
  - b. Press and hold the Restore key.
  - c. Install the battery onto the RS507/RS6000.
  - d. Keep holding the Restore key for about five seconds until a chirp is heard and the Scan LEDs flash green.
  - e. Scan the bar code below to place the RS507/RS6000 in HID mode.



Figure 5-20 Bluetooth HID Bar Code

5. Remove the battery from the RS507/RS6000.
6. Re-install the battery into the RS507/RS6000.
7. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
8. Touch  **Bluetooth**.
9. Touch **SCAN FOR DEVICES**. The device begins searching for discoverable Bluetooth devices in the area and displays them under **AVAILABLE DEVICES**.
10. Scroll through the list and select RS507/RS6000.

The device connects to the RS507/RS6000 and **Connected** appears below the device name. The Bluetooth device is added to the **Bluetooth devices** list and a trusted (“paired”) connection is established.

---

## Pairing the DS3678 Digital Scanner

To connect the DS3678 Digital Scanner to the TC56 using Bluetooth Human Interface Device (HID) Mode.

### Pairing Using Bluetooth Human Interface Device

To pair the DS3678 with the TC56 using HID:

1. Remove the battery from the DS3678 scanner.
2. Replace the battery.
3. After the DS3678 reboots, scan the bar code below to place the DS3678 in HID mode.

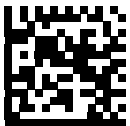




Figure 5-21 HID Bluetooth Classic Bar Code

4. On the TC56, swipe down with two fingers from the status bar to open the quick access panel and then touch .
5. Touch  **Bluetooth**.
6. Touch **SCAN FOR DEVICES**. The device begins searching for discoverable Bluetooth devices in the area and displays them under **Available devices**.
7. Scroll through the list and select DS3678 xxxxxx, where xxxxxx is the serial number.

The device connects to the DS3678, the DS3678 beeps once and **Connected** appears below the device name. The Bluetooth device is added to the **Bluetooth devices** list and a trusted (“paired”) connection is established.





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## DataWedge





DataWedge is a utility that adds advanced bar code scanning capability to any application without writing code. It runs in the background and handles the interface to built-in bar code scanners. The captured bar code data is converted to keystrokes and sent to the target application as if it was typed on the keypad.

To configure DataWedge refer to the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1*.

### Enabling DataWedge

1. Touch .
2. Touch .
3. Touch .
4. Touch **Settings**.
5. Touch the **DataWedge enabled** checkbox. A blue checkmark appears in the checkbox indicating that DataWedge is enabled.
6. Touch .

### Disabling DataWedge

1. Touch .
2. Touch .
3. Touch .
4. Touch **Settings**.
5. Touch the **DataWedge enabled** checkbox. The blue checkmark disappears from the checkbox indicating that DataWedge is disabled.
6. Touch .





# CHAPTER 6 WIRELESS

This section provides information on the wireless features:

- Wireless Wide Area Network (WWAN)
- Wireless Local Area Network (WLAN)
- Bluetooth
- Near Field Communications (NFC).

---

## Wireless Wide Area Networks

Use Wireless wide area networks (WWANs) to access data over a cellular network. This section provides information on:

- Sharing a data connection
- Changing Cellular Network settings
- Locking a SIM card
- Monitoring data usage.

## Sharing the Mobile Data Connection

The **tethering & portable hotspot** settings allow you to share your data connection. You can share the TC56's mobile data connection with a single computer via USB tethering or Bluetooth tethering. You can also share the data connection with up to eight devices at once, by turning it into a portable Wi-Fi hotspot. While the TC56 is sharing its data connection, an icon appears at the top of the screen and a corresponding message appears in the notification list.


### USB Tethering



**NOTE** USB tethering is not supported on computers running Mac OS. If your computer is running Windows 7 or a recent version of Linux (such as Ubuntu), follow these instructions without any special preparation. If running a version of Windows that precedes Windows 7, or some other operating system, you may need to prepare the computer to establish a network connection via USB.

1. Connect the TC56 to a host computer with the USB cable.

A USB icon appears at the top of the screen, and the notification **Connected as a media device** or **Connected as a camera** appears briefly at the top of the screen.

2. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
3. Touch **More ....**
4. Touch **Tethering & portable hotspot.**
5. Touch the **USB tethering** switch to enable.


The host computer is now sharing the TC56's data connection.

To stop sharing the data connection, touch the **USB tethering** switch again or disconnect the USB cable.

### Bluetooth Tethering

Use Bluetooth tethering to share the data connection with a host computer.

Configure the host computer to obtain its network connection using Bluetooth. For more information, see the host computer's documentation.


1. Pair the TC56 with the host computer.
2. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
3. Touch **More ....**
4. Touch **Tethering & portable hotspot.**
5. Touch the **Bluetooth tethering** switch to enable.


The host computer is now sharing the TC56's data connection.

To stop sharing the data connection, touch the **Bluetooth tethering** switch again.

### Portable Wi-Fi Hotspot


Configure the Wi-Fi Hotspot settings.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ....**
3. Touch **Tethering & portable hotspot.**
4. Touch the **Portable Wi-Fi hotspot** switch to enable.

After a moment, the TC56 starts broadcasting its Wi-Fi network name (SSID), so you can connect to it with up to eight computers or other devices. The Hotspot  icon appears in the Status Bar.

To stop sharing the data connection, touch the **Portable Wi-Fi hotspot** switch again.

### Configuring the Wi-Fi Hotspot

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ....**
3. Touch **Tethering & portable hotspot.**
4. Touch **Set up Wi-Fi hotspot.**

**Figure 6-1** *Set up Wi-Fi Hotspot Dialog Box*

5. In the **Network name** text field, edit the name for the hotspot.
6. In the **Select AP Band** drop-down list, select **2.4 GHz Band**.
7. Touch the **Channel** option and select a channel number from the drop-down list.
8. Touch the **Security** option and select a security method from the drop-down list.
  - None
  - WPA2 PSK.
9. In the **Password** text field, enter a password.



**NOTE** If **None** is selected in the **Security** option, a password is not required.


10. Touch **Save**.

## Cellular Network Settings

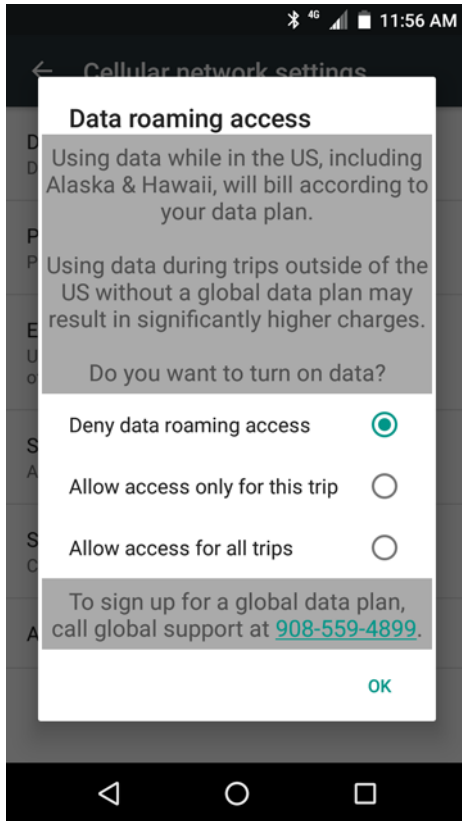
### Disabling Data When Roaming

To prevent the device from transmitting data over other carriers' mobile networks when leaving an area that is covered by the carrier's networks. This is useful for controlling expenses if the service plan does not include data roaming.

### CDMA Devices

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More** ....
3. Touch **Cellular networks**.


4. Touch **Data roaming access**.



**Figure 6-2** *Data Roaming Access Dialog Box*



5. Select the roaming option and then touch **OK**.

### **GSM Devices**

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ....**
3. Touch **Cellular networks**.
4. Touch **Data roaming access**.
5. Slide the **Data roaming** switch to the off position.

### **Preferred Network Type**

Use to change the network operating mode.


1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ....**
3. Touch **Cellular Networks**.
4. Touch **Preferred network type**.
5. In the **Preferred network type** dialog box, select a mode to set as default. Options: **LTE only**, **Automatic** or **CDMA only**.
6. Touch .

## Enhanced 4G LTE Mode

Use LTE services to improve voice and other communication. (default - disabled).



## Search for MicroCell

A MicroCell acts like a mini cell tower in a building or residence and connects to an existing broadband Internet service. It improves cell signal performance for voice calls, texts, and cellular data applications like picture messaging and Web surfing.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ...**.
3. Touch **Cellular Networks**.
4. Touch **Search for MicroCell**.

## System Select

Use **System select** to change the CDMA roaming mode.





1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ...**.
3. Touch **Cellular Networks**.
4. Touch **System select**.
5. In the **System select** dialog box, select a mode. Options:
  - **Home only** - Do not roam from Home network.
  - **Automatic** - Allow automatic roaming.
6. Touch .

## Editing the Access Point Name





**NOTE** Many service provider Access Point Name (APN) data are pre-configured in the device. The APN information for all other service providers must be obtained from the wireless service provider.

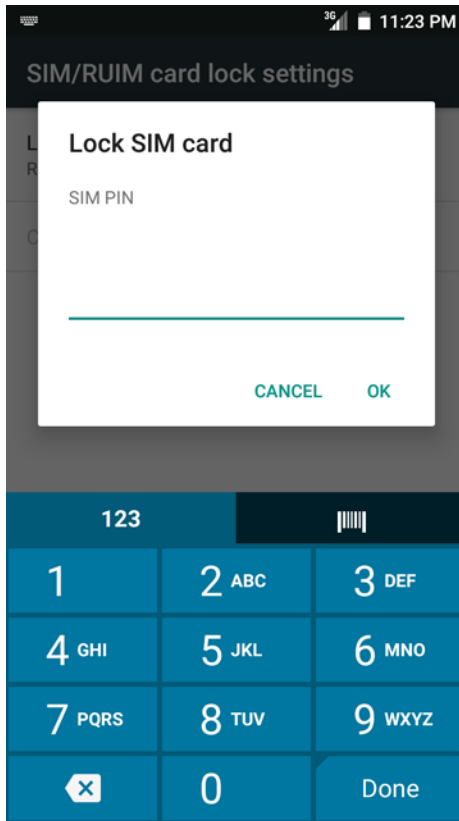
To use the data on a network the user must configure the APN information.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **More ...**.
3. Touch **Cellular networks**.
4. Touch **Access Point Names**.
5. Touch an APN name in the list to edit an existing APN or touch  to create a new APN.
6. Touch each APN setting and enter the appropriate data obtained from the wireless service provider.
7. When finished, touch .
8. Touch **Save**.
9. Touch the radio button next to the APN name to start using it.
10. Touch .

## Locking the SIM Card

Locking the SIM card requires the user to enter a PIN every time the device is turned on. If the correct PIN is not entered, only Emergency calls can be made.


1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Security**.
3. Touch **Set up SIM/RUIM card lock**.
4. Touch **Lock SIM card**.



**Figure 6-3** Enter PIN to Lock SIM Card

5. Enter the PIN associated with the card. Touch **OK**.
6. Reset the device.

## Data Usage

1. Data usage refers to the amount of data uploaded or downloaded by the TC56 during a given period. Depending on the wireless plan, you may be charged additional fees when your data usage exceeds your plan's limit. To monitor your data usage, swipe down with two fingers from the status bar to open the quick access panel and then touch .

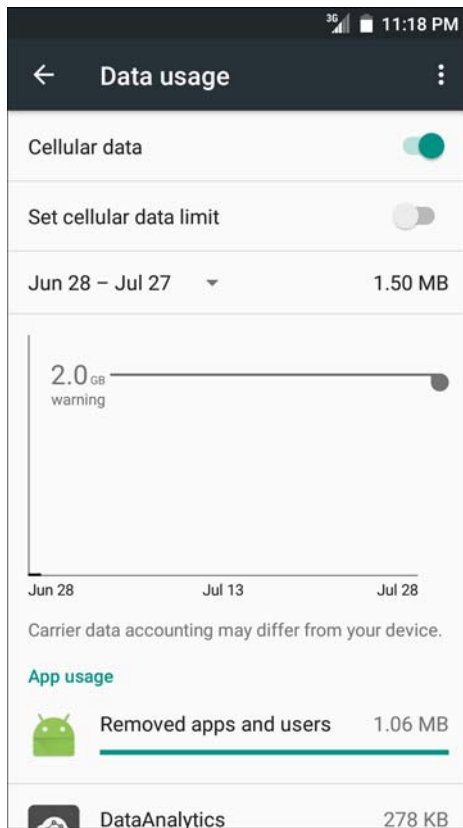


**CAUTION** The usage displayed on the data usage settings screen is measured by your device. Your carrier's data usage accounting may differ. Usage in excess of your carrier plan's data limits can result in steep overage charges. The feature described here can help you track your usage, but is not guaranteed to prevent additional charges.


Data usage settings allow you to:

- Set the data usage level at which you'll receive a warning.
- Set a data usage limit.
- View or restrict data usage by app.
- Identify mobile hotspots and restrict background downloads that may result in extra charges.

By default, when you open the data usage settings screen you see the settings for mobile data: that is, the data network or networks provided by your carrier:



**Figure 6-4** Data Usage Screen

To display Wi-Fi data usage settings in a separate tab touch  > **Show Wi-Fi**.

Just below the on-off switch, note the data usage cycle. Touch it to choose a different cycle. This date range is the period of time for which the graph displays data usage.


The vertical white lines on the graph show a period of time within the data usage cycle. This range determines the usage amount displayed just below the graph. Drag lines to change the period.



### Set Data Usage Warning

Drag the orange line by its right side to the level where you want to receive a warning. When your data usage reaches this level, you'll receive a notification.

### Set Auto-Sync

You can also conserve data usage by syncing your apps manually, only when you need the data, rather than relying on auto-sync. To turn auto-sync off or on, touch  > **Restrict background data**.

---

## Wireless Local Area Networks

Wireless local area networks (WLANs) allow the TC56 to communicate wirelessly inside a building. Before using the TC56 on a WLAN, the facility must be set up with the required hardware to run the WLAN (sometimes known as infrastructure). The infrastructure and the TC56 must both be properly configured to enable this communication.

Refer to the documentation provided with the infrastructure (access points (APs), access ports, switches, Radius servers, etc.) for instructions on how to set up the infrastructure.

Once the infrastructure is set up to enforce the chosen WLAN security scheme, use the **Wireless & networks** settings to configure the TC56 to match the security scheme.

The TC56 supports the following WLAN security options:

- Open
- Wireless Equivalent Privacy (WEP).
- Wi-Fi Protected Access (WPA)/WPA2 Personal (PSK).
- Extensible Authentication Protocol (EAP).

The **Status** bar displays icons that indicate Wi-Fi network availability and Wi-Fi status. See Status Bar for more information.



**NOTE** Turn off Wi-Fi when not using it, to extend the life of the battery.

### Scan and Connect to a Wi-Fi Network

1. Swipe down with two fingers from the status bar to open the quick access panel.

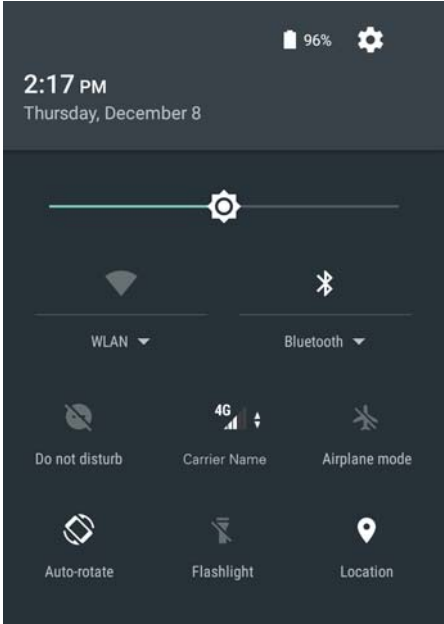


Figure 6-5 Quick Access Panel

2. Touch **WLAN** to open the **WLAN** screen. The TC56 searches for WLANs in the area and lists them.



Figure 6-6 WLAN Screen




3. Scroll through the list and select the desired WLAN network.
4. For open networks, touch profile once or press and hold and then select **Connect to network** or for secure networks enter the required password or other credentials then touch **Connect**. See the system administrator for more information.

The TC56 obtains a network address and other required information from the network using the dynamic host configuration protocol (DHCP) protocol. To configure the TC56 with a fixed internet protocol (IP) address, Refer to the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1*.

5. In the Wi-Fi setting field, **Connected** appears indicating that the TC56 is connected to the WLAN.

### Remove a Wi-Fi Network

To remove a remembered or connected network:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Wi-Fi**.
3. In the **Wi-Fi** list, touch and hold the name of the network.
4. In the menu, touch **Forget network**.
5. Touch .

## Bluetooth

Bluetooth-equipped devices can communicate without wires, using frequency-hopping spread spectrum (FHSS) radio frequency (RF) to transmit and receive data in the 2.4 GHz Industry Scientific and Medical (ISM) band (802.15.1). Bluetooth wireless technology is specifically designed for short-range (10 meters (32.8 feet)) communication and low power consumption.

Devices with Bluetooth capabilities can exchange information (e.g., files, appointments, and tasks) with other Bluetooth enabled devices such as printers, access points, and other mobile devices.

The TC56 support Bluetooth Low Energy. Bluetooth Low Energy is targeted at applications in the healthcare, fitness, security, and home entertainment industries. It provides reduced power consumption and cost while maintaining standard Bluetooth range.

## Adaptive Frequency Hopping

Adaptive Frequency Hopping (AFH) is a method of avoiding fixed frequency interferers, and can be used with Bluetooth voice. All devices in the piconet (Bluetooth network) must be AFH-capable in order for AFH to work. There is no AFH when connecting and discovering devices. Avoid making Bluetooth connections and discoveries during critical 802.11b communications. AFH for Bluetooth consists of four main sections:

- Channel Classification - A method of detecting an interference on a channel-by-channel basis, or pre-defined channel mask.
- Link Management - Coordinates and distributes the AFH information to the rest of the Bluetooth network.
- Hop Sequence Modification - Avoids interference by selectively reducing the number of hopping channels.
- Channel Maintenance - A method for periodically re-evaluating the channels.

When AFH is enabled, the Bluetooth radio “hops around” (instead of through) the 802.11b high-rate channels. AFH coexistence allows Enterprise devices to operate in any infrastructure.

The Bluetooth radio in this device operates as a Class 2 device power class. The maximum output power is 2.5 mW and the expected range is 10 meters (32.8 ft.). A definition of ranges based on power class is difficult to obtain due to power and device differences, and whether one measures open space or closed office space.



**NOTE** It is not recommended to perform Bluetooth wireless technology inquiry when high rate 802.11b operation is required.

## Security

The current Bluetooth specification defines security at the link level. Application-level security is not specified. This allows application developers to define security mechanisms tailored to their specific need. Link-level security occurs between devices, not users, while application-level security can be implemented on a per-user basis. The Bluetooth specification defines security algorithms and procedures required to authenticate devices, and if needed, encrypt the data flowing on the link between the devices. Device authentication is a mandatory feature of Bluetooth while link encryption is optional.

Pairing of Bluetooth devices is accomplished by creating an initialization key used to authenticate the devices and create a link key for them. Entering a common personal identification number (PIN) in the devices being paired generates the initialization key. The PIN is never sent over the air. By default, the Bluetooth stack responds with no key when a key is requested (it is up to user to respond to the key request event). Authentication of Bluetooth devices is based-upon a challenge-response transaction. Bluetooth allows for a PIN or passkey used to create other 128-bit keys used for security and encryption. The encryption key is derived from the link key used to

authenticate the pairing devices. Also worthy of note is the limited range and fast frequency hopping of the Bluetooth radios that makes long-distance eavesdropping difficult.

Recommendations are:

- Perform pairing in a secure environment
- Keep PIN codes private and do not store the PIN codes in the device
- Implement application-level security.

### Bluetooth Profiles

The device supports the following Bluetooth services:

- Service Discovery Protocol (SDP) - Handles the search for known and specific services as well as general services.
- Serial Port Profile (SPP) - Allows use of RFCOMM protocol to emulate serial cable connection between two Bluetooth peer devices. For example, connecting the device to a printer.
- Object Push Profile (OPP) - Allows the device to push and pull objects to and from a push server.
- Advanced Audio Distribution Profile (A2DP) - Allows the device to stream stereo-quality audio to a wireless headset or wireless stereo speakers.
- Audio/Video Remote Control Profile (AVRCP) - Allows the device to control A/V equipment to which a user has access. It may be used in concert with A2DP.
- Personal Area Network (PAN) - Allows the use of Bluetooth Network Encapsulation Protocol to provide L3 networking capabilities over a Bluetooth link. Only PANU role is supported.
- Human Interface Device Profile (HID) - Allows Bluetooth keyboards, pointing devices, gaming devices and remote monitoring devices to connect to the device.
- Headset Profile (HSP) - Allows a hands-free device, such as a Bluetooth headset, to place and receive calls on the device.
- Hands-Free Profile (HFP) - Allows car hands-free kits to communicate with the device in the car.
- Out of Band (OOB) - Allows exchange of information used in the pairing process. Pairing is completed using the Bluetooth radio, but requires information from the OOB mechanism. Using OOB with NFC enables pairing when devices simply get close, rather than requiring a lengthy discovery process.
- Phone Book Access Profile (PBAP) - Allows exchange of Phone Book Objects between a car kit and a mobile device to allow the car kit to display the name of the incoming caller; allow the car kit to download the phone book so the user can initiate a call from the car display.
- Symbol Serial Interface (SSI) - Allows for communication with RS507 Bluetooth Imager.

### Bluetooth Power States

The Bluetooth radio is off by default.

- Suspend - When the TC56 goes into suspend mode, the Bluetooth radio stays on.
- Airplane Mode - When the TC56 is placed in Airplane Mode, the Bluetooth radio turns off. When Airplane mode is disabled, the Bluetooth radio returns to the prior state. When in Airplane Mode, the Bluetooth radio can be turned back on if desired.



## Bluetooth Radio Power

Turn off the Bluetooth radio to save power or if entering an area with radio restrictions (e.g., an airplane). When the radio is off, other Bluetooth devices cannot see or connect to the device. Turn on the Bluetooth radio to exchange information with other Bluetooth devices (within range). Communicate only with Bluetooth radios in close proximity.





**NOTE** To achieve the best battery life turn off radios when not in use.

### Enabling Bluetooth

1. Swipe down with two fingers from the status bar to open the quick access panel.
2. Touch  to turn Bluetooth on.
3. Touch .

### Disabling Bluetooth

1. Swipe down with two fingers from the status bar to open the quick access panel.
2. Touch  to turn Bluetooth off.
3. Touch .



## Discovering Bluetooth Device(s)



The TC56 can receive information from discovered devices without pairing. However, once paired, the TC56 and a paired device exchange information automatically when the Bluetooth radio is on. To find Bluetooth devices in the area:

1. Ensure that Bluetooth is enabled on both devices.
2. Ensure that the Bluetooth device to discover is in discoverable mode.
3. Ensure that the two devices are within 10 meters (32.8 feet) of one another.
4. Swipe down with two fingers from the status bar to open the quick access panel.
5. Touch **Bluetooth**.
6. Touch **More Settings**. The **Bluetooth** screen appears.
7. The TC56 begins searching for discoverable Bluetooth devices in the area and displays them under **Available devices**.
8. Scroll through the list and select a device. The **Bluetooth pairing request** dialog box appears.
9. Enter a PIN in the text box and touch **OK**. Enter the same PIN on the other device.
10. For Simple Pairing, touch **Pair** on both devices.
11. The Bluetooth device is added to the **Bluetooth devices** list and a trusted (“paired”) connection is established.

## Changing the Bluetooth Name


By default, the TC56 has a generic Bluetooth name that is visible to other devices when connected.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Bluetooth**.

3. If Bluetooth is not on, touch the switch to turn Bluetooth on.
4. Touch .
5. Touch **Rename device**.
6. Enter a name and touch **Rename**.
7. Touch .





## Connecting to a Bluetooth Device

Once paired, connect to a Bluetooth device.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **Bluetooth**.
3. In the list, touch the unconnected Bluetooth device.
4. When connected, Connected appears below the device name.





## Selecting Profiles on the Bluetooth Device

Some Bluetooth devices have multiple profiles. To select a profile:

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch  **Bluetooth**.
3. In the **PAIRED DEVICES** list, touch  next to the device name.
4. Under **PROFILES**, check or uncheck a profile to allow the device to use that profile.
5. Touch .

## Unpairing a Bluetooth Device

To unpair a Bluetooth device and erase all pairing information:

1. Touch  >  >  **Bluetooth**.
2. In the **PAIRED DEVICES** list, touch  next to the device name.
3. Touch **Unpair**.
4. Touch .

---

## Near Field Communications

NFC/HF RFID is a short-range wireless connectivity technology standard that enables secure transaction between a reader and a contactless smart card. The technology is based on ISO/IEC 14443 type A and B (proximity) and ISO/IEC 15693 (vicinity) standards, using the HF 13.56 MHz unlicensed band. The TC56 support 3 operating modes:

- Reader mode
- Peer-to-Peer communication
- Card Emulation mode.

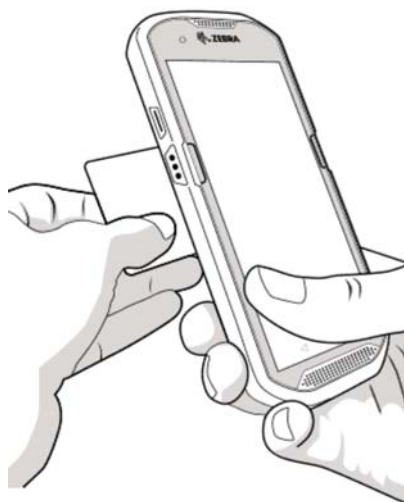
Using NFC, the TC56 can:

- Read contactless cards such as contactless tickets, ID cards and ePassport.
- Read and write information to contactless cards such as SmartPosters and tickets, as well as devices with NFC interface such as vending machines.
- Read information from supported medical sensors.
- Pair with supported Bluetooth devices such as printers and headsets.
- Exchange data with another NFC device.
- Emulate contactless card such as payment, ticket or SmartPoster.

The TC56 NFC antenna is uniquely positioned to read NFC cards from the top of the device while being held in the user's hand.

### Reading NFC Cards

1. Launch an NFC enabled application.
2. Hold device as shown.



**Figure 6-7** *Reading Cards*

3. Move TC56 close to the NFC card until the TC56 detects the card.
4. Hold the card steadily until the transaction is complete (usually indicated by the application).

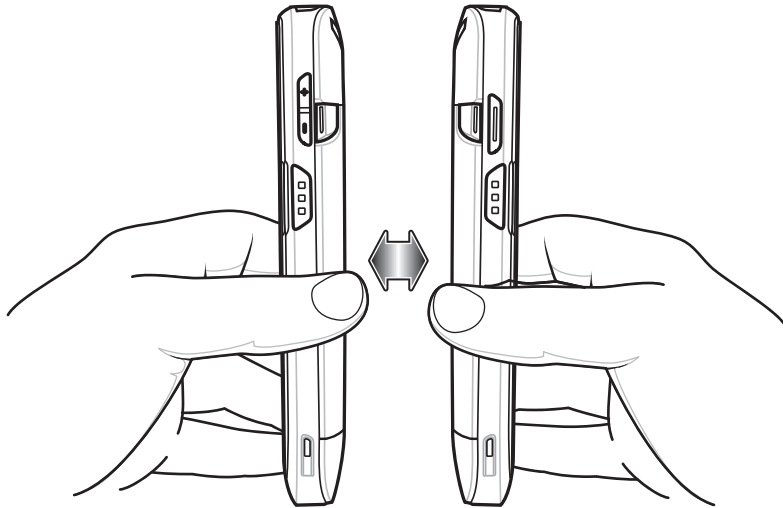


## Sharing Information Using NFC

You can beam content like a web page, contact cards, pictures, YouTube links or location information from your screen to another device by bringing the devices together back to back.

Make sure both devices are unlocked, support NFC, and have both NFC and Android Beam turned on.

1. Open a screen that contains a web page, video, photo or contact.
2. Move the back of the TC56 toward the back of the other device.



**Figure 6-8** *Sharing Data Using NFC*

When the devices connect, you hear a sound, the image on the screen reduces in size, the message **Touch to beam** appears.

3. Touch anywhere on the screen.  
The transfer begins.

# CHAPTER 7 ACCESSORIES

This chapter provides information for using the accessories for the device.

## Accessories

This table lists the accessories available for the TC56.

**Table 7-1** *TC56 Accessories*

Accessory	Part Number	Description
<b>Cradles</b>		
1-Slot USB/Charge Only Cradle Kit	CRD-TC56-1SCU-01	Provides device charging and communication. Includes cradle, power supply (PWR-BGA12V50W0WW) and DC line cord.
4-Slot Charge Only Cradle with Battery Charger Kit	CRD-TC56-5SC4B-01	Charges up to four devices and four spare batteries. Includes cradle, power supply (PWR-BGA12V108W0WW) and DC line cord
5-Slot Charge Only Cradle Kit	CRD-TC56-5SCHG-01	Charges up to five devices. Includes, cradle, power supply (PWR-BGA12V108W0WW) and DC line cord. Can accommodate one 4-Slot Battery Charger using the Battery Adapter Cup.
5-Slot Ethernet Cradle Kit	CRD-TC56-5SETH-01	Provides device charging and provides Ethernet communication for up to five devices. Includes cradle, power supply (PWR-BGA12V108W0WW) and DC line cord. Can accommodate one 4-Slot Battery Charger using the Battery Adapter Cup.
Cradle Mount	BRKT-SCRD-SMRK-01	Mounts the 5-Slot Charge Only Cradle, 5-Slot Ethernet Cradle, and 4-Slot Battery Charger to a wall or rack.

**Table 7-1** TC56 Accessories (Continued)

Accessory	Part Number	Description
<b>Batteries and Chargers</b>		
4,300 mAh PowerPrecision battery	BTRY-TC56-43MA1-01	Replacement battery (single pack).
	BTRY-TC56-43MA1-10	Replacement battery (10-pack).
4-Slot Battery Charger Kit	SAC-TC56-4SCHG-01	Charges up to four battery packs. Includes cradle, power supply (PWR-BGA12V50W0WW) and DC line cord.
<b>Vehicle Solutions</b>		
Cigarette Light Adapter Auto Charge Cable	CHG-AUTO-USB1-01	Provides power to the device from a cigarette lighter socket.
TC56 Vehicle Communication Charging Cradle	CRD-TC56-UVCD1-01	Provides power for operating the TC56 when connected to the optional USB I/O Hub and securely holds the device.
TC56 Charge Only Vehicle Cradle	CRD-TC56-CVCD1-01	Charges and securely holds the device. Requires power cable CHG-AUTO-CLA1-01 or CHG-AUTO-HWIRE1-01, sold separately.
USB I/O Hub	SHARE-USBH-01	Provides power and USB communication to the TC56 Vehicle Communication Charging Cradle. Requires power cable CHG-AUTO-CLA1-01 or CHG-AUTO-HWIRE1-01, sold separately.
<b>Charge and Communication Cables</b>		
Rugged Charge/USB Cable	CBL-TC56-USB1-01	Provides communication and power to the device. Requires power supply PWR-WUA5V12W0xx.
<b>Audio Accessories</b>		
2.5 mm Audio Adapter	CBL-TC56-HDST25-01	Plugs into the device and provides audio to a wired headset with 2.5 mm plug.
2.5 mm Headset	HDST-25MM-PTVP-01	Use for PTT and VoIP calls
3.5 mm Audio Adapter	CBL-TC56-HDST35-01	Plugs into the device and provides audio to a wired headset with collared 3.5 mm plug.
3.5 mm Headset	HDST-35MM-PTVP-01	Use for PTT and VoIP calls.
<b>Miscellaneous</b>		
Rugged Boot	SG-TC56-EXO1-01	Provides additional protection for the device.
Trigger Handle	TRG-TC56-SNP1-01	Adds gun-style handle with a scanner trigger for comfortable and productive scanning. Requires Rugged Boot.
Trigger Handle Kit (with Rugged Boot)	TRG-TC56-TRG1-01	Adds gun-style handle with a scanner trigger for comfortable and productive scanning.

**Table 7-1** TC56 Accessories (Continued)

Accessory	Part Number	Description
Screen Protector	KT-TC56-SCRNP1-01	Add additional screen protection.
SmartDEX Solution	DEX30	Provides wireless DEX communications to the TC56.
<b>Carrying Solutions</b>		
Soft Holster	SG-TC56-HLSTR1-01	Use to hold the device on hip. Accepts device with Rugged Boot and Trigger Handle
Hand Strap	SG-TC56-EHDSTP1-03	Replacement hand strap with hand strap mounting clip (3-pack).
Stylus and Coiled Tether	SG-TC7X-STYLUS-03	TC7X stylus with coiled tether (3-pack).
<b>Power Supplies</b>		
Power Supply	PWR-BGA12V50W0WW	Provides power to the 1-Slot USB Charge cradle and 4-Slot Spare Battery Charger. Requires AC line cord.
Power Supply	PWR-BGA12V108W0WW	Provides power to the 4-Slot Charge Only Cradle with battery Charger, 5-Slot Charge Only cradle and the 5-Slot Ethernet Cradle. Requires DC Line Cord, p/n 50-16002-029R and country specific three wire grounded AC line cord sold separately.
Power Supply	PWR-WUA5V12W0US	Provides 5 VDC, 2.5 A power to the Rugged Charge/USB cable. Includes plug adapter for use in the United States.
Power Supply	PWR-WUA5V12W0GB	Provides 5 VDC, 2.5 A power to the Rugged Charge/USB cable. Includes plug adapter for use in the European Union.
Power Supply	PWR-WUA5V12W0EU	Provides 5 VDC, 2.5 A power to the Rugged Charge/USB cable. Includes plug adapter for use in the United Kingdom.
Power Supply	PWR-WUA5V12W0AU	Provides 5 VDC, 2.5 A power to the Rugged Charge/USB cable. Includes plug adapter for use in Australia.
Power Supply	PWR-WUA5V12W0CN	Provides 5 VDC, 2.5 A power to the Rugged Charge/USB cable. Includes plug adapter for use in China.
Power Supply	PWR-WUA5V12W0IN	Provides 5 VDC, 2.5 A power to the Rugged Charge/USB cable. Includes plug adapter for use in India.

**Table 7-1** TC56 Accessories (Continued)

Accessory	Part Number	Description
DC Line Cord	CBL-DC-382A1-01	Provides power from the power supply (PWR-BGA12V108W0WW) to the 4-Slot Charge Only Cradle with Battery Charger, 5-Slot Charge Only Cradle and 5-Slot Ethernet Cradle.
DC Line Cord	CBL-DC-388A1-01	Provides power from the power supply (PWR-BGA12V50W0WW) to the 1-Slot USB/Charge Only Cradle and 4-Slot Battery Charger.

## 1-Slot USB Charge Cradle



**CAUTION** Ensure that you follow the guidelines for battery safety described in *Battery Safety Guidelines* on page 8-2.

The 1-Slot USB Charge Cradle:

- Provides 5 VDC power for operating the device.
- Charges the device's battery.
- Provides USB communication with host computer.

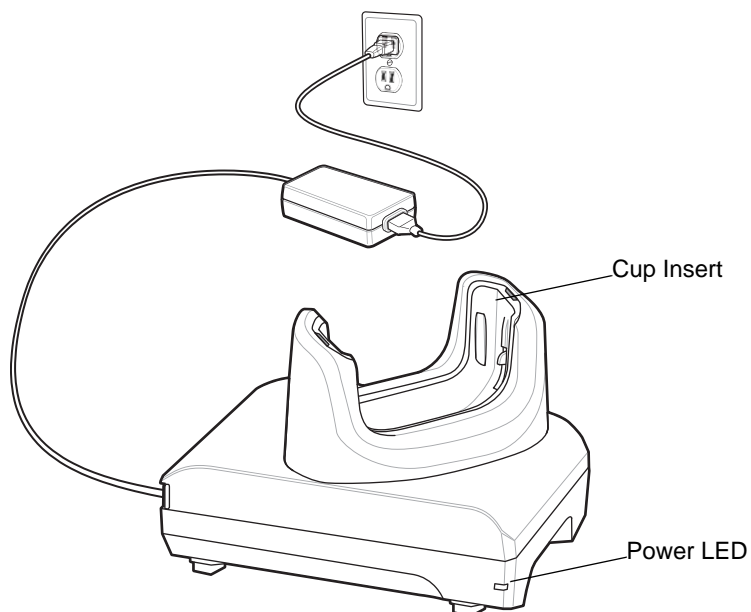


Figure 7-1 1-Slot USB Charge Cradle

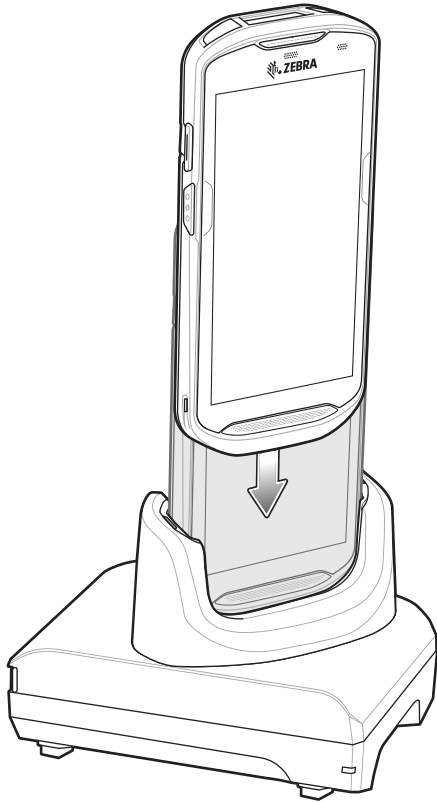
### Charging the Device

To charge a device:



**NOTE** If the device has a Rugged Boot, remove the cup insert before inserting the device. See *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for details.

1. Insert the device into the slot to begin charging.

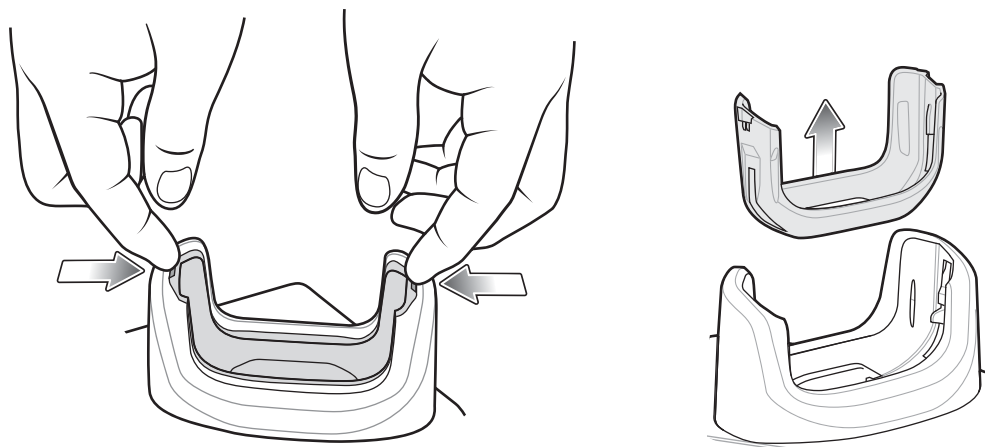


**Figure 7-2** *Battery Charging*

2. Ensure the device is seated properly.

### **Inserting a TC56 with Rugged Boot into Cradle**

Each cradle cup has an insert that must be removed prior to inserting the TC56 with Rugged Boot. Remove the insert and then insert the TC56 into the cup.



**Figure 7-3** *Remove Insert from Cup*

## Battery Charging

The device's Charging/Notification LED indicates the status of the battery charging in the device. See [Table 1-3 on page 1-11](#) for device charging status. The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries. Charge batteries at room temperature with the TC56 in sleep mode.

## Charging Temperature

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The device or cradle always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the device or cradle may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The device and cradle indicates when charging is disabled due to abnormal temperatures via its LED.



## 4-Slot Charge Only Cradle with Battery Charger



**CAUTION** Ensure that you follow the guidelines for battery safety described in *Battery Safety Guidelines* on page 8-2.

The 4-Slot Charge Only Cradle with Battery Charger:

- Provides 5 VDC power for operating the TC56.
- Simultaneously charges up to four TC56s and up to four spare batteries using the Battery Charger Adapter.

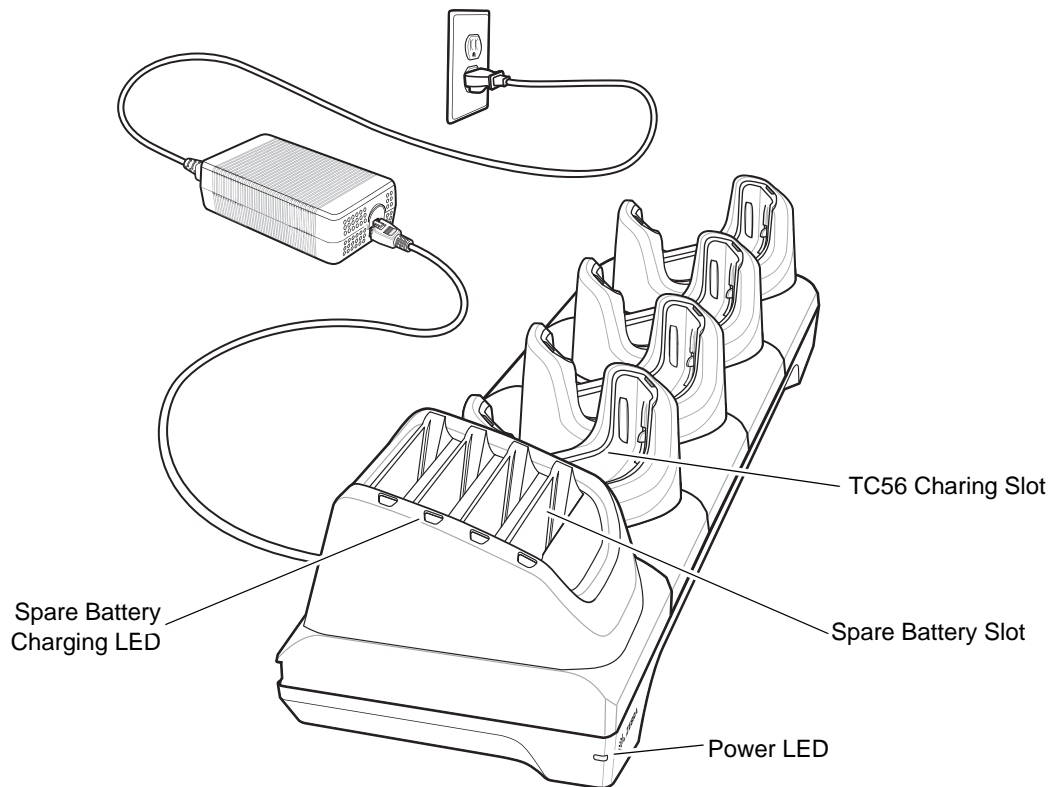


Figure 7-4 4-Slot Charge Only Cradle with Battery Charger

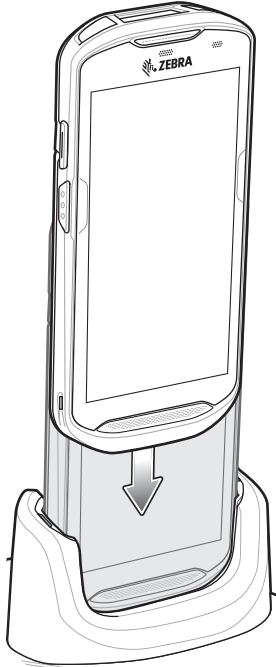
### Charging the TC56

To charge a device:

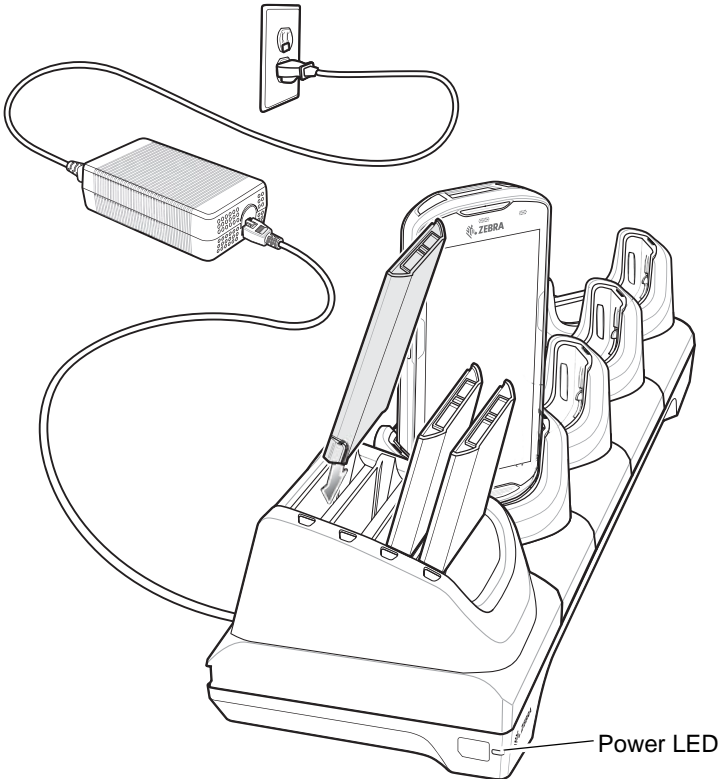


**NOTE** If the device has a Rugged Boot, remove the cup insert before inserting the device. See *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for details.

1. Insert the TC56 into a slot to begin charging.



**Figure 7-5** TC56 Battery Charging



**Figure 7-6** Spare Battery Charging

- 2. Ensure the TC56 is seated properly.



See the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1 for Android Version 6.0.1* for information on installing the 4-Slot Battery Charger onto the cradle.

## Inserting a TC56 with Rugged Boot into Cradle

Each cradle cup has an insert that must be removed prior to inserting the TC56 with Rugged Boot. Remove the insert and then insert the TC56 into the cup.

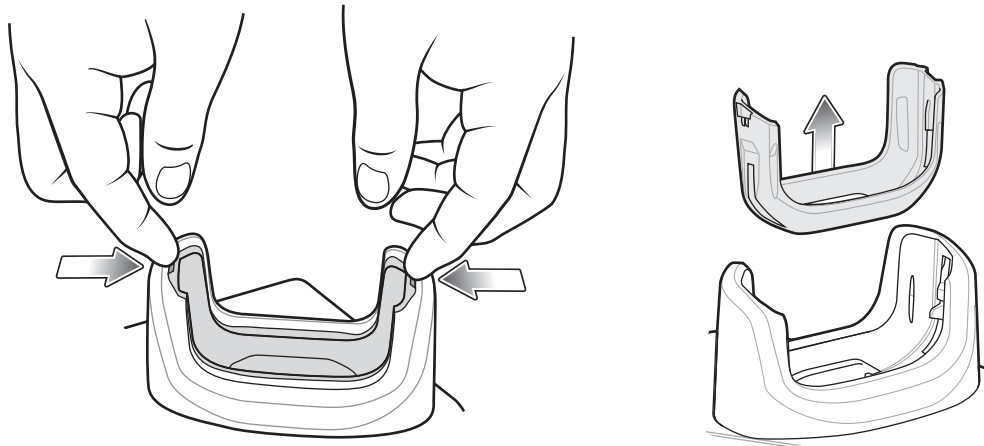


Figure 7-7 Remove Insert from Cup

## Battery Charging

### Main Battery Charging

The device's Charging/Notification LED indicates the status of the battery charging in the device. See [Table 1-3 on page 1-11](#) for device charging status. The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries. Charge batteries at room temperature with the TC56 in sleep mode.

### Spare Battery Charging








The Spare battery Charging LED on the cup indicates the status of the spare battery charging. The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries.

**Table 7-2** Spare Battery LED Charging Indicators

LED	LED	Indication
Solid amber		Spare battery is charging.
Solid amber with alternate bright amber		Best spare battery is charging.
Solid Green		Spare battery charging is complete.
Solid Green with alternate bright green		Best spare battery charging is complete.
Solid Red		Spare battery is charging and battery is at the end of useful life. Charging complete and battery is at the end of useful life.
Fast Blinking Red (2 blinks/second)		Error in charging; check placement of spare battery and battery is at the end of useful life.
Off		No spare battery in slot; spare battery not placed correctly; cradle is not powered.

### Charging Temperature

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The device or cradle always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the device or cradle may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The device and cradle indicates when charging is disabled due to abnormal temperatures via its LED.

## 5-Slot Charge Only Cradle



**CAUTION** Ensure that you follow the guidelines for battery safety described in *Battery Safety Guidelines* on page 8-2.

The 5-Slot Charge Only Cradle:

- Provides 5 VDC power for operating the TC56.
- Simultaneously charges up to five TC56s.

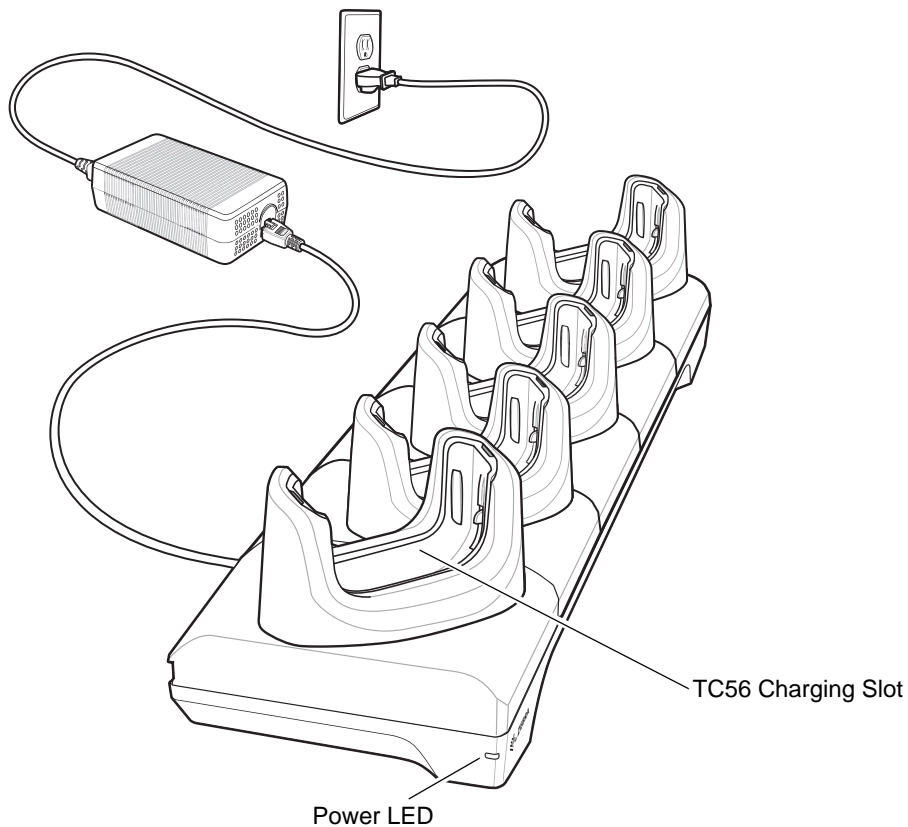


Figure 7-8 5-Slot Charge Only Cradle

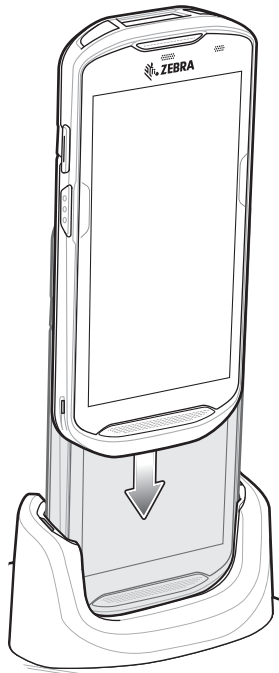
## Charging the TC56

To charge a device:



**NOTE** If the device has a Rugged Boot, remove the cup insert before inserting the device. See *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for details.

1. Insert the TC56 into a slot to begin charging.



**Figure 7-9** *TC56 Battery Charging*

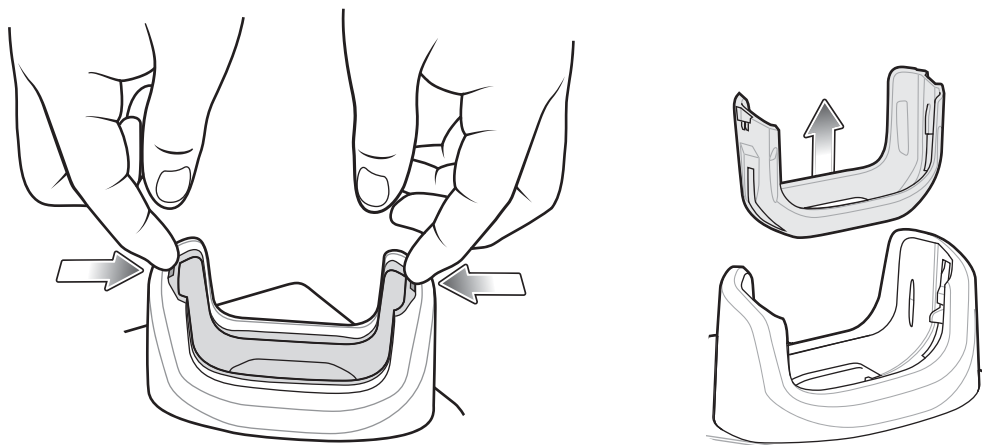
2. Ensure the TC56 is seated properly.



See the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for information on installing the 4-Slot Battery Charger onto the cradle.

### Inserting a TC56 with Rugged Boot into Cradle

Each cradle cup has an insert that must be removed prior to inserting the TC56 with Rugged Boot. Remove the insert and then insert the TC56 into the cup.



**Figure 7-10** *Remove Insert from Cup*

## Battery Charging

The device's Charging/Notification LED indicates the status of the battery charging in the device. See [Table 1-3 on page 1-11](#) for device charging status. The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries. Charge batteries at room temperature with the TC56 in sleep mode.

### Charging Temperature

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The device or cradle always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the device or cradle may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The device and cradle indicates when charging is disabled due to abnormal temperatures via its LED.

## 5-Slot Ethernet Cradle



**CAUTION** Ensure that you follow the guidelines for battery safety described in *Battery Safety Guidelines* on page 8-2.

The 5-Slot Ethernet Cradle:

- Provides 5.0 VDC power for operating the device.
- Connects the device (up to five) to an Ethernet network.
- Simultaneously charges up to five TC56s.

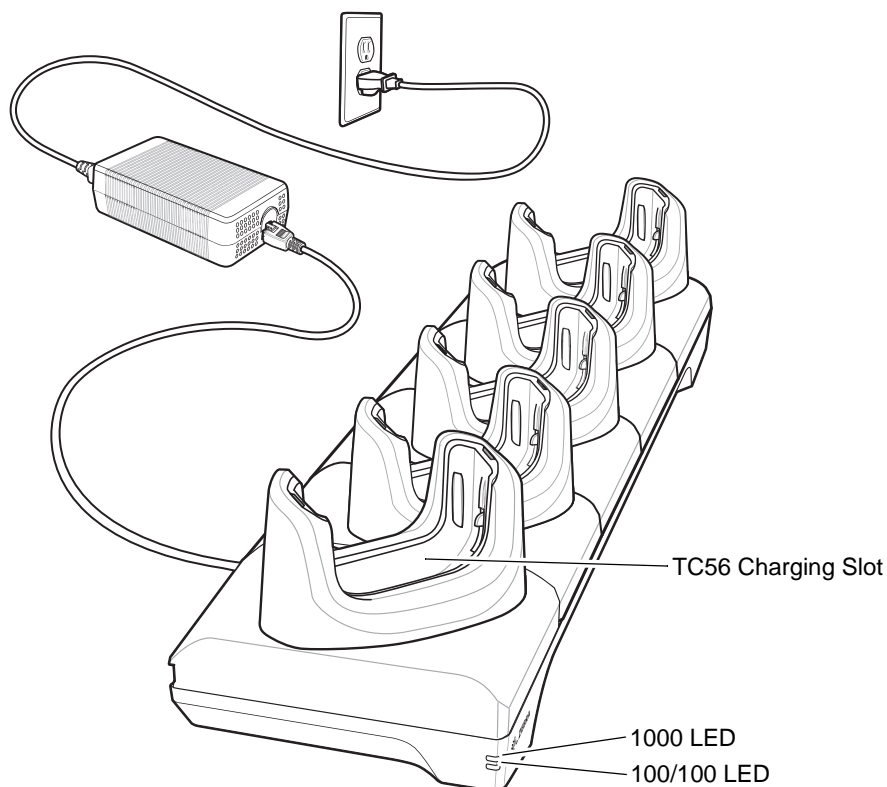


Figure 7-11 5-Slot Ethernet Cradle

### Charging the TC56

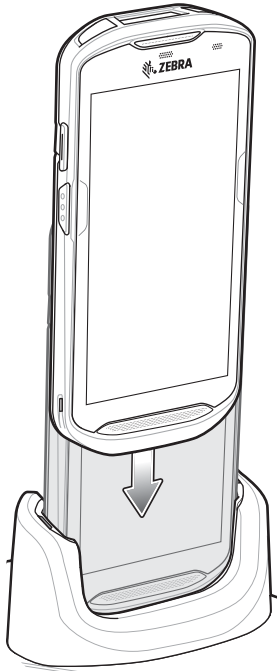
To charge a device:



**NOTE** If the device has a Rugged Boot, remove the cup insert before inserting the device. See *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for details.

1. Insert the TC56 into a slot to begin charging.



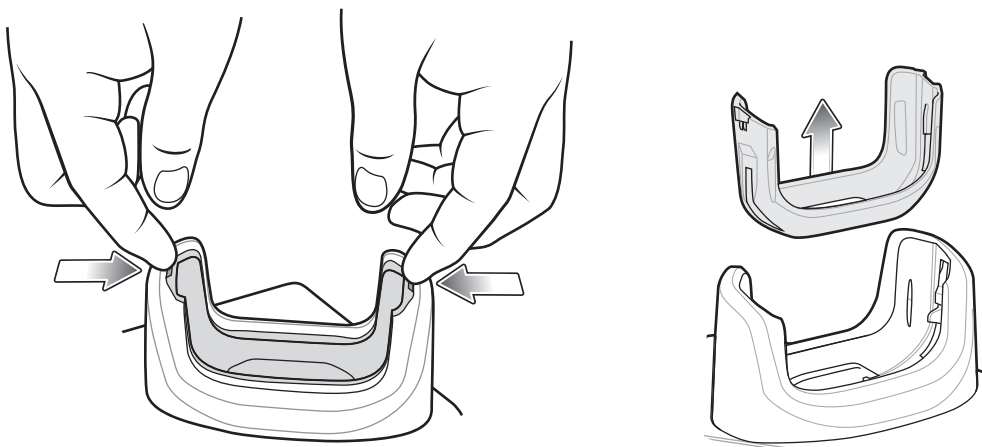


**Figure 7-12** TC56 Battery Charging

2. Ensure the TC56 is seated properly.

### Inserting a TC56 with Rugged Boot into Cradle

Each cradle cup has an insert that must be removed prior to inserting the TC56 with Rugged Boot. Remove the insert and then insert the TC56 into the cup.



**Figure 7-13** Remove Insert from Cup

### Battery Charging

The device's Charging/Notification LED indicates the status of the battery charging in the device. See [Table 1-3 on page 1-11](#) for device charging status. The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries. Charge batteries at room temperature with the TC56 in sleep mode.



## Charging Temperature

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The device or cradle always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the device or cradle may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The device and cradle indicates when charging is disabled due to abnormal temperatures via its LED.

## Establishing Ethernet Connection



**NOTE** Refer to the *TC56 Touch Computer Integrator Guide for Android Version 6.0.1* for information on configuring the Ethernet settings.

1. Swipe down with two fingers from the status bar to open the quick access panel and then touch .
2. Touch **Ethernet**.
3. Slide the Ethernet switch to the **ON** position.
4. Insert the device into a slot.  
The  icon appears in the Status bar.
5. Touch **Eth0** to view Ethernet connection details.

## LED Indicators

There are two green LEDs on the side of the cradle. These green LEDs light and blink to indicate the data transfer rate.

**Table 7-3** LED Data Rate Indicators

Data Rate	1000 LED	100/10 LED
1 Gbps	On/Blink	Off
100 Mbps	Off	On/Blink
10 Mbps	Off	On/Blink

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## 4-Slot Battery Charger

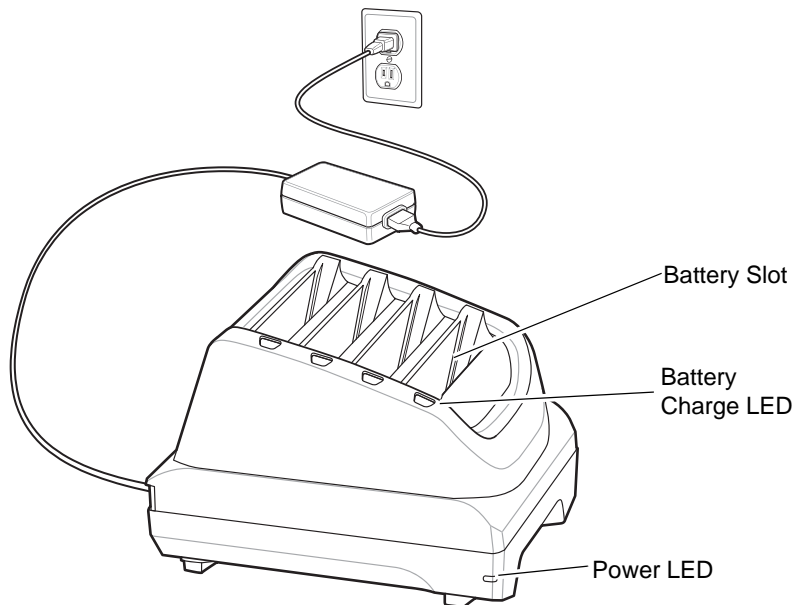


**CAUTION** Ensure that you follow the guidelines for battery safety described in *Battery Safety Guidelines on page 8-2*.

This section describes how to use the 4-Slot Battery Charger to charge up to four TC56 batteries.

### Charging Spare Batteries

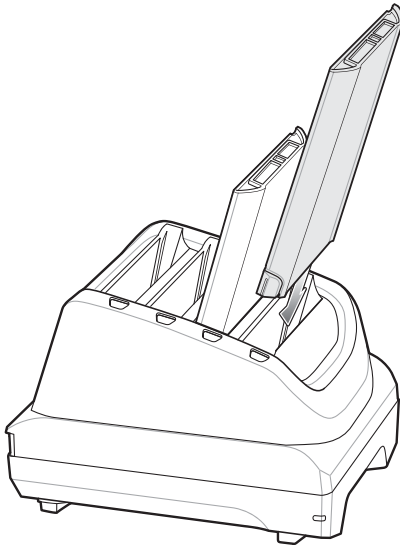
1. Connect the charger to a power source.
2. Insert the battery into a battery charging well and gently press down on the battery to ensure proper contact.



**Figure 7-14** 4-Slot Battery Charger

## Battery Charging

### Spare Battery Charging



**Figure 7-15** *Insert Battery into Charger*

Each Battery Charging LED indicates the status of the battery charging in each slot. See [Table 7-2 on page 7-11](#) for spare battery charging indicator descriptions.

The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries.

### Charging Temperature

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The battery charger always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the battery charger may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The battery charger indicates when charging is disabled due to abnormal temperatures via its LED.

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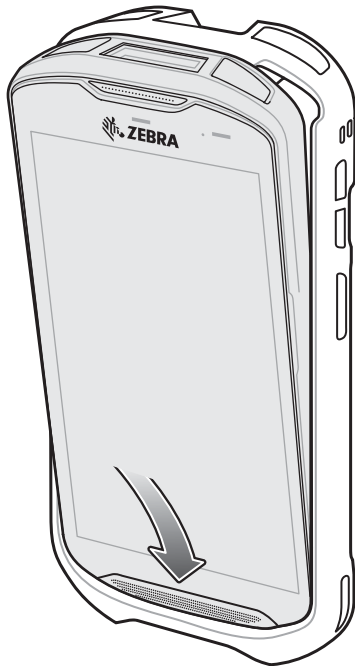
## Rugged Boot

The Rugged Boot provides additional protection for the device.

### Installation

To install the Rugged Boot:

1. Insert the bottom of the device into the bottom of the boot.



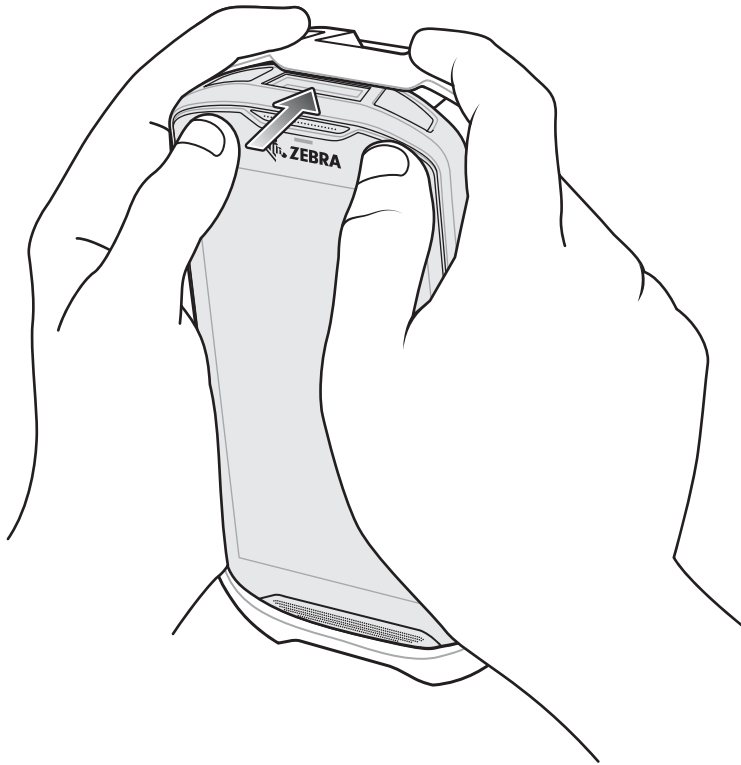
**Figure 7-16** *Insert Device into Boot*

2. Lift the top of the Rugged Boot over the top of the device.



**Figure 7-17** *Lift Boot Over Device*

3. Push the device into the Rugged Boot.

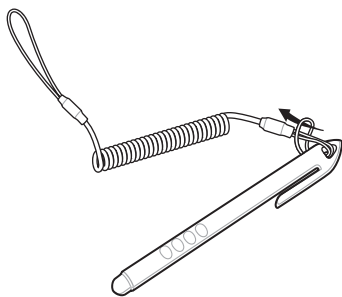


**Figure 7-18** *Push Device into Boot*

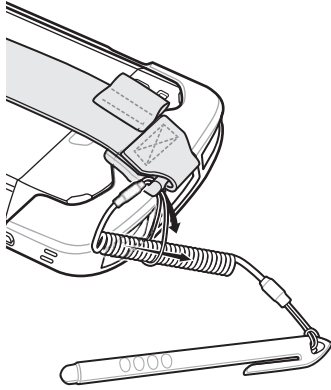
## Installing Stylus

To install the optional stylus:

1. Insert one of the loop ends of the tether through the hole in the stylus.
2. Feed the tether through the loop.
3. Pull the tether until the loop tightens.
4. Insert the loop into the hand strap holder.
5. Feed the stylus through the loop.



**Figure 7-19** *Install Tether to Stylus*

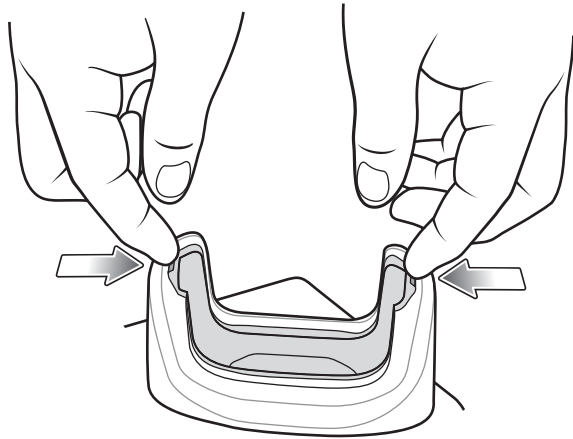


**Figure 7-20** *Install Stylus on Hand Strap*

## Charging with Cradles

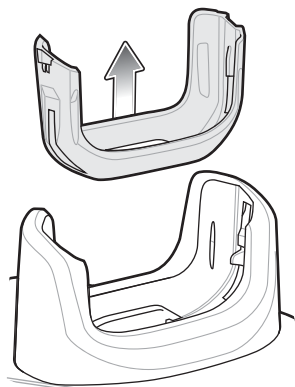
Before inserting the device with the Rugged Boot into the cradle cup, remove the insert from the cup.

1. Using index fingers on both hands, push the insert toward the center of the cup.



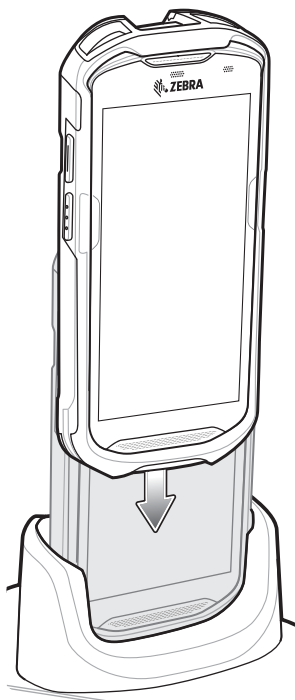
**Figure 7-21** *Pull Insert Toward Center*

2. Lift insert out of cup.



**Figure 7-22** *Lift Insert Out of Cup*

3. Insert the device into the cradle.



**Figure 7-23** *Insert Device with Boot into Cradle Cup*



## 2.5 mm Audio Adapter

The 2.5 mm Audio Adapter plugs into the TC56 and connects to a wired headset with a 3.5 mm plug.

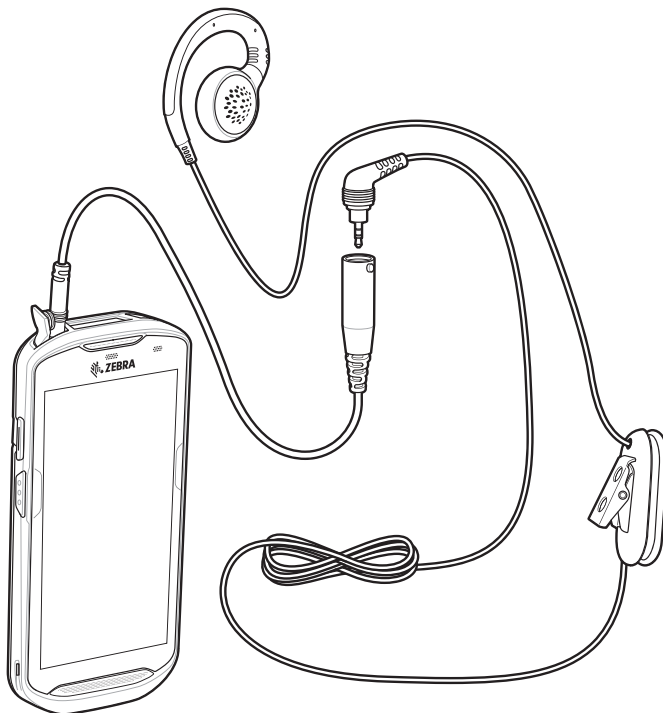
To attach the headset:

1. Open the headset jack cover.
2. Insert the 2.5 mm Audio Adapter plug into the headset jack.



**Figure 7-24** Audio Adapter Installation

3. Insert the 2.5 mm headset plug into the jack on the Audio Adapter.



**Figure 7-25** Connect Headset to Audio Adapter



**CAUTION** After removing headset, headset jack cover must be replaced and securely seated to ensure proper device sealing.

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## 3.5 mm Audio Adapter

The 3.5 mm Audio Adapter plugs into the TC56 and connects to a wired headset with a 3.5 mm plug.

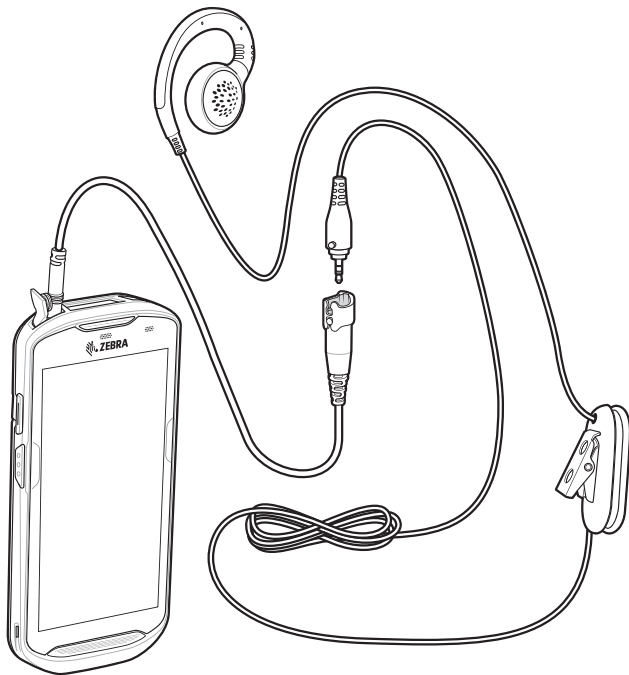
To attach a 3.5 mm headset:

1. Open the headset jack cover.
2. Insert the 3.5 mm Audio Adapter plug into the headset jack.



**Figure 7-26** Audio Adapter Installation

3. Connect the 3.5 mm connector plug of the headset into the 3.5 mm Audio Adapter.



**Figure 7-27** Connect Headset to 3.5 mm Adapter Cable

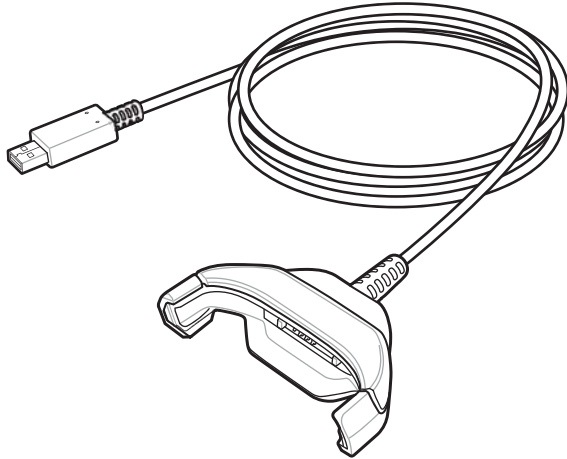


**CAUTION** After removing headset, headset jack cover must be replaced and securely seated to ensure proper device sealing.

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## Rugged Charge/USB Cable

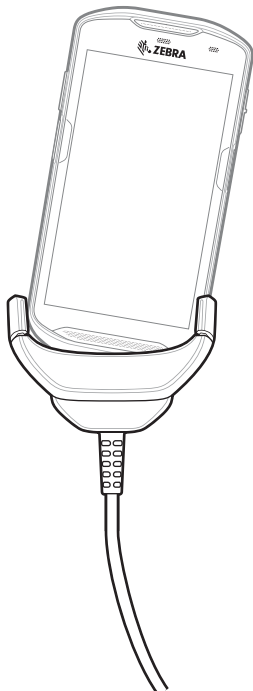
The Rugged Charge/USB Cable snaps onto the bottom of the TC56 and removes easily when not in use. When attached to the TC56 allows charging and allows the TC56 to transfer data to a host computer.



**Figure 7-28** *Rugged Charge/USB Cable*

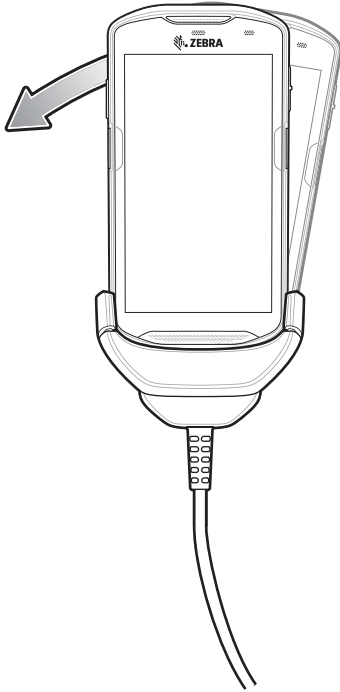
## Connecting to TC56

1. Insert the device at an angle into the cable cup until the device touches the bottom of the cup.



**Figure 7-29** *Device Into Cable Cup*

2. Rotate the device into the cup.

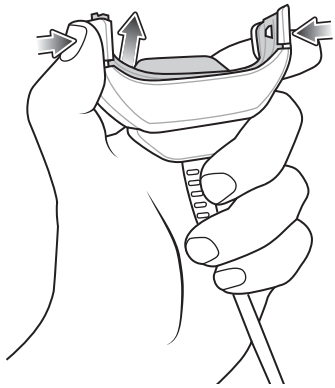


**Figure 7-30** *Rotate Device into Cable Cup*

## Connecting to TC56 with Rugged Boot

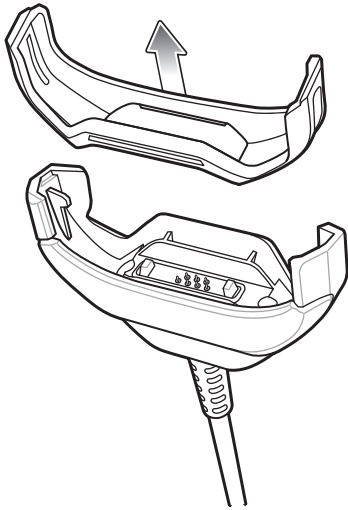
To connect the Rugged Charge/USB Cable to a TC56 with a Rugged Boot:

1. Using thumb and index finger, squeeze the sides of the cup in.



**Figure 7-31** *Remove Cable Cup Insert*

2. Lift inert out of cup.



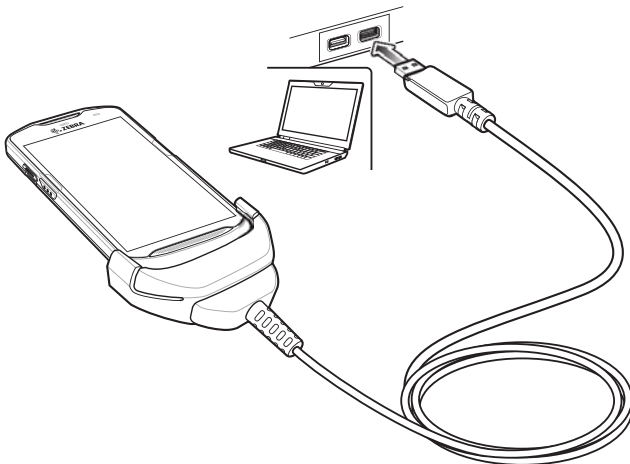
**Figure 7-32** *Cable Installation*

3. Align the cable cup with the bottom of the device.
4. Press the device into the cable cup until it securely in place.

## USB Communication

To connect the device to a host computer:

1. Connect the Rugged Charge/USB Cable to the TC56.
2. Connect the USB connector of the cable to a host computer.



**Figure 7-33** *Rugged Charge/USB Cable to Host Computer*

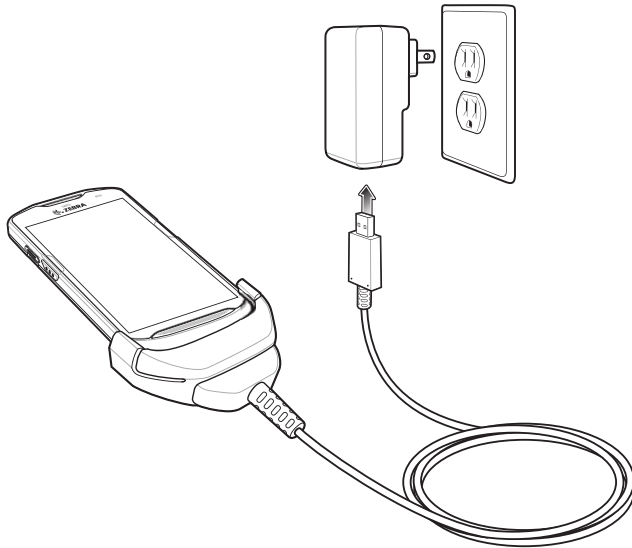
## Charging the Device

To charge the device using the Rugged Charge/USB Cable:

1. Connect the Rugged Charge/USB Cable to the TC56.
2. Connect the USB connector of the power supply.

✓ **NOTE** See *Power Supply* on page 7-37 for information on setting up the power supply.

3. Plug to power supply into an power outlet.

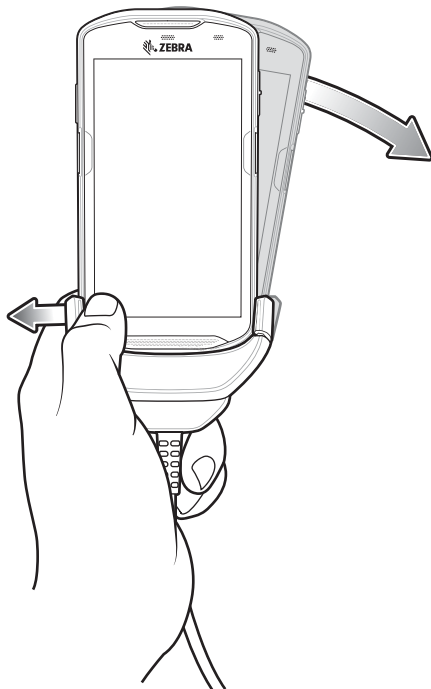


**Figure 7-34** *Charging Using the Rugged Charge/USB Cable*

## Disconnecting the Rugged Charge/USB Cable

To disconnect the Rugged Charge/USB Cable from the TC56:

1. Rotate the device to one side.



**Figure 7-35** *Remove Device from Rugged Charge/USB Cable*

2. Push the Rugged Charge/USB Cable to the other side.
3. Remove the device from the Rugged Charge/USB Cable.

## Battery Charging

### Main Battery Charging

The device's Charging/Notification LED indicates the status of the battery charging in the device.



**NOTE** Charging using a host computer USB port or a power supply other than the Zebra PWR-WUA5V12W0xx could take longer. See [Table 7-1 on page 7-1](#).

Non-Zebra power supply must provide 5 VDC @ 2.5 A.

The 4,300 mAh battery charges from fully depleted to 90% in approximately 2.5 hours and from fully depleted to 100% in approximately three hours.



**NOTE** In many cases the 90% charge provides plenty of charge for daily use. A full 100% charge lasts for approximately 14 hours of use.

To achieve the best fast charging results use only Zebra charging accessories and batteries. Charge batteries at room temperature with the TC56 in sleep mode.

### Charging Temperature

Charge batteries in temperatures from 0°C to 40°C (32°F to 104°F). The device always performs battery charging in a safe and intelligent manner. At higher temperatures (e.g. approximately +37°C (+98°F)) the device may for small periods of time alternately enable and disable battery charging to keep the battery at acceptable temperatures. The device indicates when charging is disabled due to abnormal temperatures via its LED.

---

## Trigger Handle

- ✓ **NOTE** The Rugged Boot is required to install the Trigger Handle onto the device. Trigger Handle (p/n TRG-TC56-SNP1-01) does not contain the Rugged Boot and must be purchased separately. Trigger Handle Kit (p/n TRG-TC56-TRG1-01) contains the Rugged Boot.

The Trigger Handle adds a gun-style handle with a scanning trigger to the device. It increases comfort when using the device in scan-intensive applications for extended periods of time.

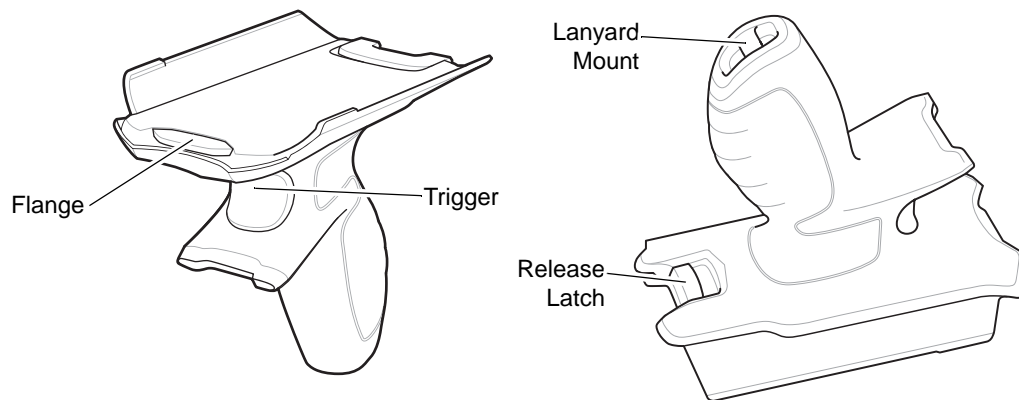


Figure 7-36 *Trigger Handle*

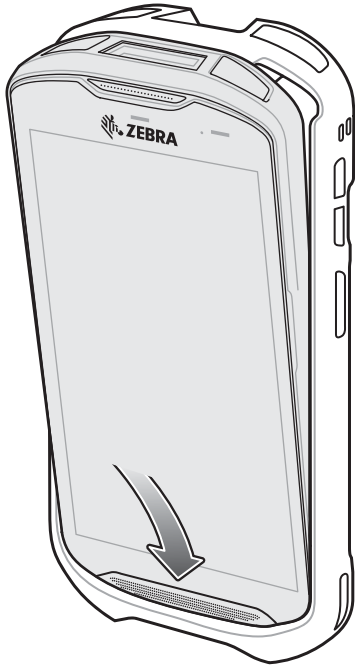
## Installing the Rugged Boot

- ✓ **NOTE** If a Hand Strap is attached to the Rugged Boot, remove prior to installing onto device.

To install the Rugged Boot:

1. Insert the bottom of the device into the bottom of the boot.





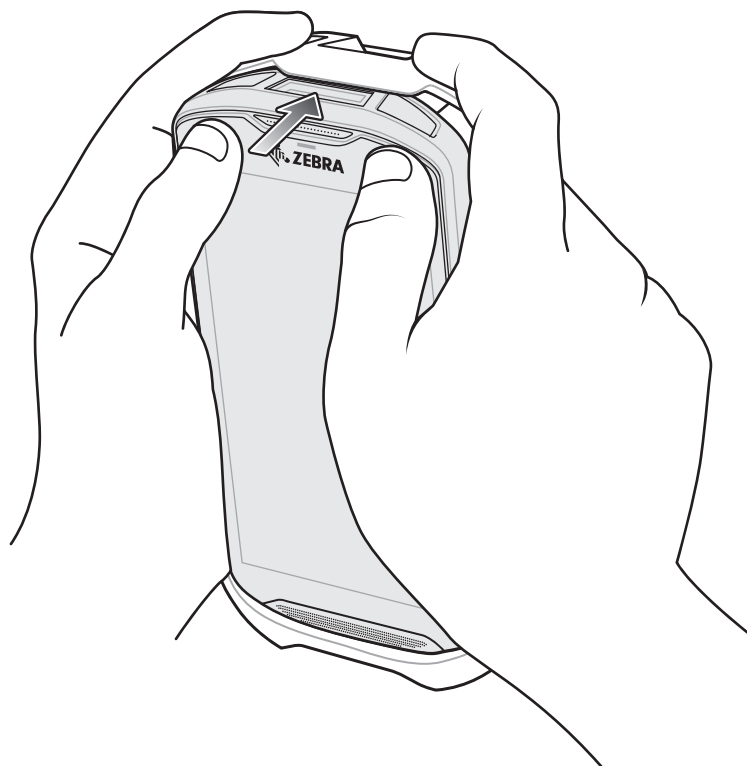
**Figure 7-37** *Insert Device into Boot*

2. Lift the top of the Rugged Boot over the top of the device.



**Figure 7-38** *Lift Boot Over Device*

3. Push the device into the Rugged Boot.

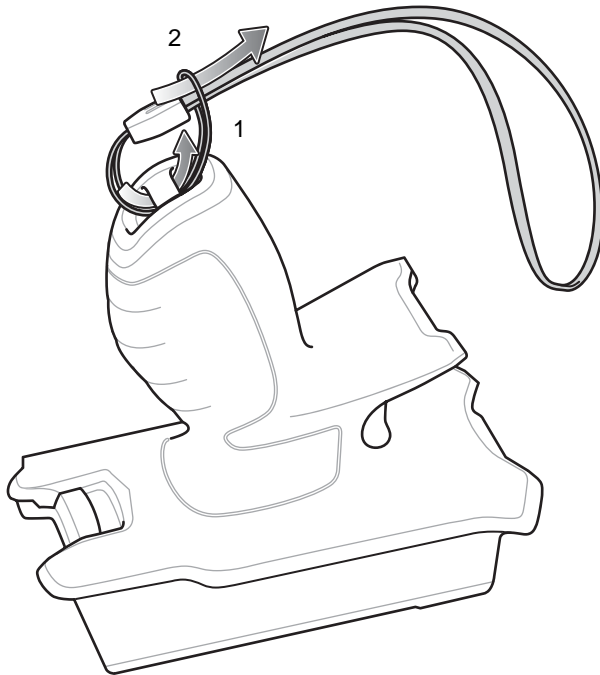


**Figure 7-39** *Push Device into Boot*

## **Installing the Optional Lanyard**

To install the lanyard onto the Trigger Handle:

1. Insert the loop end of the tether into the slot on the bottom of the handle.
2. Feed the lanyard through the loop.



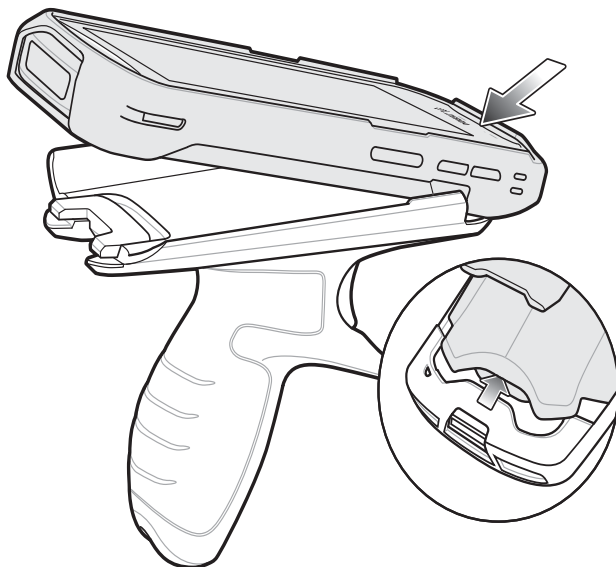
**Figure 7-40** *Install Attachment Plate to Handle*

3. Pull the lanyard until the loop tightens.

### **Inserting the Device into the Trigger Handle**

To install the device onto the Trigger handle:

1. Align and insert the flange of the Trigger Handle with the top of the Rugged Boot.



**Figure 7-41** *Connect Device to Trigger Handle*

2. Rotate the device down and press down until it snaps into place.



**Figure 7-42** *Rotate Device onto Trigger Handle*

## Removing the Device from the Trigger Handle

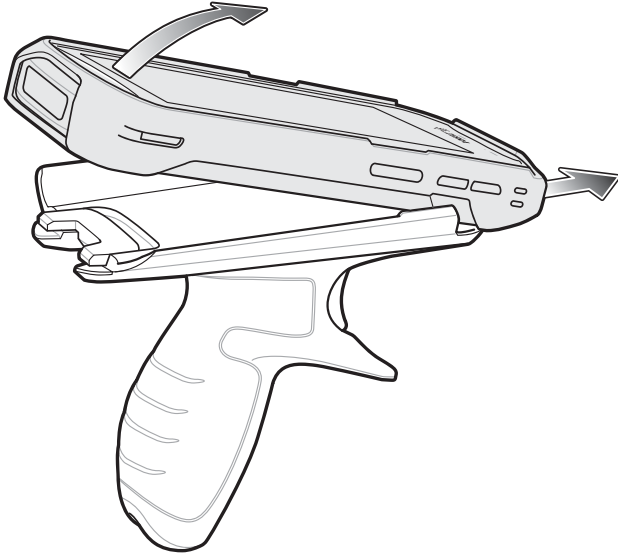
To remove the device from the Trigger Handle:

1. Press Trigger Handle release latch.



**Figure 7-43** *Press Release Latches*

2. Slide the device forward and then rotate the bottom of the device up.



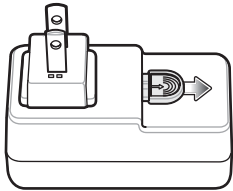
**Figure 7-44** *Remove Device from Trigger Handle*

---

## Power Supply

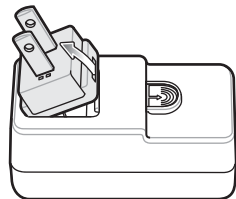
Use the power supply with the Rugged Charge/USB Cable to charge the TC56. The power supply comes in various configuration with different plug adapters for use internationally. To change the plug adapters:

1. Pull the release button down.



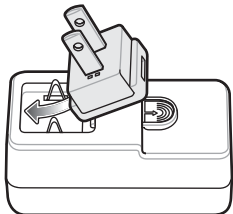
**Figure 7-45** *Pull Release Button*

2. Rotate the plug adapter up and out of the power supply.



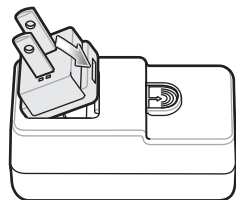
**Figure 7-46** *Lift Plug Adapter*

3. Insert the replace plug adapter into the power supply.



**Figure 7-47** *Insert Plug Adapter*

4. Rotate the plug adapter down and snap into place.



**Figure 7-48** *Rotate Plug Adapter in Power Supply*



# CHAPTER 8 MAINTENANCE AND TROUBLESHOOTING

This chapter includes instructions on cleaning and storing the device, and provides troubleshooting solutions for potential problems during operation.

---

## Maintaining the TC56

For trouble-free service, observe the following tips when using the TC56:

- Do not scratch the screen of the TC56. When working with the TC56 use the supplied stylus or plastic-tipped pens intended for use with a touch-sensitive screen. Never use an actual pen or pencil or other sharp object on the surface of the TC56 screen.
- The touch-sensitive screen of the TC56 is glass. Do not drop the TC56 or subject it to strong impact.
- Protect the TC56 from temperature extremes. Do not leave it on the dashboard of a car on a hot day, and keep it away from heat sources.
- Do not store or use the TC56 in any location that is dusty, damp, or wet.
- Use a soft lens cloth to clean the TC56. If the surface of the TC56 screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.
- Periodically replace the rechargeable battery to ensure maximum battery life and product performance. Battery life depends on individual usage patterns.



---

## Display Best Practices

### Image Retention

Image retention may occur when a static image continuously displays for extended periods of time. A user may see a faint remnant of the image even after a new image displays. To prevent image retention:

- set the display to turn off after a few minutes of idle time.
- rotate background images on a periodic basis.
- turn off the display when the device is not in use.
- use a screen saver with the following characteristics:
  - background color set to black
  - use a small moving image (approximately 2% of the display size).
  - move the image randomly across the screen
  - screen saver should be active as long as the static image is used.

---

## Battery Safety Guidelines

- The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non commercial environment.
- Follow battery usage, storage, and charging guidelines found in this guide.
- Improper battery use may result in a fire, explosion, or other hazard.
- To charge the mobile device battery, the battery and charger temperatures must be between +32°F and +104°F (0°C and +40°C)
- Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact the Global Customer Support Center.
- For devices that utilize a USB port as a charging source, the device shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- To enable authentication of an approved battery, as required by IEEE1725 clause 10.2.1, all batteries will carry a hologram. Do not fit any battery without checking it has the authentication hologram.
- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
- Battery usage by children should be supervised.
- Please follow local regulations to properly dispose of used re-chargeable batteries.
- Do not dispose of batteries in fire.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.

- If you suspect damage to your equipment or battery, contact the Customer Support to arrange for inspection.

---

## Cleaning Instructions



**CAUTION** Always wear eye protection.

Read warning label on compressed air and alcohol product before using.

If you have to use any other solution for medical reasons please contact the Global Customer Support Center for more information.



**WARNING!** Avoid exposing this product to contact with hot oil or other flammable liquids. If such exposure occurs, unplug the device and clean the product immediately in accordance with these guidelines.

### Approved Cleanser Active Ingredients

100% of the active ingredients in any cleaner must consist of one or some combination of the following: isopropyl alcohol, bleach/sodium hypochlorite, hydrogen peroxide or mild dish soap.

### Harmful Ingredients

The following chemicals are known to damage the plastics on the device and should not come in contact with the device: ammonia solutions, compounds of amines or ammonia; acetone; ketones; ethers; aromatic and chlorinated hydrocarbons; aqueous or alcoholic alkaline solutions; ethanolamine; toluene; trichloroethylene; benzene; carbolic acid and TB-lysoform.

### Cleaning Instructions

Do not apply liquid directly to the device. Dampen a soft cloth or use pre-moistened wipes. Do not wrap the device in the cloth or wipe, but gently wipe the unit. Be careful not to let liquid pool around the display window or other places. Allow the unit to air dry before use.

### Special Cleaning Notes

Many vinyl gloves contain phthalate additives, which are often not recommended for medical use and are known to be harmful to the housing of the device. The device should not be handled while wearing vinyl gloves containing phthalates, or before hands are washed to remove contaminant residue after gloves are removed. If products containing any of the harmful ingredients listed above are used prior to handling the device, such as hand sanitizer that contain ethanolamine, hands must be completely dry before handling the device to prevent damage to the plastics.

### Cleaning Materials Required

- Alcohol wipes
- Lens tissue
- Cotton-tipped applicators
- Isopropyl alcohol
- Can of compressed air with a tube.

## Cleaning Frequency

The cleaning frequency is up to the customer's discretion due to the varied environments in which the mobile devices are used. They may be cleaned as frequently as required, but it is advisable to clean the camera window periodically when used in dirty environments to ensure optimum performance.

---

## Cleaning the TC56

### Housing

Using the alcohol wipes, wipe the housing including buttons.

### Display

The display can be wiped down with the alcohol wipes, but care should be taken not to allow any pooling of liquid around the edges of the display. Immediately dry the display with a soft, non-abrasive cloth to prevent streaking.

### Camera and Exit Window

Wipe the camera and exit window periodically with a lens tissue or other material suitable for cleaning optical material such as eyeglasses.

---

## Connector Cleaning

To clean the connectors:

1. Remove the main battery from mobile computer.
2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.
3. Rub the cotton portion of the cotton-tipped applicator back-and-forth across the connector. Do not leave any cotton residue on the connector.
4. Repeat at least three times.
5. Use the cotton-tipped applicator dipped in alcohol to remove any grease and dirt near the connector area.
6. Use a dry cotton-tipped applicator and repeat steps 4 through 6.



**CAUTION** Do not point nozzle at yourself and others, ensure the nozzle or tube is away from your face.

7. Spray compressed air on the connector area by pointing the tube/nozzle about ½ inch away from the surface.
8. Inspect the area for any grease or dirt, repeat if required.

---

## Cleaning Cradle Connectors

To clean the connectors on a cradle:

1. Remove the DC power cable from the cradle.
2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.

3. Rub the cotton portion of the cotton-tipped applicator along the pins of the connector. Slowly move the applicator back-and-forth from one side of the connector to the other. Do not leave any cotton residue on the connector.
4. All sides of the connector should also be rubbed with the cotton-tipped applicator.



**CAUTION** Do not point nozzle at yourself and others, ensure the nozzle or tube is pointed away from your face.

5. Spray compressed air in the connector area by pointing the tube/nozzle about ½ inch away from the surface.
6. Remove any lint left by the cotton-tipped applicator.
7. If grease and other dirt can be found on other areas of the cradle, use a lint-free cloth and alcohol to remove.
8. Allow at least 10 to 30 minutes (depending on ambient temperature and humidity) for the alcohol to air dry before applying power to cradle.

If the temperature is low and humidity is high, longer drying time is required. Warm temperature and dry humidity requires less drying time.

## Troubleshooting



The following tables provides typical problems that might arise and the solution for correcting the problem.

### TC56

**Table 8-1** *Troubleshooting the TC56*

Problem	Cause	Solution
When pressing the power button the TC56 does not turn on.	Battery not charged.	Charge or replace the battery in the TC56.
	Battery not installed properly.	Install the battery properly.
	System crash.	Perform a reset.
When pressing the power button the TC56 does not turn on but two LEDs blink.	Battery charge is at a level where data is maintained but battery should be re-charged.	Charge or replace the battery in the TC56.
Battery did not charge.	Battery failed.	Replace battery. If the TC56 still does not operate, perform a reset.
	TC56 removed from cradle while battery was charging.	Insert TC56 in cradle. See <i>Charging the Battery</i> on page 1-10.
	Extreme battery temperature.	Battery does not charge if ambient temperature is below 0°C (32°F) or above 40°C (104°F).
Cannot see characters on display.	TC56 not powered on.	Press the <b>Power</b> button.
During data communication with a host computer, no data transmitted, or transmitted data was incomplete.	TC56 removed from cradle or disconnected from host computer during communication.	Replace the TC56 in the cradle, or reattach the communication cable and re-transmit.
	Incorrect cable configuration.	See the system administrator.
	Communication software was incorrectly installed or configured.	Perform setup.
During data communication over Wi-Fi, no data transmitted, or transmitted data was incomplete.	Wi-Fi radio is not on.	Turn on the Wi-Fi radio.
	You moved out of range of an access point.	Move closer to an access point.

**Table 8-1** Troubleshooting the TC56 (Continued)

Problem	Cause	Solution
During data communication over Bluetooth, no data transmitted, or transmitted data was incomplete.	Bluetooth radio is not on.	Turn on the Bluetooth radio.
	You moved out of range of another Bluetooth device.	Move within 10 meters (32.8 feet) of the other device.
No sound.	Volume setting is low or turned off.	Adjust the volume.
TC56 shuts off.	TC56 is inactive.	The display turns off after a period of inactivity. Set this period to 15 seconds, 30 seconds, 1, 2, 5, 10 or 30 minutes.
	Battery is depleted.	Replace the battery.
Tapping the window buttons or icons does not activate the corresponding feature.	The device is not responding.	Reset the device.
A message appears stating that the TC56 memory is full.	Too many files stored on the TC56.	Delete unused memos and records. If necessary, save these records on the host computer (or use an SD card for additional memory).
	Too many applications installed on the TC56.	Remove user-installed applications on the TC56 to recover memory. Select  >  <b>Apps &gt; Downloaded</b> . Select the unused program and tap <b>Remove</b> .
The TC56 does not decode with reading bar code.	Scanning application is not loaded.	Load a scanning application on the TC56 or enable DataWedge. See the system administrator.
	Unreadable bar code.	Ensure the symbol is not defaced.
	Distance between exit window and bar code is incorrect.	Place the TC56 within proper scanning range.
	TC56 is not programmed for the bar code.	Program the TC56 to accept the type of bar code being scanned. Refer to the EMDK or DataWedge application.
	TC56 is not programmed to generate a beep.	If the TC56 does not beep on a good decode, set the application to generate a beep on good decode.
	Battery is low.	If the scanner stops emitting a laser beam upon a trigger press, check the battery level. When the battery is low, the scanner shuts off before the TC56 low battery condition notification. Note: If the scanner is still not reading symbols, contact the distributor or the Global Customer Support Center.

**Table 8-1** *Troubleshooting the TC56 (Continued)*

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
TC56 cannot find any Bluetooth devices nearby.	Too far from other Bluetooth devices.	Move closer to the other Bluetooth device(s), within a range of 10 meters (32.8 feet).
	The Bluetooth device(s) nearby are not turned on.	Turn on the Bluetooth device(s) to find.
	The Bluetooth device(s) are not in discoverable mode.	Set the Bluetooth device(s) to discoverable mode. If needed, refer to the device's user documentation for help.
Cannot unlock TC56.	User enters incorrect password.	If the user enters an incorrect password eight times, the user is requested to enter a code before trying again.  If the user forgot the password, contact system administrator.

# APPENDIX A TECHNICAL SPECIFICATIONS

The following sections provide technical specification for the device.

## TC56

**Table A-1** *TC56 Technical Specifications*

Item	Description
<b>Physical Characteristics</b>	
Dimensions	Height: 155 mm (6.1 in.) Width: 75.5 mm (2.9 in.) Depth: 18.6 mm (0.73 in.)
Weight	249 g (8.8 oz)
Display	5.0 in. High Definition (1280 x 720); exceptionally bright, outdoor viewable; optically bonded to touch panel
Touch Panel	Dual mode capacitive touch with stylus or bare or gloved fingertip input (conductive stylus sold separately); Corning Gorilla Glass 4
Backlight	Light Emitting Diode (LED) backlight
Battery	Rechargeable 4,300 mAh Li-Ion, Power Precision+; Improved battery technology for longer cycle times and real-time visibility into battery metrics for better battery management; Fast charging (2.4 mA)
Expansion Slot	User accessible microSD up to 32 GB SDHC and up to 128 GB SDXC support
Connection Interface	Universal Serial Bus (USB) 2.0 High Speed (host and client)
Notification	Audible tone; multi-color LEDs, vibration
Voice and Audio	Two microphones support with noise cancellation; vibrate alert; speaker; Bluetooth wireless headset support. High quality speaker phone; PTT headset support; Cellular circuit switch voice; HD Voice



**Table A-1** TC56 Technical Specifications (Continued)

Item	Description
<b>Performance Characteristics</b>	
CPU	Snapdragon 650 64-bit Hexa-Core 1.8GHz ARM Cortex A72, power optimization
Operating System	Android 6.0.1 Marshmallow with Zebra's Mobility Extensions (Mx) (pre-installed on both AOSP and GMS options)
Memory	Standard: 2 GB RAM/16 GB Flash Optional: 4 GB RAM/32 GB Flash
Output Power	USB - 5 VDC @ 500 mA max
<b>User Environment</b>	
Operating Temperature	-10°C to 50°C (14°F to 122°F)
Storage Temperature	-40°C to 70°C (-40°F to 158°F)
Charging Temperature	0° C to 40° C (32°F to 104°F)
Relative Humidity	Operating: 5 to 95% non-condensing
Drop Specification	Multiple 1.2 m (4 ft.) to tile over concrete over operating temperature range. Multiple 1.5 m (5 ft.) to concrete with Rugged Boot over operating temperature range.
Tumble	500 0.5 m (1.6 ft.) tumbles; meets and exceeds IEC tumble specifications
Electrostatic Discharge (ESD)	+/-15 kVDC air discharge, +/-10 kVDC direct discharge, +/- 10 kVDC indirect discharge
Vibration	4 g's PK Sine (5 Hz to 2 kHz); 0.04g <sup>2</sup> /Hz Random (20 Hz to 2 kHz); 60 minute duration per axis, 3 axis
Thermal Shock	-40°C to 70°C (-40°F to 158°F) rapid transition
<b>Interactive Sensor Technology (IST)</b>	
Motion Sensor	3-axis accelerometer Gyro; 3-axis accelerometer
Light Sensor	Ambient light sensor to auto adjust display backlight brightness
Proximity Sensor	Automatically detects when the user places the handset against head during a phone call to disable display output and touch input.
<b>Wireless LAN Data and Voice Communications</b>	
Radio	IEEE 802.11 a/b/g/n/ac/d/h/i/r; Wi-Fi™ certified; IPv4, IPv6
Data Rates Supported	5GHz: 802.11a/n/ac - up to 433.3 Mbps 2.4GHz: 802.11b/g/n - up to 72.2 Mbps

**Table A-1** TC56 Technical Specifications (Continued)

Item	Description
Operating Channels	Chan 1 - 13 (2412 - 2472 MHz) Chan 36 - 165 (5180 - 5825 MHz) Channel Bandwidth: 20, 40, 80 MHz Actual operating channels/frequencies depend on regulatory rules and certification agency
Security and Encryption	WEP (40 or 104 bit); WPA/WPA2 Personal (TKIP and AES); WPA/WPA2 Enterprise (TKIP and AES) — EAP-TTLS (PAP, MSCHAP, MSCHAPv2), EAP-TLS, PEAPv0-MSCHAPv2, PEAPv1-EAP-GTC and LEAP
Certifications	WFA (802.11n, WMM-PS)
Fast Roam	PMKID caching; Cisco CCKM; 802.11r; OKC
<b>Wireless WAN Data and Voice Communications</b>	
Frequency band	<b>Worldwide:</b> LTE: 700,800/850/900/1800/2100/2600 (FDD 28,20,5,8,3,1,7); UMTS/HSPA/HSPA+: 850/900/1900/2100; GSM/GPRS/EDGE: 850/900/1800/1900 <b>Americas:</b> LTE: 700/850/1900/AWS/2100, (FDD 13,12,17,5,26,2,25,4,1); UMTS/HSPA/HSPA+: 850, 900, AWS, 1900, 2100 GSM/GPRS/EDGE: 850/900/1800/1900; CDMA: 850,1900 (BC0, BC10, BC1)
GPS	Integrated, Autonomous, Assisted GPS (A-GPS), Navstar, GLONASS, Beidou, Galileo
<b>Wireless PAN Data and Voice Communications</b>	
Bluetooth	Class 2, Bluetooth v4.1 (Bluetooth Smart technology); Bluetooth Wideband support HFPv1.6; Bluetooth v4.1 Low Energy (LE)
<b>Data Capture Specifications</b>	
2D Imager	SE4710 imager (1D and 2D) with LED aimer.
Camera	Rear - 13 MP autofocus; f/2.4 aperture; rear camera flash LED generates balanced white light; supports Torch mode.
Near Field Communications (NFC)	ISO 14443 Type A and B; F; FeliCa and ISO 15693 cards; P2P mode and Card Emulation via UICC and Host
<b>2D Imager Engine (SE4710) Specifications</b>	
Field of View	Horizontal - 48.0° Vertical - 36.7°
Image Resolution	1280 horizontal X 960 vertical pixels
Roll	360°

**Table A-1** *TC56 Technical Specifications (Continued)*

<b>Item</b>	<b>Description</b>
Pitch Angle	+/- 60° from normal
Skew Tolerance	+/- 60° from normal
Ambient Light	Sunlight: 10,000 ft. candles (107,639 lux)
Focal Distance	From front of engine: 17.7 cm (7.0 in.)
Laser Aiming Element	Visible Laser Diode (VLD): 655 nm +/- 10 nm Central Dot Optical Power: 0.6 mW (typical) Pattern Angle: 48.0° horizontal, 38.0° vertical
Illumination System	LEDs: Warm white LED Pattern Angle: 80° at 505 intensity

**Table A-2** *Data Capture Supported Symbologies*

<b>Item</b>	<b>Description</b>
1D Bar Codes	Code 128, EAN-8, EAN-13, GS1 DataBar Expanded, GS1 128, GS1 DataBar Coupon, UPCA, Interleaved 2 of 5, UPC Coupon Code
2D Bar Codes	PDF-417, QR Code

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3 Overlook Point  
Lincolnshire, IL 60069, U.S.A.  
<http://www.zebra.com>

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